

Delivery Program 2018-2021

Operational Plan
2018-2019



CITY OF
PARRAMATTA

Recognition of the Darug peoples

NUNANGLANUNGDUYU BARAMADA GULBANGA MAWA NAA
BARAMADAGAL DARUG NGURRAWA BADURA BARAMADA DARUG YURA

We respectfully acknowledge the Traditional Owners and custodians of the land and waters of Parramatta, the Darug peoples.

City of Parramatta recognises the Darug peoples as First Australians, peoples of the oldest continuous living culture in the world.

For more than 60,000 years, Parramatta has been home to the Darug peoples, the traditional custodians of the land we call the City of Parramatta today. The Darug peoples have cared for and nurtured the habitat, land and waters for thousands of generations, and maintain an ongoing connection to Parramatta and its surrounding areas. A modern society can learn from the resilience and community spirit of Aboriginal and Torres Strait Islander peoples (Indigenous Australians) to best ensure a sustainable City for all.

Parramatta has always been an important meeting place for Indigenous Australians, particularly the Parramatta River, which has provided life and vitality since the beginning of time (The Dreaming). The name

Parramatta is a derivation of the word Burrumatta or “place where the eels lie down” (breeding location for eels within the Parramatta River).

City of Parramatta recognises the significance of this area for all Indigenous Australians as a site of early contact between Indigenous Australians and European Colonists, and Parramatta remains an important meeting place for Indigenous Australians.

Indigenous Australians continue to play a vital role in the ecological, economic, social and cultural life of Parramatta, while maintaining a distinct culture built on the principles of Caring for Country, the primacy of family, and the dignity and governance of Elders.

At City of Parramatta we imagine a future where the cultures, histories and rights of all Indigenous Australians are understood, recognised and respected by all Australians.

City of Parramatta is committed to playing an active role in making this future a reality. We have developed a Reconciliation Action Plan to assist in supporting the rights of Indigenous Australians to self-determination, equal employment opportunities and economic and social development.

City of Parramatta is proud to acknowledge the ongoing stewardship of Country by Indigenous Australians and is committed to the healing process of Reconciliation and to ensuring Parramatta remains a place of choice to live, work and play for Indigenous Australians.

City of Parramatta's Reconciliation Action Plan is available on Council's website: cityofparramatta.nsw.gov.au

The City's Community Strategic Plan is also available. It outlines the community's priorities and aspirations over the next 20 years. Co-titled 'Butbutt Yura Barra Ngurra', which means 'the heart of the people of eel country' in the Darug language, this title acknowledges Parramatta's ongoing connection to the Traditional Owners and Custodians of the land and waters of Parramatta, and recognises that our entire community is the living, beating heart of the City of Parramatta.





Following public exhibition, I am pleased to present you with the Delivery Program 2018-2021 and the Operational Plan and Budget 2018/19 – an important document that has been informed by the visions and aspirations of our community.

These are important documents that have been informed by the values and aspirations of our community. In creating this Plan, we have worked to ensure the decisions we make are

affordable and achievable. They articulate what we aim to deliver over the next three years, including the budget, resources, services, actions and activities needed to realise the community's long-term aspirations expressed through the Community Strategic Plan.

Our city centre is undergoing substantial change and development, which is important for the future of the whole region. Over the next five years our City will lead the state in building completions, and we need to manage this growth to deliver the best outcomes for the people who live here.

We are a young and rapidly-growing community. City of Parramatta is set to lead the state in housing completions for the next five years. By 2038 Parramatta's population is expected to reach nearly 400,000. We know this will place significant pressure on our infrastructure, environment and communities. That's why planning and development

across the City, in particular in our central business district, is being prioritised. The provision of local community facilities, transport management, traffic control and parking options is just as important.

We want the City of Parramatta to be a place for everyone, providing opportunities for this generation and those to come. Through the Plan and Delivery Program Council will ensure it has the mechanisms in place to enable effective and responsible decision-making.

We will continue to provide strong advocacy and pursue partnerships for the benefit of our community.

It is a great privilege to be your Lord Mayor. Our City's Councillors are delighted to be working with you, our community, as we take our place as Sydney's Central City.

Councillor Andrew Wilson
Lord Mayor, City of Parramatta

Message from

The Lord Mayor

ACTING CEO'S MESSAGE

Thank you for taking the time to read Council's Delivery Program and Operational Plan.

In this document we have expanded upon Our Vision and Priorities document, which confirmed the City's vision to be: Sydney's Central City, sustainable, liveable and productive – inspired by our communities.

This vision has been refined as part of the development of the Community Strategic Plan, which establishes a long-term community direction and the strategies we need to go forward.

In developing the Community Strategic Plan we asked you where we should be focusing our resources over the next three years. This feedback was key to helping us develop the Delivery Program. You told us to focus on:

- Advocating for better public transport.
- Providing plenty of green and open spaces.
- Ensuring our City and suburbs are well planned and designed.
- Delivering well-maintained public infrastructure.
- Addressing traffic congestion.
- Providing community facilities and spaces for people to get together.

The Delivery Program and Operational Plan is the key 'go to' document for Council staff. It provides the blueprint to achieving the community's broader goals, ensuring our services and resources are well aligned and in tune with community expectations.

It is important to note, however, that there are some issues we cannot tackle on our own. Success, in some cases, will be dependent on the input of other important stakeholders – for example, the NSW Government, organisations, local business and industry, community groups and other service providers.

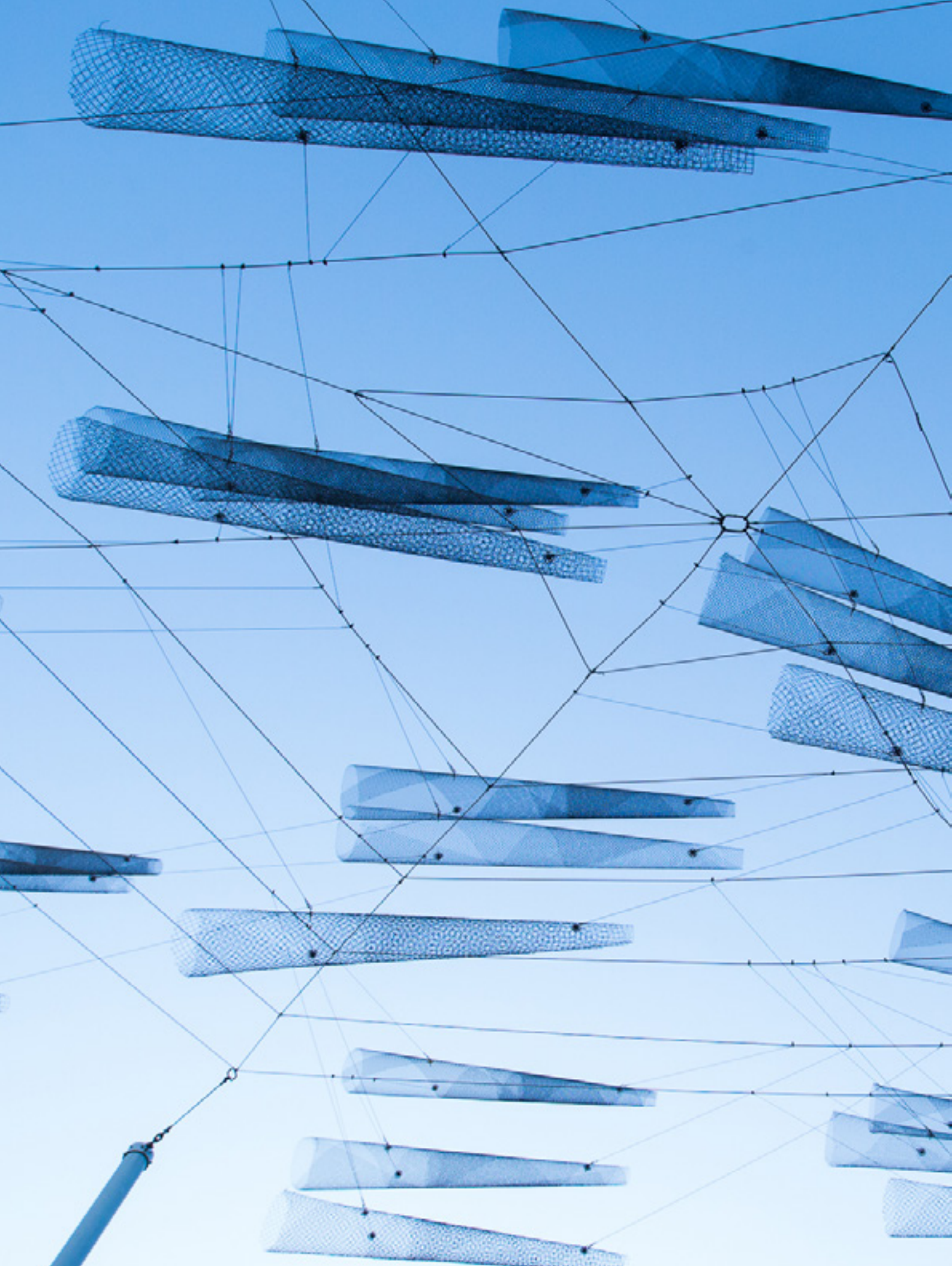
We look forward to working collaboratively with these key partners to achieve the best possible outcomes for the City whilst ensuring our own ongoing financial sustainability and transparency in decision-making.

To achieve this, we will continue to engage with the community and provide opportunities for feedback on the types and levels of service Council provide. We place a great deal of value on community input. It helps us to create good public policy and continuously improve what we do.

Please keep an eye out for the various engagement opportunities that we provide throughout the year – be these through local events and programs, or the development of new policies and plans, like this Delivery Program.

It is important that we keep you up to date on how we are performing and I encourage you to follow our progress. We will continue to monitor our performance and report back to you (see page 39 for details).

Sue Coleman
Acting Chief Executive Officer



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Dundas Ward

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Welcome

Welcome to the City of Parramatta Council's Delivery Program 2018–2021 and Operational Plan 2018/19 and Budget. This document provides an overview of the core services, activities and projects Council will deliver in order to meet the needs of a changing and growing community.

This document has been developed in response to the Community Strategic Plan 2018–2038. The Community Strategic Plan is the highest level of plan that Council prepares on behalf of the community. It sits above and informs all other Council plans and policies. The purpose of the Community Strategic Plan is to outline our community's shared vision and aspirations for the future, and set out clear strategies to achieve this vision.

*"The Community Strategic Plan looks at a 20-year horizon, but more detailed planning is needed in the short term. Council's Delivery Program/Operational Plan and Resourcing Strategy will translate the overarching vision of the Community Strategic Plan into specific actions, while identifying the resources required to achieve this vision."
(Community Strategic Plan 2038)*

The Delivery Program and Operational Plan has been informed by the priorities of the first elected Council of the City and the results of many months of engaging with our communities and partners. It has also been informed by Council's Resourcing Strategy, a working document developed to support Council's decision making around resource allocation.

The Delivery Program and Operational Plan also provides the community with transparency around Council's three-year budget, our capital and maintenance programs, and the proposed rates and fees and charges for the financial year.

THE DOCUMENT IS SET OUT IN FOUR PARTS:

PART 1: Overview

PART 2: Strategic Objectives and Principal Activities

PART 3: Budget

PART 4: Fees and Charges

DELIVERING ON THE VISION

Community, government and business must work together to contribute to the long-term objectives established by the Community Strategic Plan.

Many issues facing Council are complex and often beyond its direct control, such as public transport, health, schools, housing, regional planning and employment.

In these areas, to deliver the community's vision, Council works with various stakeholders and partners including other levels of government and their affiliated agencies, local businesses and industry, educational institutions, community groups, and other service providers.

Council's role, depending on the activity being undertaken, is to **Deliver, Partner, and/or Advocate**. By building strong partnerships, taking a strong leadership role, and delivering on its own commitments, Council plays a pivotal role in shaping places and supporting local people to lead fulfilling lives.

Through the Resourcing Strategy and Delivery Program and Operational Plan, Council has

identified the principal activities to be carried out over the next three years and the assets, budget and people required to make these happen.

It is important to note that these documents are updated each year, with robust reviews occurring every four years to align with the local government election cycle. This helps to ensure that Council's response remains flexible and responsive to evolving needs – be these social, economic, civic or environmental.

PLANNING FOR PARRAMATTA'S FUTURE

"The City of Parramatta is changing. Unprecedented public and private investment, population growth and new infrastructure are transforming Parramatta into Sydney's Central City." Community Strategic Plan 2018-2038

While the Community Strategic Plan puts the strategies in place to best manage this growth and improve quality of life for all, the Delivery Program and Operational Plan translates these strategic goals into clear, measurable actions that Council is committed to deliver.

Part Two of this document provides details of the proposed principal activities and key focus areas that will drive Council's service delivery over the next three years.

The Plan has been structured in line with the six Strategic Objectives in the Community Strategic Plan. See over page...

Achieving our vision

In order to achieve our vision, the following long-term community goals have been developed to reflect the community's aspirations for the City of Parramatta. Supporting strategies provide a roadmap to achieving these goals, and are outlined over the next pages along with measures to track our progress.



FAIR

WE CAN ALL
BENEFIT FROM THE
OPPORTUNITIES OUR
CITY OFFERS.



ACCESSIBLE

WE CAN ALL GET
TO WHERE WE
WANT TO GO.



GREEN

WE CARE FOR
AND ENJOY OUR
ENVIRONMENT.



WELCOMING

WE CELEBRATE
CULTURE AND
DIVERSITY - PAST,
PRESENT AND FUTURE.



THRIVING

WE BENEFIT FROM
HAVING A THRIVING
CBD AND LOCAL
CENTRES.



INNOVATIVE

WE COLLABORATE
AND CHAMPION NEW
IDEAS TO CREATE
A BETTER FUTURE.

Council's role

Council is not wholly responsible for delivering all elements of the Community Strategic Plan. This Delivery Program focuses on those activities where Council has a certain level of control over the outcome. Council's role is to:



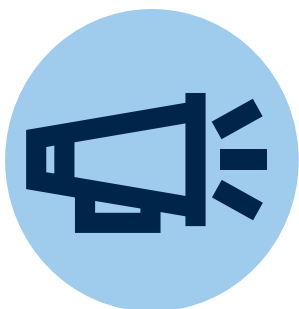
D DELIVER

Council delivers a range of programs and services including: waste collection, libraries, child care, maintenance of local roads and public spaces, recreation facilities and programs, community care, special events and regulatory functions.



P PARTNER

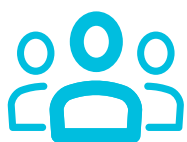
Council builds and facilitates strategic partnerships with federal and state government agencies, the private sector, and a range of other service providers whose work will contribute to delivering the Community Strategic Plan.



A ADVOCATE

When not in direct control or partnership, Council gives voice to the needs and aspirations of the community by advocating for changes in policy and action at the relevant levels of government and industry to bring about the best outcomes for our community.

Our City in numbers



OUR PEOPLE

Population	<ul style="list-style-type: none">• 235,000 in 2016 (2,800 people per km²)• 390,000 forecast for 2036 (4,650 people per km²)• Median age = 34 years (NSW = 38 years)• 9 in 10 residents are proud to be part of the Parramatta area.
Dwellings	<ul style="list-style-type: none">• 85,600 dwellings in 2016• 157,000 dwellings forecast for 2036.• 55% of residents live in medium or high density dwellings
Diversity	<ul style="list-style-type: none">• 50% of residents were born overseas• 52% speak a language other than English at home<ul style="list-style-type: none">• 11% Mandarin• 7% Cantonese• 5% Korean• 0.7% of residents identify as Aboriginal or Torres Strait Islander.
Education & employment	<ul style="list-style-type: none">• 37% of residents hold a bachelor's degree or higher• 93% employment rate• 27% of residents also work within the LGA• Median household income = \$1755 per week (NSW = \$1481) in 2016.
Vulnerable communities	<ul style="list-style-type: none">• 19% of households are 'low income', earning less than \$750 per week• 13% of households are in housing stress• 4% of people require assistance with daily living activities• 10% of residents do not speak English well or at all.

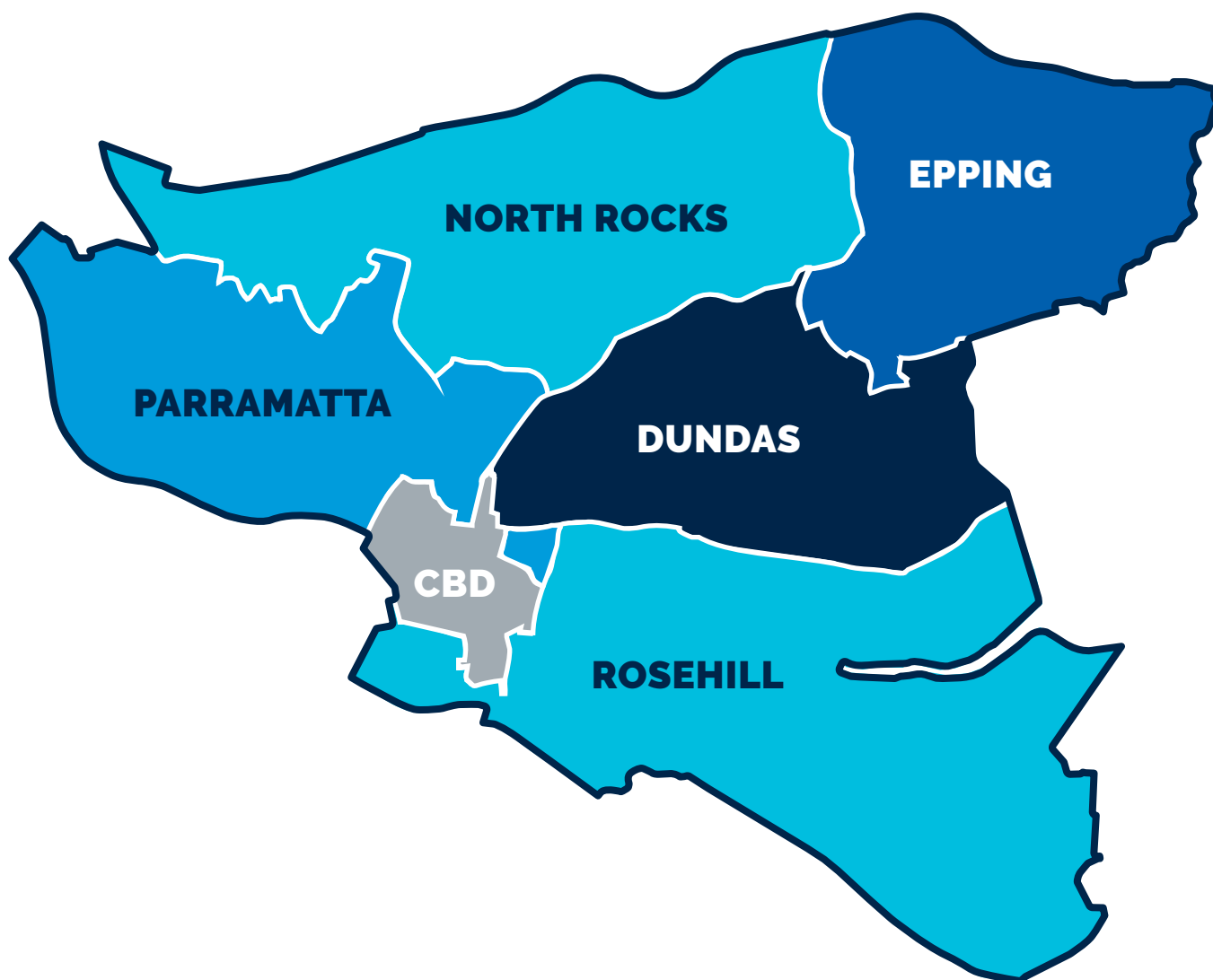


OUR PLACE

Location	<ul style="list-style-type: none">• The City of Parramatta covers 84 km² at the centre of metropolitan Sydney, 24km west of Sydney CBD
Connection	<ul style="list-style-type: none">• Home to the Darug peoples for more than 60,000 years• Australia's oldest inland European settlement
Heritage	<ul style="list-style-type: none">• Parramatta Park is a World Heritage Listed site• More than 750 significant archaeological sites• More than 50 State significant heritage sites
Environment	<ul style="list-style-type: none">• 65 km of natural waterways• 859 ha of parks, reserves and sportsgrounds• 461 ha of bushland• 33% tree canopy cover• 600 unique species of flora and 230 unique species of fauna
Climate	<ul style="list-style-type: none">• More than 16 days per year over 35°C
Economy	<ul style="list-style-type: none">• 2.3 million people live within a 45-minute commute to the Parramatta CBD• Gross Regional Product = \$25 million in 2016• 186,000 people work in the City of Parramatta• 11,500 jobs created in the last 5 years (to June 2017)• More than 23,000 businesses call Parramatta home• Zero vacancy rate in Parramatta's A-grade premium commercial office buildings

Ward Priorities

Here is a snapshot of just some of the local priorities your Councillors will be championing over the next 12 months.



Councillors are passionate about their communities. They provide the democratically-elected representation of local concerns and needs.

A *New Futures* series of workshops was held over February and March 2018 to set both strategic (city-wide) and local priorities, based on what is most urgent and important.

The following are confirmed as local priorities. City-wide priorities are described on page **22**.

DUNDAS

Invest in parks

- Audit & assess local parks
- Improve access & upgrade facilities

Better neighbourhood centres

- Activate, beautify, & improve safety
- Partner with local businesses and State Government

Sense of safety & security

- Lighting & CCTV initiatives
- Welcoming, well designed & maintained spaces

EPPING

Deliver the Epping Town Plan

Deliver the Dence Park Master Plan

Community engagement

- Improve signage and wayfinding
- Promote services, events & new projects happening locally

- Improve website & digital communications

PARRAMATTA

Enhance the Caloola Park Reserve

- Advocate to preserve heritage and community use
- Deliver traffic calming
- Deliver recycle bins, play and exercise equipment

Improve pedestrian safety at Briens Rd/Darcy Rd

- Traffic management & pedestrian crossing

Marsden Bridge works

- Install new handrails
- Planning for footpath widening scheme

NORTH ROCKS

Provide more commuter parking & manage on-street parking

Deliver the North Rocks Master Plan

Deliver the Carlingford Master Plan & Implementation

ROSEHILL

Deliver the all-inclusive water playground, Ollie Web Reserve

Upgrade Station Street east streetscape Harris Park

Complete the Wentworth Point Library & Community Centre

Integrated planning and reporting

We've prepared our Community Strategic Plan, Delivery Program & Operational Plan during an exciting but challenging time for Parramatta.

Council plays a critical role in the planning of local services. By working with our partners, and demonstrating strong civic leadership, we best position ourselves to manage inevitable change.

Careful forward planning means ratepayers can enjoy best possible value through the provision of efficient services, facilities and adequate infrastructure that meet current and future needs.

The Local Government Act (Planning & Reporting) 2009 (NSW), established an Integrated Planning and Reporting (IPR) framework designed to improve long-term financial sustainability, asset management, community engagement and organisational planning in local government.

This legislation requires all councils to take a rigorous approach to strategic planning and financial management.

Using the IPR framework, Council connects its various strategic plans. Drawing these plans and resources together supports closer collaboration between Council, the community and our partners, to achieve a shared vision and committed action.

COMMUNITY ENGAGEMENT

Identifies community needs and priorities, and informs the development of Council's plans.

COMMUNITY STRATEGIC PLAN 20 YEARS

Highest level plan that Council prepares. The purpose of this plan is to identify the community's main priorities and aspirations for the future and to plan strategies for achieving these goals.

STATE AND REGIONAL PLANS

ECONOMIC DEVELOPMENT PLAN

ENVIRONMENTAL SUSTAINABILITY STRATEGY

SOCIALLY SUSTAINABLE PARRAMATTA FRAMEWORK

CULTURAL PLAN

RECONCILIATION ACTION PLAN

DISABILITY INCLUSION ACTION PLAN

(Other Council Plans)

DELIVERY PROGRAM 3 YEARS

Sets out the principal activities that Council will deliver to the community during the Council term.

RESOURCING STRATEGY 10 YEARS

Contains the Long Term Financial Plan, Asset Management Strategy, Workforce Strategy and Technology Strategy.

OPERATIONAL PLAN 1 YEAR

Sets out the details of the Delivery Program – the individual projects, activities and budget for the financial year.

ONGOING MONITORING AND REVIEW

ANNUAL REPORT

Aquatic Leisure Centre

Our City is changing. Amongst many exciting projects is the Western Sydney Stadium being developed by the State Government. As a result of this decision, the Parramatta War Memorial Swimming Pool was closed. Council's Integrated Planning and Reporting documents, both old and new, tell the story of how Council has planned for a state-of-the-art new aquatic leisure centre for the City of Parramatta.

STRATEGIC RESPONSE

The project is identified in our Community Strategic Plan 2038 within the strategy: Support people to live active and healthy lives.

The Delivery Program 2018/21 supports the delivery of this strategy with activities to:

- Foster active and healthy communities through recreation planning to meet the growing needs of our community
- Foster active and healthy communities by managing and upgrading recreation, community and aquatic facilities to increase community access
- Delivery of aquatic, recreation facilities and programs

Our Social Infrastructure Strategy, in development, also details how we will plan for community facilities, open space and recreation assets to meet the

needs of our growing population. The new aquatic leisure centre will commence construction in February 2019 and be completed by mid-2020.

ENGAGEMENT & PLANNING

Sharing with the community planning decisions and obtaining community input for the new aquatic leisure centre is detailed in our Operational Plans 2016/17 and 2017/18.

- **Advocacy** – Council responds to the announcement to close Parramatta Pool and details the aspiration for a new world-class facility, supported by State Government funding. The proposal for a partnership with Parramatta Park Trust in support of the project is also outlined (2016/17, p. 5, p. 34).
- **Communications** – the new aquatic leisure centre is detailed as a Key Council Initiative and Major Proposal with the State Government. Council commits to providing

regular communications, interim swimming arrangements and to plan for a quality swimming facility (2016/17, p. 3; 2017/18, p. 20-21).

- **Budget and Projects** – Council confirms a project to commence design, engagement and business case to secure interim swimming arrangements. The Mays Hill Precinct Plan with Parramatta Park Trust is confirmed as the preferred site for the new aquatic leisure centre (2016/17, p. 65).
- **Consultation** – Extensive community and stakeholder engagement is undertaken to inform design work for the future facility (2017/18, p. 48).

PROJECT DELIVERY

Delivery of the aquatic leisure centre is detailed in our Operational Plan 2017/18.

- **Feasibility studies, design and more consultation** - aquatics planning, development, approval preparation, heritage and archaeological, investigation, geotechnical and structural engineering and architectural plans in preparation (2017/18, p. 48, p. 52).
- **Interim swimming arrangements** - Council commits to securing interim facilities during construction of a new aquatic leisure centre (2017/18, p. 48, p. 53).

OPERATIONAL STAGE

Providing a facility for our community is detailed in our Delivery Program 2018/21 and Operational Plan 2018/19.

- **Provide interim swimming** - Council will provide interim swimming facilities at Macarthur Girls High School and Learn to Swim programs in Parramatta city centre (2018/19, p. 9).
- **Construction project** - development is confirmed with an associated \$75.2m budget, including \$30 million funding pledge from the State Government. Identified as a top Council priority (2018/19 p. 54,56).

Our **Resourcing Strategy** considers lifetime cycle costs, including asset renewal and ongoing maintenance of the facility.

Our **Long Term Financial Plan** estimates the costs for pool staff, operations and maintenance over the next 10 years, while the Workforce Plan will forecast the recruitment of specialist staff and identify potential skills shortages.

CASE
STUDY



Our Commitment New Futures

In February and March 2018 your Councillors participated in a series of strategic workshops to consider and prioritise the many issues and objectives within the Community Strategic Plan.

WHY ESTABLISH PRIORITIES?

Without priority setting, we run a greater risk of making decisions that create imbalance between identified community needs and the allocation of resources. We also limit our ability to identify opportunities.

Under the Local Government Act (Integrated Planning & Reporting), the Delivery Program is where Councillors allocate priorities to the objectives of the Community Strategic Plan. The Delivery Program is also designed as the "single point of reference" for Council – it is the key accountability mechanism. In short, the Delivery Program establishes what we will deliver, as well as how and when.

The New Futures workshop series was aimed at identifying and clarifying both Councillor and community strategic priorities. Councillors not only considered the big issues, but potential solutions (strategies) to address these.

Councillors were guided by the results of recent community engagement activities (see page 30), where people were asked the question: Where should Council focus its activities over the three years?

Councillors were asked to consider priorities in terms of what they considered to be most urgent and important. The results of that discussion were then used to inform the three-year Delivery Program, Operational Plan and Budget.

A clear message emerged around Central Business District (CBD) planning, traffic and parking management, and the provision of local infrastructure and community assets. These reflected the main issue identified in the Community Strategic Plan: the impact of population growth on the community, economy and environment.

The priorities will be reviewed every year, to ensure we are remaining responsive to community needs.

The principal activities and key focus areas (Part Two) that are priorities for this Council term are identified by the following icon



TOP 12 PRIORITY AREAS FOR 2018/19

- *CBD Planning (includes strategic planning and major CBD projects such as Parramatta Square)*
- *Traffic, transport and parking management*
- *Local infrastructure and community assets*
- *Footpaths*
- *Financial sustainability (the budget)*
- *Place management*
- *Parramatta Aquatic Centre*
- *Local Libraries*
- *Trees and green canopies*
- *Innovation and technology*
- *Advocacy*
- *Waste management*



Transformational Projects

Over the next 20 years, there are several major projects that stand out as once-in-a-generation opportunities for our City. Although there is significant development taking place in many growth hotspots across our City, these projects have the potential to be transformative for residents, businesses and visitors in Parramatta.

KEY

As outlined on page 13, Council's role is to:

- D DELIVER**
- P PARTNER**
- A ADVOCATE**

PARRAMATTA CBD



Our CBD is changing as Council's vision to create a vibrant business and cultural hub for Western Sydney comes to life. It is now buzzing with activity due to increased commercial and residential development, including new shops, restaurants, and a year-round program of events offering entertainment for locals and visitors.

In the medium term, Parramatta Square, the Civic Link project, Parramatta Quay, Western Sydney Stadium redevelopment and Parramatta Light Rail will completely transform the look and feel of the City. The centrepiece of Parramatta's river foreshore will be a new cultural precinct, including the new, state-of-the-art Museum of Applied Arts and Sciences, and the redevelopment of the Riverside Theatres.

PARRAMATTA SQUARE



The \$2.4 billion Parramatta Square, slated for completion in 2022, is set to become a landmark destination in the heart of the Parramatta CBD. Spread over three hectares of prime real estate, it will showcase design excellence from internationally acclaimed architects, as well as provide a major injection of public and private sector jobs into the Parramatta CBD. It includes the construction of at least five major commercial, educational and civic buildings which will border a public domain thoroughfare in the core of Parramatta's CBD.

PARRAMATTA LIGHT RAIL



Parramatta Light Rail is a major infrastructure project to connect commuters across Greater Parramatta with their homes,

jobs, hospitals, universities, entertainment hubs, sport stadiums and leisure areas. Transport for NSW is leading this project, and Council is a key partner in the process of planning and delivering this infrastructure. The first stage of the project will connect Westmead to Carlingford via Parramatta CBD and Camellia, and is expected to open in 2023. The preferred route for Stage 2 has been announced, which will connect to Stage 1 and run north of the Parramatta River through Ermington, Melrose Park and Wentworth Point to Sydney Olympic Park.

WESTMEAD INNOVATION PRECINCT



Westmead is already Australia's largest health services precinct, offering world-class integrated tertiary clinical care, an innovative education and research network, hundreds of private health businesses and the globally connected Westmead Institute for Medical Research and Children's Medical Research Institute. Council is working closely with NSW Health to upgrade and expand the precinct's health services, education and medical research facilities. By 2036 there will be more than 10,000 students and 30,000 full-time staff working across Westmead. More than \$3 billion has been committed by government, universities and the private sector to deliver an integrated and innovative health, commercial, education and

research precinct. A new civic heart on the Parramatta Light Rail route will be created with an enhanced public domain and an increased number of dwellings.

MUSEUM OF APPLIED ARTS & SCIENCES, RIVERSIDE THEATRES AND NEW CULTURAL PRECINCT



The centrepiece of Parramatta's river foreshore will be a new cultural precinct, including the new flagship Museum of Applied Arts and Sciences (MAAS), and the redevelopment of the beloved Riverside Theatres.

The museum, which will open in 2023 will be the State's largest with 18,000 sqm of exhibition and public spaces, it will have a science and technology focus and include the largest planetarium in Australia.

This will be complemented by a dedicated play and learning space devoted to STEAM, children's spaces, cafes, bars, retail, and event and function spaces.

The redeveloped theatres will build on the valued brand of the existing Riverside Theatres, maintaining its connection with current audiences and continuing to provide opportunity for educational and cultural industry development as well as meeting future demand for high quality diverse local, Australian and global performance.

Together, the Museum and the enhanced and enlarged Riverside Theatres will be an anchor for a new arts and cultural precinct in Parramatta and will deliver on Council's vision for an outstanding cultural and entertainment hub that the community will enjoy for decades to come.

During 2018/19 Council will establish the Governance mechanism to support the business case process for the proposed redevelopment of Riverside Theatres, particularly resourcing.



PARRAMATTA AQUATIC LEISURE CENTRE



Council will construct a new contemporary aquatic leisure centre for the City. Consultation, design and business case is well advanced. Construction is expected to commence in February 2019 and be complete by mid-2020, at an estimate cost of \$75.2 million, including a \$30 million funding pledge from the NSW Government.

This new recreational and leisure facility will meet the community needs for many decades to come. Facilities will include four heated pools (two indoor and two outdoor), including an outdoor ten lane 50m multipurpose pool with pool-side seating; an outdoor leisure pool for recreational swimming and water play; a dedicated indoor Learn to Swim pool with all-abilities water play zone; an indoor 25m pool for comfortable all-year round swimming, aqua aerobics and rehabilitation, and additional learn to swim program capacity. There will also be dedicated shallow water space for babies and toddlers, a club room for swimming and water polo clubs, multipurpose community room, sauna and spa facilities, outdoor areas for relaxing and viewing, fitness centre and café.

Whilst the centre is built that City of Parramatta continues to provide a number of opportunities for swimming and cooling off. For details regarding

other nearby options (including in nearby local government areas) for cooling off, learn to swim classes and swimming, please visit the City of Parramatta Swimming page

ESCARPMENT BOARDWALK



The Escarpment Boardwalk is a critical link in the Parramatta Valley Cycleway, the foreshore path along the Parramatta River between Sydney Olympic Park and Parramatta Park. The project is a river level shared path that will allow pedestrians and cyclists to access the CBD foreshore along the northern bank, and avoid the need to cross Macarthur Street. The project also includes an upper level pedestrian link between Queens Avenue and Stewart Street.

Where possible, construction of the project will be in parallel with Transport for NSW's Transport Access Program upgrade of the Parramatta Ferry Wharf to minimise impacts to ferry customers, as well as surrounding businesses and residents.

Please also refer to our Community Strategic Plan 2038 for more on Transformational Projects.



MAS

MAS
1914
1915
1916
1917

How we developed the plan

The building blocks of this Delivery Program and Operational Plan are the result of a process which involved input from the following:

COMMUNITY

A Community Engagement Plan has been, and is continuing to be, implemented to ensure diverse views are taken into account.

COUNCILLORS

The *New Futures* workshops held over February and March 2018 set the strategic direction for the City of Parramatta and confirmed the priorities that will inform all Council's activities and resource decisions.

EXECUTIVE TEAM

A series of meetings were held in March and April 2018 to review the three-year program and budget assumptions with the aim to prioritise and fine tune the details of the Delivery Program and Operational Plan to achieve balance and best value, while addressing each strategic objective. The executive team looked at the strategic direction, Council's statutory functions and its existing commitments to prepare an affordable and pragmatic expenditure program of operational activities, capital works and maintenance.

STAFF

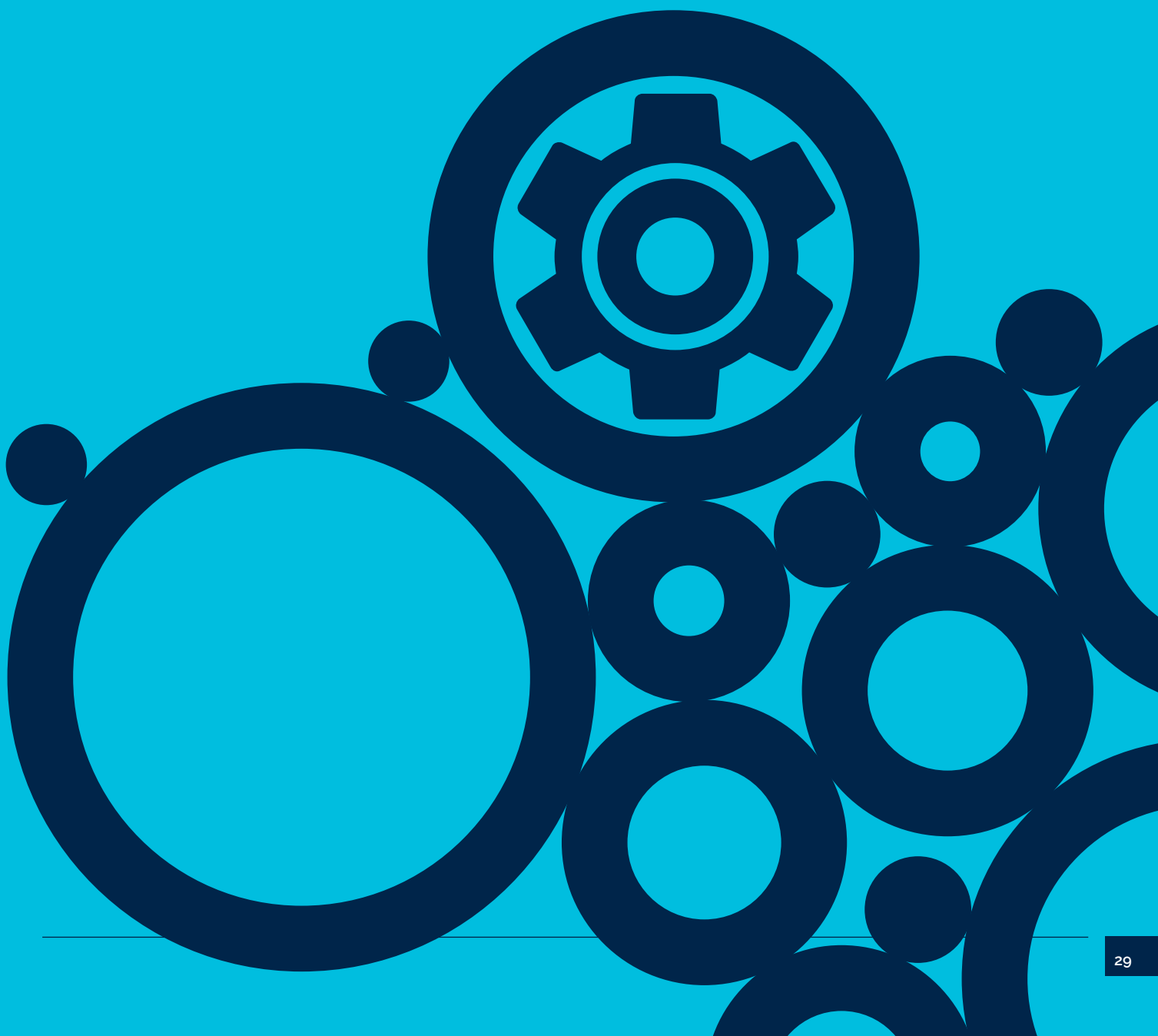
Through workshops and working groups, staff from each Council service area reviewed their current operations and resources to prepare a 'baseline' three-year program that: responds to community issues; meets statutory functions and any contractual commitments; and aligns with the strategic objectives outlined in the Community Strategic Plan.

BUSINESS UNITS

All business units were consulted to update their business plans and individual work programs. The business units use these to coordinate delivery of services and undertake quarterly reporting.

EXHIBITION

A draft plan was placed on exhibition in mid May to invite feedback, to ensure the plans reflects community aspirations. For our community engagement and what you told us see page **30**.



Community Engagement

Our Community Engagement Strategy guides us on how to best involve the community in decisions that will affect them

Engagement helps Council maintain strong relationships with our community and partners. Through meaningful, timely consultation, insightful research and regular communication, Council is able to represent and balance local interests.

Engagement also helps to ensure Council plans and activities are well informed and broadly welcomed before we even start to deliver. Since the forming of the City of Parramatta, our extensive engagement activities have consistently confirmed the issues that are most important to our community.

In developing the Community Strategic Plan, the highest level document that this Delivery Program supports, Council drew on the views of more than 15,000 people over 18 months, including:

9,000 residents, workers and visitors who provided feedback by phone, at pop-up kiosks, workshops or as part of focus groups, to develop Council's vision and priorities.

3,000 residents, workers and visitors who provided feedback on our Operational Plan in 2017 via surveys, pop-up kiosks and written submissions.

2,500 people who have provided feedback on the Community Strategic Plan so far.

Community views shared on many other plans and strategies covering a range of issues, exhibited throughout 2016 and 2017.

WHAT YOU'VE TOLD US SO FAR

Since the City of Parramatta was proclaimed in May 2016, we've been talking extensively with you, our community, to understand your priorities,

needs and aspirations. It is clear that you are passionate about Parramatta, and want to build on the strengths of the community to create a liveable, productive and sustainable future.

As part of the development of the Community Strategic Plan and supporting Delivery Program, we asked you: *Where should Council focus its activities over the three years?*

YOU TOLD US TO FOCUS ON:

PUBLIC TRANSPORT

The community talked about the City's growing population. In order to meet increasing demand, participants prioritised good transport infrastructure, not only between cities and business precincts, but around the suburbs. Council plays a key advocacy role in this area.

GREEN SPACES

Participants talked about trees and green spaces being replaced and protected during higher frequency of development and ensuring plenty of open spaces for current and future generations to enjoy.



PLANNING AND DEVELOPMENT

Continuing to ensure liveable, welcoming neighbourhoods and taking measures to provide amenities and safety for residents during a time of change are key priorities. This period of growth is exciting but also challenging. Parramatta has an opportunity to emerge from this period “stronger, more liveable, more productive and more sustainable” (Community Strategic Plan 2018-2038).

AMENITY AND GENERAL INFRASTRUCTURE

Community's expectations around general amenity, maintenance and infrastructure suggests the need to improve service levels across some

asset classes. Council is therefore undertaking a series of community engagement activities over the next 12 months to clarify where improvements need to be made.

TRAFFIC

Participants talked about traffic congestion across all of Sydney, with a focus on Parramatta. While this is a reality of Greater Sydney and the impact of a growing population, many residents thought that ease of moving about the City remained important.

COMMUNITY FACILITIES

Participants talked about population growth and the impact on limited resources

and facilities. People want to see the provision of relevant community spaces and facilities. In particular, they talked about potential sharing of community facilities, like libraries, as well as outdoor facilities, like parks and playgrounds.

EXHIBITION

Council received and considered 55 submissions or comments during the 35-day exhibition. No new themes emerged through the exhibition.

Strategies and Plans

The Delivery Program and Operational Plan builds on the achievements of the expanded City of Parramatta local government area and the first year of an elected Council, which commenced September 2017.

Importantly, it also connects, and seeks to advance, several strategic plans prepared by Council that are helping to set a clear direction for the City and guide operations and resourcing decisions.

By taking into account the social, economic, environmental, cultural and civic leadership factors addressed in each of these strategic plans, Council is applying an integrated, 'quadruple bottom line' approach to its strategic planning and decision-making.

The following strategic plans have guided this Delivery Program. Each plan will be implemented through this Delivery Program, and its progress reviewed and reported.

Community Engagement Strategy

At City of Parramatta, we believe it's important that our community can see and have a direct impact on the decisions of their Council and our City. This strategy provides a roadmap for creating and maintaining good relationships and effective engagement with our community and stakeholders. It will act as a guide for consultation, research and engagement across the organisation in order to ensure best practice engagement with our communities, now and into the future.

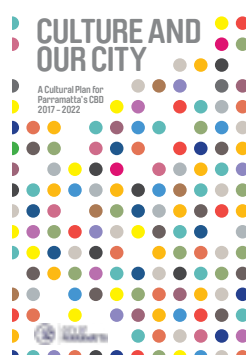
Culture and Our City

This Cultural Plan champions the role that culture plays in city building, and prepares our

city for the opportunities and challenges that unprecedented growth brings. Culture and Our City outlines a roadmap to create a city that is liveable, has a strong sense of place, invites creativity and stimulates prosperity.

Disability Inclusion Action Plan

We're committed to creating an inclusive and accessible city for everyone who lives in, works in, and visits the City. This plan outlines the practical steps Council will take to create a more inclusive community for people with disability. The actions set focus on developing positive community attitudes and behaviours, creating liveable neighbourhoods, supporting access to meaningful



employment, and improving access to services.

Economic Development Plan

Employment growth close to quality housing is essential to ensuring the wellbeing of our entire community. To help enable this, the Economic Development Plan encourages marketing and investment attraction, support for small businesses, and strategic partnerships with key stakeholders to help deliver inclusive growth for all.

Environmental Sustainability Strategy

The natural environment creates a better quality of life, not just for people, but for all living things. The Environmental Sustainability Strategy focuses on protecting and enhancing our natural environment, while also ensuring that the built environment is ready for the future through reduced water and energy consumption, more sustainable transport options and resilience to extreme heat and flood events.

Reconciliation Action Plan

Council will lead by example to advance the cause of Reconciliation. Our *Stretch Reconciliation Action Plan*

outlines ways to foster relationships with Darug peoples and other Aboriginal and Torres Strait Islander communities, show respect for the history, resilience and hopes of Aboriginal cultures, and create opportunities to bring lasting improvements to the wellbeing of Aboriginal and Torres Strait Islander people.

Socially Sustainable Parramatta Framework

We want everyone in our community to benefit from our City's growth and prosperity, and we recognise that now is the time to take significant strides to shape a future for our City in which all people can share. *Sharing The Opportunities of Growth for All* is Council's framework for advancing social sustainability in our City. It sets out a new way of working that puts people first.

Transport Planning

Transport is critical to the future of a sustainable, liveable and productive city. Smart, multi-modal transport solutions are being considered and progressing to planning and delivery stages that will transform the joint futures of both the Sydney and Parramatta metro regions.

They include:

Parramatta Bike Plan — a 20-year plan for developing Parramatta's cycling network. It will play an important role in supporting the liveability of Greater Parramatta, giving residents, workers and visitors more transport choices as the City grows.

Parramatta Ways Walking Strategy — outlines a plan for a green grid across the City of Parramatta which aims to better connect people and places, and support healthy lifestyles by encouraging more walking.

Integrated Transport Plan — is now being prepared to support economic productivity and connect people to the places they want to go, through a network of bus, light rail, road, parking, pedestrian and cycle routes.

Copies of these strategies and plans can be found on Council's website: cityofparramatta.nsw.gov.au.



About the Organisation



* The Directors and Business Unit Managers are responsible for the delivery of the services, actions and projects in accordance with Essential Element 3.14 of the IP&R Guideline (NSW Government, 2013).

Our Values

Our values guide our behaviours and public service. All staff are encouraged to keep these values “front of mind” in all dealings with our customers, partners and their fellow workers.

INTEGRITY

We deliver on promises, act ethically, take responsibility for our actions and speak up respectfully. Integrity is the foundation on which everything is based.

CUSTOMER FOCUS

We communicate openly with our customers, are responsive to their needs and create new relationships as our City grows.

TEAMWORK

We support the role of leadership, collaborate within and across our teams, and build effective partnerships with colleagues and our community to achieve our goals.

INNOVATION

We build on our strengths, champion creative solutions, and seek new and sustainable ways to deliver superior outcomes.

Our 'Values Champion Program' provides opportunities to recognise staff through their contributions, achievements and commitment.

During career development all staff must review how well they have demonstrated the values in their approach to work and whether they meet a 'role model' standard

OUR MISSION

Council has developed a shared purpose statement that details how we feel about working for Council, what we share, and why working for our City is important to us all.

We are proud to work here. We are trusted, respected and valued. Together, we are transforming our great city, delivering the services a great city and its communities deserve.

Our Services

A TO Z

Council provides a wide variety of services to the community. Some are required under legislation – in other words, they are services Council must provide.

Examples of important regulatory services include functions to support the health, safety and overall wellbeing of our community, while protecting the environment and managing construction, parking and local traffic. Council also has a big role to play in strategic planning to ensure the best future for our City and its surrounding neighbourhoods. Council strives to protect the natural environment, provide opportunities for social interaction, improve access to recreation and culture, encourage local businesses to thrive, and invests in reliable, well-maintained infrastructure.

This section explains some of the services undertaken by Council.

- A** Aquatic, recreation facilities & programs
- Arts, animation & Cultural programming
- Asset management policy, strategy, & plans
- Asset outdoor dining assessment
- Building & facilities maintenance
- B** Building regulation, Certification & Compliance
- Children & family services
- C** Civil maintenance, construction, asset & catchment management
- Civil engineering, surveying, landscape architecture & project management
- Community Care services
- Crime & community safety
- Community projects & social enterprise support
- Corporate services
- Cultural heritage Centre
- D** Development assessment
- E** Economic development
- Emergency planning with state agencies
- Engagement, communications, media & public relations
- Environmental & sustainability programs
- Environmental, animal management & public health protection
- Events & festivals programming
- F** Fleet services
- G** Governance, corporate planning & council support
- I** Information & customer contact

L Library services
Local traffic management
Lord Mayor, Councillors & Chief Executive Officer support

M Marketing, digital content, branding, & promotion

O Open space & natural area management

P Paid parking facilities
Parks, open space & public tree maintenance
Place management
Procurement & Insurance
Property Development
Public space cleansing

R Ranger & parking services
Research, consultation & engagement
Riverside Theatres Venue hire

S Strategic partnerships management & tourism development
Sports facilities and key sporting venues
Strategic planning (planning, transport, environmental and social outcomes)
Smart City & innovation program

T Trades services

V Visitor services

W Waste management

Improving Services

Council works hard to make services better. This means being responsive to the diverse needs of our community and listening to your ideas.

Community Satisfaction Survey

Overall satisfaction with Council in 2017 was high. Over three-quarters of the community are "satisfied" or "very satisfied". Council-run events, waste collection and provision of street signage are all services in which the community is highly satisfied.

Council will focus on the areas most likely to have the greatest impact on overall satisfaction, including: condition of local roads; maintenance of footpaths; provision of lighting in streets; local traffic management; provision of street signage; cleanliness of streets, parks and waterways; waste collection services; and maintenance of parks and gardens.

NSW Council Survey

In the 2017 State Government survey, Council's satisfaction score was 68% (compared with the NSW state average of 58%, and the metropolitan average of 61%).

Annual Perception Study

We track attitudes towards our City. More people see Parramatta as a destination of choice; it is a place where people want to live, study, work and play. We

know we need to do more work, however, to improve perceptions around safety.

Our City Your Say

Council runs an 8,600-strong online community. Getting involved in local issues and giving feedback helps Council make better decisions. You can take part in surveys, polls, focus groups, forums and workshops.

Service requests & complaints

Services can be requested or complaints made over the phone, in person or via the online services portal on our website cityofparramatta.nsw.gov.au.

Liaison Offices

This team monitors and inspects our local government area to respond to issues relating to public assets, safety, amenity and cleanliness.

Cleansing Survey

This satisfaction survey focuses the cleanliness of our local centres, and helps shape Council's cleansing operations to keep our City clean.

SERVICE EXCELLENCE

Council established the Service Excellence Program, to drive continuous improvement and innovation across Council's services. The program helps Council:

- Be a more customer-centric organization
- Deliver exceptional customer experiences and outcomes
- Perform regular and consistent reviews of our services
- Engage, enable and empower our people to deliver improved services
- Improve cross-functional, team collaboration and digitization
- Drive tangible value and benefits for our customers and the community
- Be the 'best in class' council

Our Service Excellence Program challenges staff to change the way we deliver essential services to our communities, by completing Service Reviews and building a corporate culture that encourages ongoing improvement and innovation.

Reporting on our progress

Council is accountable for delivering and reporting against the commitments made in this, and other, Council strategies and plans.

Through continuous monitoring and open reporting to the community, Council remains accountable for the progress made with respect to the activities, services, programs and projects set out in Part 2 of this Plan.

Council's reporting will comply with all legislative requirements. We will provide other informal updates through our website and neighbourhood communications.

The Integrated Planning and Reporting Framework (S.404 Local Government Act) requires Council to prepare:

- Progress reports at least every six months on the principal activities in the Delivery Program.

Council is committed to provide an account of

- Council's core service delivery
- Council's service performance measures
- Progress against all activities and actions, projects and programs as expressed in Part Two of this document

- An annual report which includes the achievements of Council in implementing the Delivery Program, additional information required by legislation and audited Financial Statements for the financial year
- An end-of-term report detailing Council's progress in implementing the Community Strategic Plan during the Council term

Council is also committed to additional monitoring and reporting against several strategic plans that will help steer the direction of Council. Examples include:

Environmental

An Environmental Sustainability Strategy Report will be prepared for the community to report implementation and progress against goals in the strategy. This report will be included in Council's Annual Report

Social

Council will develop a yearly implementation plan for its Socially Sustainable Framework and a meaningful set of targets

and measures to evaluate and report on the actions identified in the framework. The report will be included in Council's Annual Report.

Cultural

An annual Cultural Plan Report will be prepared for the community to report implementation and progress against goals. The report will be included in Council's Annual Report.

Disability

Disability Inclusion Action Plan (DIAP) – Council will monitor implementation through its Internal DIAP Advisory Panel made up of representatives from across Council, which was established to coordinate, evaluate and report on implementation. The report will be included in Council's Annual Report.

These progress reports will also be available on Council's website, or will be provided upon request by our Customer Service Centre.

Financial Summary

The budget summary is an overview of Council's budget estimates for the term of the Delivery Program 2018/19 – 20/2021. The budget for each financial year is reviewed annually and updated to reflect the current financial year and for the remaining years of the Delivery Program.

The goal is to ensure Financial Sustainability that will underpin Council's Delivery Program. Council aims to ensure its net operating position is in surplus through the prudent management of Council's finances, debt and insurance.

A key financial strategy for Council is to strive to return a surplus each year based on 2% of revenue. In 2018/19 Council is budgeting for a surplus of \$1.9m which is 0.7% of revenue. Council will develop strategies in future years in order to meet the 2% target.

THE BUDGET IS PRESENTED IN 4 SECTIONS:

- **The operational result**, which includes all operational income, expenditure and depreciation
- **The capital result**, which includes capital income and expenditure for capital projects
- **Funding movements**, which includes funding allocated to and from restricted cash reserves during the financial year
- **The Rates** section which details the rates levied to the community

Combined, these 4 components project balanced budgets over the 3-year budget period.

These projections highlight that Council is ensuring it is not spending beyond its funding capacity. The budget projections for 2018/19 financial year an operating surplus of \$1.9m with revenues of \$261.0m and expenditure of \$259.1m, with resources allocated to provide existing service levels, statutory functions and to respond to community priorities and contractual commitments. Capital Expenditure for 2018/19 financial year is \$187.9m.

How Much Parramatta Council Spends on LGA	2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
Operational expenditure (including depreciation)	259,124	260,958	270,280
Capital expenditure	187,897	210,919	85,317
Total	447,021	471,877	355,597

For every \$100 Council spends

Full details and explanations are contained in:

Part 3: Budget 2018/19 – 2020/21

Part 4: Fees and Charges 2018/19

\$26

Major Works
& constructon

\$16

Parks, recreation
& culture

\$10

Maintaining
roads, footpaths
& drains

\$10

Governance
& financial
management

\$8

Library &
community
services

\$8

Engineering
& traffic

\$7

Planning &
Development

\$7

Waste
Management

\$4

Environmental
Sustainability

\$4

Trades & Fleet
Management

FEES & CHARGES

Following the realignment of the boundaries of the new City of Parramatta in 2016, a review of the fees charged by Council in the children and family, libraries, recreation facilities and programs, community care and community capacity building sections of Social and Community Services (SACS) has been conducted.

This review has aimed to:

- Reduce and simplify the number of fees and charges;
- Align the fees and charges managed by the City of Parramatta following the incorporation of parts of several neighbouring Councils in 2016;
- Introduce much greater fairness in the application of fees and charges to both individuals and organisations; and
- Ensure a transparent and sound schedule of fees and charges is established.

Further details on changes to fees and charges can be found in Part 4.

NSW GOVERNMENT RATE PATH FREEZE

In accordance with the NSW Government policy for all newly merged councils, the current rate structure including category and subcategories of the former council will continue to be maintained for four years post-proclamation.

During this four-year period, Council will plan to undertake

a rates harmonisation review, across the whole LGA. Rates for 2018/19 will be assessed on land values having a date of 1 July 2016 for all the former council areas. The increase allowed by IPART relates to general income in total and not to individual ratepayers' rates. Individual rates are also affected by other factors such as land valuations. As such rates for individual ratepayers may vary by more or less than the percentage allowable depending on how an individual ratepayers' land valuation has changed in a particular year compared to the land values of other ratepayers.

PENSIONER REBATES

All NSW councils provide a mandatory rebate of up to \$250 to eligible pensioners. The former Parramatta City Council is one of the few Councils that granted an additional voluntary rebate of up to \$100 to eligible pensioners on top of the \$250 State Government rebate. In 2018/19 this is to be extended to all eligible pensioner ratepayers within the City of Parramatta LGA.

FUTURE SURPLUS STRATEGY

Council key criteria when preparing the 3-year budget was Council works towards a surplus each year to be reinvested in community facilities and services while maintaining its high level of service to the LGA. This goal is being achieved by Council becoming more efficient in delivering services and projects to the LGA. Over the next 3 years, in total Council is budgeting for a surplus of \$8.5m.







PART 2

Delivery Program Activities & Operational Plan Focus Areas

How to read this part of the plan

This Delivery Program and Operational Plan is structured around the six Strategic Objectives described by our new *Community Strategic Plan 2018 - 2038*.

Our strategic objectives have been developed from what the community, stakeholders and your Councillors told us is important and most urgent. To help you navigate around the document each strategic objective has a different colour; each activity, focus area and program is numbered.

Under each strategic objective are the delivery strategies and operational activities of Council, which have been organised this way to provide a simple structure for the complex business of Council. This approach makes the Plan easy to understand and navigate. It is important to note that in practice the strategic objectives, strategies, and activities are all interconnected.

They will work together to make the City of Parramatta a better place to live, work, visit and study. Similarly, Council's activities are organised by Directorate and Business Units, but in reality the activities are delivered by multi-functional and multi-disciplined teams. An activity 'owned' by a Business Unit in the Plan is often the result of input from

several teams, with the outcomes contributing to one or more of the 6 Strategic Objectives and several strategies.

Each strategic objective is explained in terms of what the community aspires to for the City for the next two decades and sets out the strategies, services, activities and focus areas Council has committed to over the next 3 years.

The information is organised by:

DELIVERY PROGRAM

- **Strategic Objective** sets the goals for City of Parramatta local government area
- **Supporting strategies** that respond to the community needs and aspirations
- **Community Outcome** – a statement to describe the kind of place the community would like the City of Parramatta to be in 2038
- **Core services** - provided by Council to support this Strategic Objective
- **Principal Activities** – that Council will undertake over

the 3-year Council term

- **Council's role** (D/P/A) – Denotes if role is to Deliver/ Partner/ Advocate
- **Council Priority** ★ – Denotes if this activity is a Council Priority

OPERATIONAL PLAN

- **Focus Areas** – specific actions that that Council will undertake to support the activities and contribute to achieving the strategies
- **Timeframe** – the period the action will be completed, or whether it is ongoing
- **Measures/ Target** – measures to monitor and assess our progress or performance
- **Responsibility** – the accountable Business Unit manager
- **Program & Projects** – specific operational, capital, maintenance or renewal projects that contribute to achieving the strategies

Our 6 Strategic Objectives

An overview from page 12 of our strategic objectives.



FAIR

WE CAN ALL BENEFIT FROM THE OPPORTUNITIES OUR CITY OFFERS.



ACCESSIBLE

WE CAN ALL GET TO WHERE WE WANT TO GO.



GREEN

WE CARE FOR AND ENJOY OUR ENVIRONMENT.



WELCOMING

WE CELEBRATE CULTURE AND DIVERSITY - PAST, PRESENT AND FUTURE.



THRIVING

WE BENEFIT FROM HAVING A THRIVING CBD AND LOCAL CENTRES.



INNOVATIVE

WE COLLABORATE AND CHAMPION NEW IDEAS TO CREATE A BETTER FUTURE.



FAIR

COMMUNITY OUTCOME

WE CAN ALL BENEFIT FROM THE OPPORTUNITIES OUR CITY OFFERS.

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

1. Invest in services and facilities for our growing community
2. Advocate for affordable and diverse housing choices
3. Support people to live active and healthy lives
4. Ensure everyone has access to education and learning opportunities
5. Empower communities to be strong and resilient by building individual and community capability
6. Engage and consult the community in decision-making
7. Deliver effective, responsible and ethical leadership and decision-making, reflective of community needs and aspirations

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE FAIR STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Strategic Planning (Social Outcomes)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework that manages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities
Libraries	The provision of library services	Enhanced lifelong learning and access to library collections and events to increase digital literacy, physical and mental health and social integration
Community Capacity Building	Community Grants, funding and support for community projects and social enterprises	Greater community capabilities to improve well-being and enhance services to meet the community's needs
Children & Family	The provision of Children & Family services	Access to high quality childcare and family support
Community Care	The provision of Community Care services	Enhanced ability of older people and those with disabilities to live well and more independently
Recreation	The provision of recreation facilities & programs	Improved lifestyle opportunities and physical and mental health
Community Engagement	The provision of whole of organisation Engagement, Communications planning and delivery (including design & print), Media and Public Relations, Internal Communications services	A well informed community, who have been provided with clear and accurate information about Council programs and services as well as opportunities to engage with civic decision making. Enhanced public perceptions of the Parramatta LGA and Council. Informed and highly engaged organisation and staff, with improved capability to deliver services to the local community
	Engage and consult the community in decision making	Ensure the community's interests and values are heard by facilitating opportunities for the community to participate in Council's decision making, policy and programs through quantitative and qualitative research

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Leadership	The provision of overall strategic direction for the operation of all Council's activities	Achievement of the community's priorities and aspirations as set out in the Community Strategic Plan
	The provision of advice, administrative support, induction and continuous improvement to the Lord Mayor, Councillors and Chief Executive Officer	Deliver high quality services and outcomes to the Lord Mayor, Councillors and Chief Executive Officer in a timely manner
Governance	Integrated Planning and Reporting Framework – includes preparing Delivery Program, Operational Plan, Resourcing Strategy, Quarterly and Annual Reporting	Community has the opportunity for input into Council's planning and resource allocation to influence the services, programs and facilities Council provides to meet their needs
	Corporate-wide administrative Governance functions including Council meetings and other committee meetings, publishing of business papers, policies, delegations, maintaining registers and determining 'Access to Information' (GIPA) requests	An open, transparent and responsive Council that meets the needs of the community
	Corporate risk management systems and culture	Confidence in Council meeting our legislative and service delivery requirements and making decisions that are ethical
	Management of Internal Audit Program	Robust business processes and procedures that support high quality services
	Internal Investigations and liaising with Internal Ombudsman where necessary	Confidence in Council in conducting its business with the a strong level of probity and governance
Legal	Management of Legal Services	Internal legal services

HOW WE WILL MONITOR OUR FAIR CORE SERVICES

- Overall satisfaction with Council
- Implementation of actions in the Socially Sustainable Parramatta Framework
- Utilisation and satisfaction of library services
- Effectiveness of Council's Community Grants program
- Skills and confidence levels of participants in community capacity building programs
- Satisfaction of those Social Enterprises assisted by Council's program
- Satisfaction with Council's Community Capacity Building Services
- Satisfaction with Council's Community & Social services (social inclusion, meal options, practical support, leisure and learning services for people over 55, and people with a disability)
- Utilisation of childcare and family support services
- Quality of childcare facilities and services
- Expansion of seniors and disability programs
- Participation in seniors and disability programs
- Expand Council's recreation programs
- Satisfaction with School Holiday program and Health Promotion services
- Satisfaction with Council's information provision & communications
- Satisfaction with the opportunity to have a say in Council decisions
- Quality of engagement for all Council's critical projects
- Opportunities and types of engagement and consultation
- Size and diversity of Our City Your Say community
- Effectiveness of (CEO) correspondence management
- Effectiveness of (Lord Mayor) correspondence management
- Effectiveness of Service Requests (LM and Councillors) management
- Compliance with Integrated Planning & Reporting legislation
- Community access to Council business papers
- Operational Plan objectives met
- Management of Council's Internal Audit program
- Risk Management of council functions
- Effectiveness of Internal Audit program
- Management of Information Access requests (GIPA formal)
- Number of Code of Conduct complaints found to be valid.
- Quality and timeliness of support to Internal Ombudsman (IO)

FAIR SUPPORTING STRATEGY 1

1.1 Invest in services and facilities for our growing community

Ref.	DELIVERY PROGRAM Principal Activity <i>Council's response to strategy</i>	OPERATIONAL PLAN Focus Areas <i>Key pieces of work</i>	18/19	19/20	20/21	Measure	Target	Responsibility
1.1.1	Tackle inequality by investing in cultural infrastructure that empowers our Aboriginal and Torres Strait Islander (ATSI) community	1.1.1.1 Advance feasibility studies and prepare an operational framework for ATSI cultural infrastructure ●D	X	X		Study completed, recommendations considered by Executive Team	June 2020	Manager Social & Community Services
1.1.2	Improve early years development through collaborations with partner organisations	1.1.2.1 Implement Wentworthville Early Childhood Development Initiative ●D	X	X	X	Outcomes agreed with partner organisations	Ongoing	Manager Social & Community Services
		1.1.2.2 Complete feasibility study into the provision of Out of School Hours care (OOSH) ●D	X			Study completed, recommendations considered by Executive Team	June 2019	Manager Social & Community Services
1.1.3	Implement Council's responsibilities under the Targeted Earlier Intervention Program of the NSW Government	1.1.3.1 Review Council's place-based community development model and strengthen community centres as 'community linkers' ●D	X	X	X	Study completed, recommendations considered by Executive Team	Ongoing	Manager Social & Community Services

FAIR SUPPORTING STRATEGY 1

1.1 Invest in services and facilities for our growing community

Ref.	DELIVERY PROGRAM Principal Activity <i>Council's response to strategy</i>	OPERATIONAL PLAN Focus Areas <i>Key pieces of work</i>	18/19	19/20	20/21	Measure	Target	Responsibility
1.1.4	Foster active and healthy communities by managing and upgrading recreation, community and aquatic facilities to increase community access ★	1.1.4.1 Manage stakeholder communication and advise on Epping Aquatic Centre design and operations ●D	X	X	X	Designs endorsed by Council	Ongoing	Manager Social & Community Services
		1.1.4.2 During construction of the new Parramatta aquatic leisure centre provide interim swimming facilities at Macarthur Girls High School and deliver Learn to Swim programs in Parramatta CBD ●D	X	X	X	Learn to Swim programs delivered and promoted	Ongoing	Manager Social & Community Services
		1.1.4.3 Complete a review of the community facilities booking system and technology to increase utilisation rates ●D	X	X	X	Review completed, recommendations considered by Executive Team	June 2019	Manager Social & Community Services
		1.1.4.4 Complete design and fit-out of Wentworth Point community centre and library and promote programs and community access ●D	X	X	X	Wentworth Point community facility fit-out completed and operational	March 2019	Manager Social & Community Services
		1.1.4.5 Complete design and fit-out of 5 Parramatta Square (civic, community building) promote programs and community access ●D	X	X	X	5 Parramatta Square fit-out completed and operational	September 2020	Director Property Development Group

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Wentworthville Early Childhood Development Initiative	282	-	-	Social & Community Services
Capital Programs				
Parramatta Square Business Planning for 5PS New Council Facilities & Public Domain	715	607	454	Property Development Group
Construct New Aquatics & Leisure Facility	19,465	54,448	572	Property Development Group
Construct Wentworth Point Library and Community Centre	12,500	-	-	Property Development Group
Renewal Programs				
Community Buildings Capital Program	2,032	1,216	2,244	Asset Strategy Property Management
Child Care Centres Capital Program	636	853	49	Asset Strategy Property Management
Pavilion Capital Improvement Program	1,500	1,250	250	City Assets & Environment
Sportsground Capital Improvement Program	560	550	550	City Assets & Environment

FAIR SUPPORTING STRATEGY 2

1.2 Advocate for affordable and diverse housing choices

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.2.1	★ Work in partnership (Government, Agencies, Alliances) to develop approaches to increase the supply of more affordable housing for the City	1.2.1.1 Implement the priority actions within the Affordable Housing Policy ★●P	X	X	X	Affordable housing numbers/ targets	Increase	Manager City Strategy
1.2.2	★ Advocate for affordable and diverse housing choices	1.2.2.1 Build community capacity and address housing affordability by implementing a Homeshare program (<i>Parramatta Housemates</i>) to match young people seeking accommodation with elderly people, living alone ●A	X	X		Homeshare program implemented	June 2020	Manager Social & Community Services
1.2.3	Build the capability of Council and local services to reduce the incidence and impact of homelessness	1.2.3.1 Develop and implement a Homelessness Strategy to enact the Homelessness Policy ●D	X	X		Homelessness Strategy endorsed by Council; progress reported each quarter	June 2020	Manager Social & Community Services

FAIR SUPPORTING STRATEGY 3

1.3 Support people to live active and healthy lives

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.3.1	★ Foster active and healthy communities through recreation planning to meet the growing needs of our community	1.3.1.1 Manage stakeholder communication and advise on Parramatta Aquatic and Leisure Centre design and operations ★●D	X	X	X	Communications Plan prepared and implemented	Ongoing	Manager Social & Community Services
		1.3.1.2 Develop and implement Council's Open Space & Recreation Plan ★●D	X	X	X	Open Space & Recreation Plan endorsed by Council	Ongoing	Manager Social & Community Services
		1.3.1.3 Deliver Healthy and Active Communities Program, which encompasses <i>Mobile Active Health Project</i> , <i>Active Parramatta</i> and <i>School Holiday programs</i> , and interim <i>Learn to Swim</i> arrangements in Parramatta CBD ●D	X	X	X	Programs delivered Participation in program	Ongoing Increasing	Manager Social & Community Services
1.3.2	Improve health outcomes in the community related to mental health, wellbeing and individual resilience	1.3.2.1 Deliver Council's Mental Health Strategy (and related actions from Socially Sustainable Parramatta Framework) to the community and as a well-being focused employer ●D	X	X	X	Review strategy annually; report progress quarterly	Ongoing	Manager Social & Community Services
		1.3.2.2 Deliver community capacity building training programs for local community organisations that work with clients and community members with mental health issues ●D	X	X	X	Training programs delivered Participation in programs	Ongoing Increase	Manager Social & Community Services

FAIR SUPPORTING STRATEGY 3
1.3 Support people to live active and healthy lives

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.3.3	Foster active and healthy communities, by facilitating social connections which are socially and culturally diverse, inclusive and empowering communities	<p>1.3.3.1 Expand Council's <i>Let's Dine Out</i> program for both customers from Aged Care and NDIS client base ●D</p> <p>1.3.3.2 Expand the areas that Leisure and Learning activities operate into Epping, Carlingford, North Rocks, Winston Hills ●D</p>	X	X	X	Program expanded into more areas and client base	Increase	Manager Social & Community Services
			X	X	X	Programs expanded into more areas	Increase	Manager Social & Community Services

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
(SCF) Mobile Active Health	223	228	234	Social & Community Services
Maintenance Program				
Aquatic Playground Maintenance	200	262	270	City Operations

*Stronger Communities Fund (SCF)

FAIR SUPPORTING STRATEGY 4

1.4 Ensure everyone has access to education and learning opportunities

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.4.1	★ Continue to improve and expand the City of Parramatta network of libraries	1.4.1.1 Establish an implementation Plan to reform the network of library services, informed by the operational models developed for the new Wentworth Point Community Centre & library ★●D	X			Implementation Plan considered by Executive Team	December 2018	Manager Social & Community Services

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Library Resources	860	900	950	Social & Community Services
Renewal Programs				
Libraries Capital Renewal Program	311	372	20	Asset Strategy Property Management
Replacement of Library Networks Radio Frequency Identification (RFID) Equipment	287	-	-	Social & Community Services

FAIR SUPPORTING STRATEGY 5

1.5 Empower communities to be strong and resilient by building individual and community capability

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.5.1	★ Build the capacity of young people through the implementation of youth-focused engagement and programming	1.5.1.1 Implement annual City of Parramatta Youth Forum, Youth Issues Forum, Youth Week and other youth-focused programs ●D	X	X	X	Youth events held Participation in program	Increase	Manager Social and Community Services
1.5.2	★ Build the capacity of the community to support each other and be welcoming, skilled, trusting and respectful of differences	1.5.2.1 Deliver community capacity building training to community sector including the implementation of <i>Welcoming City</i> strategies ●D	X	X	X	Training course attendance	Increase	Manager Social & Community Services
1.5.3	Deliver programs that facilitate social connections and foster inclusive and empowered communities	1.5.3.1 Implement community focused projects to improve access for people with a disability in the life of the City, consistent with the Disability Inclusion Action Plan ●D	X	X	X	Projects delivered	Ongoing	Manager Social & Community Services
1.5.4	Tackling inequality by ensuring our community has a voice and empowered to access services administered by National Disability Insurance Agency (NDIA).	1.5.4.1 Provide education and advice about National Disability Insurance Scheme (NDIS) and advocate to NDIA to secure appropriate NDIS package funding ●D, A	X	X	X	Number of people with NDIS packages using Council Services	Ongoing	Manager Social & Community Services

FAIR SUPPORTING STRATEGY 6

1.6 Engage and consult the community in decision-making

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.6.1	Provide increased opportunities for community participation in decision making	1.6.1.1 Implement Council's <i>Community Engagement Strategy</i> , particularly to involve the City's diverse communities and under-represented groups ● D	X	X	X	Measures established in Community Engagement Strategy	Ongoing	Manager City Engagement
1.6.2	Enhance public access to information and promote Council programs and initiatives to ensure our community is well informed	1.6.2.1 Review, audit and develop Council's Communications Strategy ● D	X	X		Communications Strategy prepared and considered by Executive Team	December 2018	Manager City Engagement
		1.6.2.2 Develop and implement media and communications campaigns and initiatives that provide clear and accurate information about Council's programs and services as well as promoting major events/cultural/heritage attractions and City-significant projects (e.g. Parramatta Square, Aquatic Centre) ● D	X	X	X	Audience Research, Value (coverage generated) Number of media releases, level of satisfaction with the Council's provision of information to about activities and services	Increase	Manager City Engagement
1.6.3	Deliver high quality internal communications that improves staff engagement with the organisation and its functions in order to improve capability to deliver local services	1.6.3.1 Scope and re-develop Council's intranet to improve capability, functionality and access to information for staff ● D	X	X		Intranet re-launched and operational	June 2019	Manager City Engagement
		1.6.3.2 Develop and deliver an internal communications strategy and campaigns that support Council programs and services ● D	X			Strategy developed and endorsed by Executive Team	July 2018	Manager City Engagement

FAIR SUPPORTING STRATEGY 6

1.6 Engage and consult the community in decision-making

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.6.4	★ Implement the Parramatta Square Community Development Plan	<p>1.6.4.1</p> <p>Complete community and consumer participation in the design of 5 PS (civic and community building) and the public domain in Parramatta Square ★ ● D</p>	X	X	X	Community feedback incorporated into designs	Ongoing	Manager Social & Community Services
1.6.5	Provide the community with the opportunity to participate in Council's decision making and influence the outcomes that will shape their local community	<p>1.6.5.1</p> <p>Interpret qualitative and quantitative survey and consultation data to provide business insights ● D</p> <p>1.6.5.2</p> <p>Grow the size and quality of the 'Our City, Your Say' panel so it represents the diversity of the Community ● D</p>	X	X	X	Community perceptions/ satisfaction with the City/ Council services	Improving perceptions	Manager City Identity
			X	X	X	Number of participants Improve representation and most cultural groups	20% increase by the end of the 3 year	Manager City Identity

FAIR SUPPORTING STRATEGY 7

1.7 Deliver effective, responsible, ethical leadership and decision-making, reflective of community needs and aspirations

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.7.1	Support Councillors in their role of effectively representing the community	1.7.1.1 Support Lord Mayor and Councillors to promote the Integrated Planning and Reporting (IPR) Framework ●D	X	X	X	IPR documents comply with statutory requirements	Ongoing	Chief of Staff
		1.7.1.2 Annually review the Policy on Civic Office Expenses and Facilities ●D	X	X	X	Policy adopted by Council	Within 12 months of the commencement of the new council term	Chief of Staff
		1.7.1.3 Support Councillor and Executive forums, to foster good communication and ensure alignment of strategy and delivery ●D	X	X	X	Workshops held Councillor satisfaction	Ongoing	Executive Team
1.7.2	Guide the preparation and implementation of the Community Strategic Plan and Council's response to it via implementation and reporting of the Delivery Program	1.7.2.1 Prepare Integrated Planning and Reporting (IPR) documents for community engagement and Council adoption ●D	X	X	X	Compliance with IPR legislation	Ongoing	Manager Governance & Risk
		1.7.2.2 Prepare and review the Community Strategic Plan			X	Community Strategic Plan reviewed and updated	30 June 2021	Manager City Strategy
1.7.3	Implement and enhance Council's Integrated Planning and Reporting Framework (IPR) to align Council's systems and resources to support delivery of the Community Strategic Plan	1.7.3.1 Investigate and implement an integrated software solution for IPR ●D	X			System investigated System implemented	December 2018 June 2019	Manager Governance & Risk

FAIR SUPPORTING STRATEGY 7

1.7 Deliver effective, responsible, ethical leadership and decision-making, reflective of community needs and aspirations

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.7.4	Strengthening of Council's governance framework to ensure the high levels of decision making, integrity and accountability	1.7.4.1 Implement an enhanced Governance Framework ●D	X			Framework developed, endorsed by Executive Team	December 2018	Manager Governance & Risk
		1.7.4.2 Review current Council business paper system and process to ensure efficiency transparency and public confidence and participation ●D	X			Review completed, process changes implemented	December 2018	Manager Governance & Risk
		1.7.4.3 Review of Council's governance registers and where appropriate, establish registers, supporting policies and procedures to ensure transparency and integrity ●D	X		X	Registers compliant with legislation	100%	Manager Governance & Risk
		1.7.4.4 Deliver model code of conduct training across the organisation ●D	X		X	Staff attended training	Greater than 90%	Manager Governance & Risk
		1.7.4.5 Undertake an audit of Council's current organisation wide monitoring and reporting practices and prepare an improvement plan ●D	X			Audit completed, improvements reported to Executive Team	December 2018	Manager Governance & Risk

FAIR SUPPORTING STRATEGY 7

1.7 Deliver effective, responsible, ethical leadership and decision-making, reflective of community needs and aspirations

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.7.5	Promote Enterprise Risk Management to protect Council services, assets, business functions and reputation	1.7.5.1 Investigate an Enterprise Risk Management software solution ●D	X			Procurement completed	December 2018	Manager Governance & Risk
		1.7.5.2 Implement an Enterprise Risk Management system ●D		X		System implemented	June 2019	Manager Governance & Risk
		1.7.5.3 Conduct Fraud and Corruption Prevention training across the organisation ●D		X		Number of complaints initially, with reducing trend over time	10% increase	Manager Governance & Risk
1.7.6	Enhance accountability and independence of complaints investigation to ensure community confidence	1.7.6.1 Manage the arrangements for the Internal Ombudsman (IO) ●D	X	X	X	IO Performance Report, as per charter	Quarterly Report	Chief Executive Office
1.7.7	Plan to minimise disruption to local services to the community in the event of an emergency	1.7.7.1 Review and maintain Council's Business Continuity Plan (BCP) ●D	X	X	X	BCP reviewed and tested	Annually	Manager Governance & Risk
1.7.8	Enhance Council's risk management and governance framework for property development activities	1.7.8.1 Implement the recommendations from the Property Development Group Internal Audit ●D	X			Audit recommendations implemented	June 2019	Property Development Group
1.7.9	Independent, transparent and accountable determination of sensitive development applications and planning proposals	1.7.9.1 Continue to operate the Local Planning Panel (LPP) to assess new development and ensure legislative compliance ●D	X	X	X	Report to Department of Planning & Environment	Quarterly	Manager Development & Traffic Services

Program / Project description	2018/19 (\$'000)	19/20 (\$'000)	20/21 (\$'000)	Responsibility
Capital Programs				
Ward initiatives to improve local amenity	500	500	500	Finance Team
Implement an Integrated Planning & Reporting (IPR) Software system to improve corporate planning capability	120	-	-	Governance & Risk



ACCESSIBLE

COMMUNITY OUTCOME

WE CAN ALL GET TO WHERE WE WANT TO GO

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

1. Design our City so that it is usable by people of all ages and abilities
2. Improve public transport to and from Parramatta CBD, our local centres, neighbourhoods and the greater Sydney region
3. Make our City more enjoyable and safe for walking and cycling
4. Provide and upgrade roads and improve safety for all road users
5. Manage traffic congestion and access to parking

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE ACCESSIBLE STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Strategic Planning (Transport Planning, Urban Design)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework that manages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities
Parking Management	Parking Services	Improved quality of life by managing the impact of unlawful parking. Improved safety and parking compliance in and around schools. Ensuring City and local commercial centres are patrolled resulting in the turnover of associated parking to support economic activity
Parking Facilities	Provision of adequate paid parking, including street and multilevel car parks in Parramatta CBD	Well managed, clean, convenient and affordable parking options that support the city centre
Development & Traffic	Oversight of local traffic management and the assessment and determination of Development Applications including private tree management within a transparent, legally framework and aligned with established industry best practice	Appropriate management of new development to create good environmental outcomes and minimise adverse impact on our communities, and ensure a safe and efficient local road network
Infrastructure	Civil infrastructure asset and catchment management (inspection, street lighting, restoration and approval of public works for roads, cycling and footpaths, drainage, bridges, dams, special assets)	Civil Infrastructure assets meet community expectations and legislative requirements
	Civil Maintenance and Minor Construction Programs (roads, cycle and footpaths & drainage)	Well maintained and safe local roads and effective public stormwater drainage.

HOW WE WILL MONITOR OUR ACCESSIBLE CORE SERVICES

- Responsiveness to Parking Management Service Requests
- Satisfaction with Council's on-street / multi-level car parking facilities and services
- Utilisation of Council's paid parking services
- House Development Applications approvals within timeframe
- Mean and median assessment times for Development Applications
- Effectiveness of Design Excellence Advisory Panel (DEAP)
- Land and Environment Court (LEC) appeals against council
- Tree permits determined within 21 days
- Temporary Road Occupancy permit applications determined with 2 days
- Management of Traffic Committee recommendations to address road safety
- Responsiveness to (Traffic related) Service Requests
- Satisfaction with condition of local roads
- Satisfaction with provision and maintenance of footpaths and cycleways
- Satisfaction with provision and maintenance of drainage, bridge and other special assets
- Satisfaction with provision of lighting in the public domain
- Implementation of Capital Works Program



ACCESSIBLE - SUPPORTING STRATEGY 1

2.1 Design our City so that it is usable by people of all ages and abilities

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2.1.1	★ Provision of advice to deliver design led outcomes throughout the City	2.1.1.1 Assessment of the design elements of development proposals and creation of a range of urban design treatments and templates to guide development in the City ★ ● D	X	X	X	Design advice incorporated into development proposals	Ongoing	Manager City Strategy
		2.1.1.2 Provide strategic advice on urban design components of precinct planning in line with Parramatta Public Domain Guidelines, universal design principles and the Disability Discrimination Act (DDA) ★ ● D	X	X	X	Design advice incorporated into precinct plans	Ongoing	Manager City Strategy
2.1.2	Tackle inequalities for residents, visitors, employees, workers across four key focus areas of Disability Inclusion Action Program (DIAP)	2.1.1.3 Provide advice on major projects, and manage the Design Excellence process ★ ● D	X	X	X	Design advice incorporated into projects	Ongoing	Manager City Strategy
		2.1.2.1 Implement the actions outlined in the DIAP over the life of the Delivery Program ● D	X	X	X	Reports to DIAP Advisory Committee and reported annually	Ongoing	Manager Social & Community Services
		2.1.2.2 Develop capital renewal plans that ensure new and upgraded public buildings, facilities and open spaces consider Disability Discrimination Act (DDA) ● D	X	X	X	Schemes comply with DDA	Ongoing	Manager Asset Strategy Property Management
		2.1.2.3 Support relevant capital program implementation in line with agreed service standards and funding strategies ● D	X	X	X	Schemes comply with DDA	Ongoing	Manager City Assets & Environment

ACCESSIBLE - SUPPORTING STRATEGY 1
2.1 Design our City so that it is usable by people of all ages and abilities

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2.1.3	Provide innovative and accessible digital tools for a diverse community	2.1.3.1 Implement maintenance projects on Council owned websites and digital platforms to ensure legal compliance with Web Content Accessibility Guidelines (WCAG) ●D	x	x	x	Website complies with best practice	Ongoing	Manager City Identity

Program / Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
(SCF) All Access Toilet Ollie Webb Reserve	633	-	-	Place Services

*Stronger Communities Fund (SCF)

ACCESSIBLE - SUPPORTING STRATEGY 2

2.2 Improve public transport to and from Parramatta CBD, our local centres, neighbourhoods and the greater Sydney region

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2.2.1	★ Ensure the delivery of Stage 1 of Parramatta Light Rail meets the needs of the City of Parramatta	2.2.1.1 Work in partnership with the State Government to inform the planning and delivery of Stage 1 Parramatta Light Rail, to meet the needs of the City of Parramatta particularly with respect to pedestrian outcomes ●D	X	X	X	Advice provided	Ongoing	Manager City Strategy
2.2.2	★ Work in partnership with the State Government to plan for the delivery of Stage 2 of Parramatta Light Rail	2.2.2.1 Provide strategic advice to Transport for NSW to inform the planning and delivery of Stage 2 Parramatta Light Rail ●P	X	X	X	Advice provided	Ongoing	Manager City Strategy
2.2.3	★ Advocate to State Government for the completion of significant transport infrastructure	2.2.3.1 Plan, research and coordinate responses to future State Government transport projects to improve public transport connection and services to the City of Parramatta (Metro West, Light Rail, local bus services) ●A	X	X	X	Submission provided	Ongoing	Manager City Strategy
		2.2.3.2 Undertake economic research to inform the City's advocacy position on proposed rail infrastructure improvements ●D	X	X	X	Research completed and applied to advocacy work	Ongoing	Manager City Economy

Program / Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Parramatta Light Rail Scheme Stage 1	1,482	129	132	City Strategy
Parramatta Light Rail Scheme Stage 2	1,008	-	-	City Strategy

ACCESSIBLE - SUPPORTING STRATEGY 3

2.3 Make our City more enjoyable and safe for walking and cycling

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2.3.1	Improve walking and cycling connections between the Parramatta CBD, the Greater Parramatta precincts, Sydney Olympic Park, Parramatta River and the surrounding area CP4	<p>2.3.1.1</p> <p>Implement Council's <i>Parramatta Ways Walking Strategy</i> to improve walkability across Parramatta through a network of green streets, parks and open space and connections to local centres ●D</p>	X	X	X	Schemes underway, progress reported to Council Walking indicators	Annually Increase	Manager City Strategy
		<p>2.3.1.2</p> <p>Continue to work with Transport for NSW during the Stage 1 of Parramatta Light Rail delivery and construction to prioritise the delivery of integrated walkability outcomes ●D</p>	X			Audit completed and informing capital program	December 2019	Manager City Strategy
		<p>2.3.1.3</p> <p>Undertake a site investigation of priority streets around the of Parramatta Light Rail to help inform future programs to improve walkability ●D</p>	X	X	X	Site investigation inform capital program	Ongoing	Manager City Strategy
		<p>2.3.1.4</p> <p>Implement the priority actions from Council's <i>CBD Pedestrian Strategy</i> to provide safe, accessible and simple CBD pedestrian journeys ●D</p>	X	X	X	Projects underway, reported to Council	Quarterly	Manager City Strategy
		<p>2.3.1.5</p> <p>Implement the priorities of Council's <i>Bike Plan</i> ●D</p>	X	X	X	Projects reported to Council Cycling indicators	Quarterly	Manager City Strategy

Program / Project description	2018/19 (\$'000)	19/20 (\$'000)	20/21 (\$'000)	Responsibility
Operating Programs				
Implement Parramatta Ways to improve the way people move around Parramatta	150	300	475	City Strategy
Capital Programs				
Escarpment Boardwalk Construction	6,800	6,800	-	City Strategy
Carter Street Regional Cycleway	400	400	2,000	City Strategy
(SCF) Cycleway linking Epping to Carlingford	548	400		City Strategy
Cycleway - Oakes Rd to Lake Parramatta	500	-	-	City Strategy
Maintenance / Renewal Programs				
Maintain cycle routes to encourage cycling	100	125	125	City Strategy
Footpaths Construction Program	2,015	2,015	2,015	City Assets & Environment
Implement local bike facilities to encourage cycling	50	50	50	City Strategy

ACCESSIBLE - SUPPORTING STRATEGY 4

2.4 Provide and upgrade roads and improve safety for all road users

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2.4.1	★ Improve transport infrastructure and implement the priority schemes from the City's Integrated Transport Plan and Capital Works Program	<p>2.4.1.1 Continue to work with State Government Agencies on traffic related projects such a Parramatta Light Rail to manage local traffic and ensure network efficiency and safety ●P</p> <p>2.4.1.2 Build capacity to improve road safety and strengthen relationships with the Police and community to promote, educate and address local road safety ●P</p> <p>2.4.1.3 Investigate traffic and parking management scheme options in local areas to improve traffic flow and impacts on residents ●D</p>	X	X	X	Transport advice provided Traffic schemes completed	Ongoing	Manager Development & Traffic Services
			X	X		Number of Injuries & collisions	Decrease	Manager Development & Traffic Services
			X	X	X	Investigations completed and schemes considered by Traffic Committee	Ongoing	Manager Development & Traffic Services
2.4.2	Efficiently maintain City transport infrastructure	<p>2.4.2.1 Continue to deliver Council's street signage program (New Council Implementation Fund) ●D</p>	X	X		Program delivered	June 2020	Manager City Operations

Program / Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
(Former Hills Area) Traffic Improvements	-	1,127	-	Development & Traffic Services
Capital Programs				
Barrack Lane Shared Zone Construction	1,250	-	-	Development & Traffic Services
Renewal Programs				
Civil Construction Program	440	440	440	City Assets & Environment
Roads Program	8,866	9,873	9,873	City Assets & Environment
Robotic Surveying Equipment	33	-	-	City Assets & Environment
(SCF) Widening of bridge, Bridge Road Westmead	600	-	-	Place Services
Australian Government Black Spot Program	500	500	500	Development & Traffic Services
Cowper/Parkes Street Traffic Works	900	-	-	Development & Traffic Services

ACCESSIBLE - SUPPORTING STRATEGY 5

2.5 Manage traffic congestion and access to parking

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2.5.1	Provision of strategic transport planning and management	2.5.1.1 Develop an Integrated Transport Plan for the Parramatta CBD ●D	X			Transport Plan endorsed by Council	June 2019	Manager City Strategy
2.5.2	Provision of strategic parking management	2.5.2.1 Finalise and implement priority actions from the Parramatta CBD <i>Public Car Parking Strategy</i> ●D	X	X	X	Parking strategy endorsed by Council, actions reported quarterly Parking occupancy data/ spaces	June 2019	Manager City Strategy
2.5.3	Provide effective parking management and regulatory functions, focussing on CBD, local centres, entertainment and education hubs and residential hotspots	2.5.3.1 Work with Sydney Olympic Park Authority (SOPA) to minimise the impact on communities from unlawful activities ●P	X	X	X	Number of complaints received Number of Penalty Infringement Notices	Decreasing trend Reducing trend	Manager Regulatory Services

ACCESSIBLE - SUPPORTING STRATEGY 5

2.5 Manage traffic congestion and access to parking

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2-5.4	★ Provide effective parking management and regulatory functions, focussing on CBD, local centres, entertainment and education hubs and residential hotspots	2-5.4.1 Work with large housing strata community groups to improve parking on private roads ●P	X	X	X	Number of complaints received Number of Penalty Infringement Notices	Decreasing trend Reducing trend	Manager Regulatory Services
		2-5.4.2 Monitor and improve parking compliance in the CBD, and suburban local centres ●D	X	X	X	Number of complaints received Number of Penalty Infringement Notices	Decreasing trend Reducing trend	Manager Regulatory Services
		2-5.4.3 Monitor and improve building site compliance and impacts in residential hotspots (high growth areas, development sites) ●D	X	X	X	Number of complaints received Number of Penalty Infringement Notices	Decreasing trend Reducing trend	Manager Regulatory Services
		2-5.4.4 Provide School Safety Monitoring, Education and Compliance improvement programs ●D	X	X	X	Number of school safety patrols Number of safety awareness programs offered to all Primary Schools	According to schedule	Manager Regulatory Services
		2-5.4.5 Review disability parking controls in CBD ●D	X	X		Turnover of vehicles in Mobility Parking Scheme spaces	Improve	Manager Regulatory Services

ACCESSIBLE - SUPPORTING STRATEGY 5

2.5 Manage traffic congestion and access to parking

ACCESSIBLE - SUPPORTING STRATEGY 5										
2.5 Manage traffic congestion and access to parking										
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility		
2.5.5	★ Provide effective parking management and regulatory functions, focussing on CBD, local centres, entertainment and education hubs and residential hotspots	2.5.5.1 Advocate and provide additional commuter car parking in North Rocks Ward to reduce the on-street parking impacts for local residents ●A,D		X		Additional shopper parking scheme completed in Carmen Drive	June 2020	Manager Development & Traffic Services		
		2.5.5.2 Investigate and provide traffic calming at hotspot locations including Caloola Road Reserve and Briens Road ●D	X	X	X	Caloola scheme delivered Briens scheme designed Briens scheme constructed	June 2019 June 2020 June 2021	Manager Development & Traffic Services		
		2.5.5.3 Implement a Web/Phone App to promote safe parking around primary schools ●D	X			Number of users	Increasing	Manager Regulatory Services		

Program / Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Travel Demand Management	-	75	-	City Strategy
Integrated Transport Plan	100	-	-	City Strategy
Car Park Painting & Wayfinding Improvements	140	225	-	Place Services
Capital Programs				
Caloola Road traffic calming	250	-	-	Development & Traffic Services
Pedestrian Crossing intersection of Darcy Street and Briens Road	50	500	-	Development & Traffic Services
Renewal Programs				
Implement Active Transport Program to improve congestion and safety	1,500	1,500	1,500	Development & Traffic Services
Multi level Car Parks Program	560	308	615	Asset Strategy Property Management



COMMUNITY OUTCOME

WE CARE FOR AND ENJOY OUR ENVIRONMENT

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting strategies:

1. Protect and enhance our natural environment
2. Improve our River and waterways
3. Keep our City clean
4. Provide green spaces for recreation, relaxation and enjoyment
5. Prepare for and lessen the impacts of extreme weather events
6. Promote energy and water efficiency, renewable energy sources, and reduced emissions and waste

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE GREEN STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Open Space & Nature	Open space & natural area management (bushland, waterways, open spaces, parks)	Open space & natural area assets and facilities meet community expectations & legislative requirements
Environmental Sustainability & Education	Environmental and sustainability programs and educational activities	Environmental sustainability initiatives delivered in accordance with community priorities and expectations
Cleansing & Graffiti removal	Cleansing services in the public domain	Clean and usable public spaces, community facilities, business /local centres and local amenities
Waste Management	Management of domestic and commercial waste services	High quality, efficient and reliable domestic and commercial waste services managed in a sustainable way
Regulatory	Environmental & Public Health Protection & Compliance	Fire safety, swimming pool safety, building compliance, health safety, food outlets safety and protection of the natural environment from all forms of pollution
	Ranger Services	Improved quality of life by managing the impact of building activities, illegal dumping, unlawful use of public spaces and responsible companion animal ownership within local communities
Regulatory	Certification Services	Certification Services to provide quality and safety of the built environment in accordance with legislation and standards (Building Code of Australia)
Civil Project Design & Delivery	Civil Engineering, Surveying, Landscape Architecture and Project Management services	High standard of design and delivery of community assets to create vibrant and attractive places to work, shop and interact
Strategic Planning (Environmental Outcomes)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework that manages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities

HOW WE WILL MONITOR OUR GREEN CORE SERVICES

- Implementation of Council's Environmental Sustainability Strategy
- Satisfaction score in Integrated Open Space Services (IOSS) Benchmarking Survey
- Number of street trees planted
- Volunteers supporting environmental programs
- Carbon emissions generated by Council operations
- Satisfaction with cleanliness of local centres
- Satisfaction with maintenance of sporting fields
- Number of incidence of illegal dumping
- Fleet maintenance / emissions
- Management of Public Tree Proactive Maintenance Program
- Satisfaction with domestic waste collection services
- Waste diverted from landfill
- Responsiveness to (waste related) Service Requests
- Management of food outlets health and safety inspection program
- Management of cooling tower inspection program
- Management of public swimming pool inspection program
- Management of skin penetration premises health and safety inspection program
- Management of Commercial/Industrial inspection program
- Management of Environmental & Public Health Protection & Compliance (number of breaches)
- Management of unlawful activity related to building compliance, safety and parking
- Satisfaction with Council's management of parking
- Management of companion animals

GREEN - SUPPORTING STRATEGY 1

3.1 Protect and enhance our natural environment

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
3.1.1	★ Implement and report the priority actions from Environmental Sustainability Strategy	3.1.1.1 Continue to review, update and prepare annual implementation plans ●D	X	X	X	Progress reported	Annually	Manager City Strategy
		3.1.1.2 Expand and deliver a Bushland Program, as identified by the Capital Works Program to improve vegetation conditions ●D	X	X	X	Program expanded	Ongoing	Manager City Assets & Environment
		3.1.1.3 Develop and deliver management plans for bushland areas across the Local Government Area covering fire hazard ●D	X	X	X	Management Plans endorsed by Executive Team	Ongoing	Manager City Assets & Environment
		3.1.1.4 Manage certain species and ecological communities to comply with legislation ●D	X	X	X	Compliance with legislation	Ongoing	Manager City Assets & Environment
		3.1.1.5 Review and deliver the Council's biodiversity strategy <i>Life in our City</i> , establishing new targets for the Local Government Area ●D			X	Strategy reviewed and endorsed by Council	December 2018	Manager City Strategy

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Waterways and Bushland Rehabilitation Fauna Study	75	75	75	City Assets & Environment
Threatened Species Management	50	50	50	City Assets & Environment
Capital Programs				
(SCF) Terrys Creek Rehabilitation	300	-	-	City Assets & Environment
Maintenance/ Renewal Programs				
(SCF) Terrys Creek Rehabilitation (Maintenance)	105	-	-	City Assets & Environment
Bushland Resources Management (Maintenance)	780	780	780	City Assets & Environment
Walking Track Construction	170	170	170	City Assets & Environment
Restoration of Natural Areas	725	730	735	City Assets & Environment
Nursery Management for Bushland Plants & Landscaping Works	170	170	170	City Assets & Environment

*Stronger Communities Fund (SCF)

GREEN - SUPPORTING STRATEGY 2

3.2 Improve our River and waterways

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
3.2.1	Implement waterways master plans for estuary, river and creek preservation	3.2.1.1 Deliver the Natural Waterways Program ●D	X	X	X	Program delivered	Ongoing	Manager City Assets & Environment
3.2.2	Make Parramatta river swimmable again	3.2.2.1 Continue to monitor water quality at Lake Parramatta swimming site, develop and implement an Integrated Water Plan for the City of Parramatta (updating the <i>Rivers of Opportunity Strategy 2002</i>) to improve water quality, flooding and water efficiency and continue working with the Parramatta River Catchment Group (PRCG) to deliver the Parramatta River Masterplan ●D	X	X	X	Integrated Water Plan endorsed by Council PRCG membership/participation	June 2021 Sustain	Manager City Strategy

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Parramatta River Catchment Group (PRCG) Management	270	-	-	City Assets & Environment
PRCG Landcare Coordinator Grant	58	60	61	City Assets & Environment
Lake Parramatta Swimming Area Improvements	50	50	50	City Assets & Environment
Renewal Programs				
Waterways Restoration	565	570	575	City Assets & Environment
Improving Water Quality in Parramatta Waterways	200	200	200	City Assets & Environment

GREEN SUPPORTING STRATEGY 3

3.3 Keep our City clean

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
3.3.1	Reducing the volume of litter in our city	<p>3.3.1.1 Continue public place litter education and recycling programs and the strategic use of street sweeping, gross pollutant traps and enforcement that targets hotspots ●D</p> <p>3.3.1.2 Review local centres cleansing programs to incorporate LGA boundary changes and community need</p>	X	X	X	Programs delivered Volume of litter	Ongoing Reduce by 40% by 2020	Manager City Assets & Environment
3.3.2	Improve the City's waste management service to increase satisfaction, waste recovery and diversion from landfill	<p>3.3.2.1 Continue to implement the outcomes of the 2017 Building Service Excellence Project (BSEC) related to waste management ●D</p> <p>3.3.2.2 Report back to Council on the progress of the new Waste Collection contract and community satisfaction after the first 12 months, including kerbside Clean-up ●D</p> <p>3.3.2.3 Establish an internal cross-functional working group that addresses the issue of illegal dumping, including shopping trolleys ●D</p>	X	X	X	Cleansing programs review Actions completed, then ongoing Report considered by Council	June 2019 July 2018 November 2018	Manager City Assets & Environment Manager City Assets & Environment Manager City Assets & Environment

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Waterways Litter Removal for rivers and creeks	85	85	85	City Assets & Environment
Mobile Garbage Bin Roll Program (Renewal)	200	200	200	City Assets & Environment

GREEN - SUPPORTING STRATEGY 4

3.4 Provide green spaces for recreation, relaxation and enjoyment

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
3.4.1	Protect, enhance and increase our parks and green spaces to make them a community feature	3.4.1.1 Implement a formal partnership with NSW Department of Education, to expand community access to open space ●P	X	X	X	Formal partnership established Access to open space	Ongoing Increase	Manager City Strategy
		3.4.1.2 Promote the use of shared green space through delivering community education and engagement activities ●D	X	X	X	Education and engagement activities delivered	Ongoing	Manager City Assets & Environment
		3.4.1.3 Implement formal play spaces strategy ●D	X	X	X	Place Space strategies endorsed	Ongoing	Manager City Assets & Environment
3.4.2	★ Increase the City's tree canopy to create shade and improve amenity	3.4.2.1 Deliver the City of Trees planting program, prioritising street tree planting along cycleways and the <i>Parramatta Ways</i> walking network (with more diverse street tree species to withstand pests, disease and the changing climate) and plant tube stock in Council reserves ●D	X	X	X	Planting program delivered	Ongoing	Manager City Assets & Environment
		3.4.2.2 Develop an Urban Forest Plan, incorporating protection of trees on private and public land, increased tree diversity and a program of works for priority tree planting locations to meet Councils urban forest canopy cover target. ●D	X	X	X	Urban Forest Plan endorsed by Council Increase canopy	June 2020 40% (on 2016) by 2050	Manager City Strategy

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Parramatta Light Rail Tree Offset	75	200	250	City Strategy
Capital Programs				
(SCF) Sporting Amenity Building at West Epping Park	990	300	-	City Assets & Environment
Implement Masterplan for George Kendall Riverside Park	100			City Assets & Environment
Implement North Rocks Park Master Plan	1,200	1,065	-	Place Services
(SCF) North Rocks Park Master Plan	-	120	-	Place Services
(SCF) Walking Track to Hunts Creek Waterfall, Carlingford	75	-	-	City Assets & Environment
Ollie Webb Reserve Water Playground	800	-	-	City Assets & Environment
Tree Offset Program	20	20	20	City Assets & Environment
Public Toilet, Halvorsen Park Ermington	250	-	-	Place Services
Metro Greenspace Sue Savage (Toongabbie Crossing)	500	50	-	City Assets & Environment

*Stronger Communities Fund (SCF)

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Maintenance/ Renewal Programs				
Public Trees Program	580	580	580	City Assets & Environment
Parks Improvement Program	420	420	420	City Assets & Environment
Park Signage Replacement Program	132	132	132	City Operations
SCF Barnett Park Dog Park Upgrade	200	-	-	Place Services
Boronia Park Building Amenities Upgrade	200	449	-	City Assets & Environment
Prince Alfred Park Large Vehicle Footpath Upgrade	200			Place Services
SCF Sommerville Park Upgrade	1,000	250	-	City Assets & Environment
Playground Replacement Program	750	750	750	City Assets & Environment
SCF Playground Upgrades - Pembroke St Reserve	60	-	-	City Assets & Environment
SCF Playground Upgrades - George Kendall Riverside Park District Playground	255	-	-	City Assets & Environment
SCF Playground Upgrades - Blankers Koen Park	60	-	-	City Assets & Environment
SCF Playground Upgrades - Rainbow Farm Reserve	60	-	-	City Assets & Environment
SCF Playground Upgrades - Hunts Creek Reserve	60	-	-	City Assets & Environment
SCF Playground Upgrades - David Hamilton Reserve	120	-	-	City Assets & Environment
SCF Playground Upgrades - McMullen Ave Park	120	-	-	City Assets & Environment
SCF Playground Upgrades - Burnside Gollan Reserve	120	-	-	City Assets & Environment

SCF Playground Upgrades - Lindisfarne Crescent Reserve	120	-	-	-	City Assets & Environment
SCF Playground Upgrades - Dunrossil Park	120	-	-	-	City Assets & Environment
SCF Playground Upgrades - Jason Place Reserve	120	-	-	-	City Assets & Environment
SCF Playground Upgrades - Bingara Rd Park	120	-	-	-	City Assets & Environment
SCF Playground Upgrades - John Wearne Reserve	-	120	-	-	City Assets & Environment
SCF Wallawa Reserve Upgrade	231	-	-	-	Place Services
SCF Playground Upgrades - North Rocks Park	-	120	-	-	City Assets & Environment

*Stronger Communities Fund (SCF)

GREEN - SUPPORTING STRATEGY 5

3.5 Prepare for and lessen the impacts of extreme weather events

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
3.5.1	Maintain effective partnerships with the emergency services and other alliances in support of community safety	3.5.1.1 Participate in the Local Emergency Management Committee to oversee the Local Emergency Management plan to manage local emergencies ●P	X	X	X	Number of meetings attended Emergency Plans reviewed and maintained	Ongoing	Manager City Operations
3.5.2	Provide flood management and resilience planning activities	3.5.2.1 Launch the Flood Information System Hub (FISH), including a public warning service and access to river and rain gauge information and deliver the Flood Smart community engagement program to support roll out ●D	X	X	X	FISH launched Program of engagement activities	November 2018 Ongoing	Manager City Strategy
3.5.3	Improve liveability by cooling the City and protecting people and communities from heat stress	3.5.3.1 Undertake activities to reduce urban heat and cool the City by updating required policies, developing a Resilience Plan and supporting the implementation of local cool infrastructure ●D	X	X	X	Activities delivered	Ongoing	Manager City Strategy

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Flood Information System for Parramatta River	50	50	-	City Strategy
Operating Programs				
Beat the Heat	150	150	150	City Strategy
Floodplain Risk Management	70	70	70	City Strategy
Renewal Programs				
Stormwater Drainage Program	1,200	1,620	1,200	City Assets & Environment
Drainage Construction Program	380	630	630	City Assets & Environment
Drainage Improvements in Growth Areas Program	150	650	650	City Assets & Environment

GREEN - SUPPORTING STRATEGY 6

3.6 Promote energy and water efficiency, renewable energy sources, and reduced emissions and waste

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
3.6.1	Provide leadership in sustainability best practice for Council's operations	3.6.1.1 Ensure that all aspects of Council's fleet management (Plant and vehicles): procurement, disposal, repair, emissions and maintenance systems are considered best practice OD	X	X	X	Independent review of Council practice	Annually	Manager City Operations
3.6.2	☉ Increase waste diversion from landfill and reduce resource consumption	3.6.2.1 Revise and deliver Waste Avoidance & Resource Recovery (WARR) Strategy to 2021, to address public domain litter, illegal dumping and future technology OD	X	X	X	WARR Strategy reviewed and endorsed by Executive Team	Ongoing	Manager City Assets & Environment
		3.6.2.2 Investigate waste-to-energy, bio-digestion/ gasification and alternative system to divert food organics/ nappy from general waste bins OD	X	X		Investigation completed and recommendations considered by Executive Team	June 2020	Manager City Assets & Environment
		3.6.2.3 Work with business and industry to reduce plastics and packaging including plastic bag bans OP	X	X	X	Partnership agreements established	Ongoing	Manager City Assets & Environment
3.6.3	Reduce energy, carbon emissions, water consumption, increase renewable energy production and increase waste diversion from landfill	3.6.3.1 Develop a high performance buildings policy/guide for new and existing Council buildings and facilities OD	X			Building policy and guidelines endorsed by Executive Team	June 2019	Manager City Assets & Environment

GREEN - SUPPORTING STRATEGY 6

3.6 Promote energy and water efficiency, renewable energy sources, and reduced emissions and waste

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
3.6.4	Reducing energy and carbon emissions and increase renewable energy	3.6.4.1 Deliver energy efficiency upgrades and implement renewable energy opportunities in Council buildings and facilities ●D	X	X	X	Reduced Council energy and emissions	Decreasing trend	Manager City Assets & Environment
3.6.5	Improve water efficiency of our parks, and council buildings	3.6.5.1 Deliver water efficiency upgrades (irrigation, stormwater harvesting/ rainwater collection and reuse and other equipment) in Council facilities ●D	X	X	X	Reduced Council water consumption	Decreasing trend	Manager City Assets & Environment
3.6.6	Reducing energy and carbon emissions and increase renewable energy	3.6.6.1 Prepare for Carbon Neutral certification (National Carbon Off-set Standard) for Council operations ●D			X	Submission completed	June 2021	Manager City Assets & Environment
3.6.7	Reduce energy consumption, increase renewable energy and reduce potable water consumption (in local government area)	3.6.7.1 Develop and deliver a Community Energy Plan which incorporates the consideration of energy saving initiatives such as solar in the City's upcoming major projects ●D		X	X	Energy Plan endorsed by Council	June 2021	Manager City Strategy
		3.6.7.2 Complete phase 2 and prepare business case to seek funding for phase 3 of the <i>Light Years Ahead</i> (LED Street Light replacement program) ●D	X	X	X	Phase 2 program completed Phase 3 business case considered by Executive Team	August 2019 August 2020	Manager City Strategy

GREEN - SUPPORTING STRATEGY 6

3.6 Promote energy and water efficiency, renewable energy sources, and reduced emissions and waste

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
3.6.8	Promote community gardens to encourage sustainability and use of open spaces	3.6.8.1 Review the draft Community Gardens Policy in response to Social Infrastructure Strategy and feedback from users and seek funding through <i>Better Neighbourhoods Program</i> and other funding sources ●D	X			Community gardens operating	Increase	Manager City Assets & Environment

Program/ Project description	2018/19 (\$'000)	19/20 (\$'000)	20/21 (\$'000)	Responsibility
Operating Programs				
Greening the CBD	50	100	150	City Strategy
Environmental Education Program to encourage sustainability	80	80	80	City Assets & Environment
Better Waste and Recycling Program	235	240	250	City Assets & Environment
Renewal Programs				
Parks Stormwater Reuse Program	360	360	360	City Assets & Environment
Sustainable Water Program	100	100	100	City Assets & Environment
Rooftop Solar Panels Program on Council assets	100	50	50	City Assets & Environment
Energy & Water Upgrades to Council assets	185	185	185	City Assets & Environment
LED Street Lighting Upgrade - Phase 2	1,000	-	-	City Strategy



COMMUNITY OUTCOME

*WE CELEBRATE CULTURE AND DIVERSITY
- PAST, PRESENT AND FUTURE*

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

1. Acknowledge the Darug peoples as the traditional custodians of this land and make Parramatta a leading City of Reconciliation
2. Promote the growth of arts and culture and champion the role that culture plays in city-building
3. Respect, protect and celebrate our shared living histories of Parramatta and embrace our heritage
4. Recognise that Parramatta has always been a gathering place and our diversity is our strength

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE WELCOMING STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Community Capacity Building	Community Grants, funding and support for community projects and social enterprises	Greater community capabilities to improve well-being and enhance services to meet the community's needs
Riverside Theatres	Riverside Theatres Venues Riverside Presentations National Theatre of Parramatta Workshop and Rehearsal Venue (Studio 404) Performance and Disability Program (Beyond the Square)	Access to professionally serviced venues for performance presentations and for business and community events A year-round stage and screen presentation program for the general public, schools and special interest groups Local production of performances and increased opportunity for local artists Access to studio venues and facilities for rehearsals, teaching, skill acquisition and the development and workshopping of new work for performance Provision of a year round program of workshops and performance with - and for - people with disability
City Experience	Arts & Culture program development and delivery	Community is proud of the opportunities to experience arts and culture
City Experience	Events & Festivals	Opportunities for the community to participate, celebrate and commemorate in the civic, heritage and cultural life of the City
City Experience	Tourism Development & Visitor Services	Tourism delivers local economic, cultural and social benefits and visitor services enhance the perception of Parramatta as a place people want to visit
City Experience	Cultural Heritage	Share and celebrate our cultural heritage assets and stories

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
City Identity	Market the City and Council's services, amenities and culture by digital and traditional platforms, branding, promotion and communication	<p>Position Parramatta as Sydney's Central City, making it a destination where people want to work, live and play, resulting in economic benefits, investment and community pride</p> <p>Positively influence perceptions to increase investment in the City, stimulating economic prosperity, education and employment opportunities for future generations</p> <p>Promote the City's heritage, culture and experiences to position Parramatta a destination of choice, driving visitation, resulting in improved perceptions, strong economy and community pride</p> <p>Engage the local community to increase pride in our city</p>

HOW WE WILL MONITOR OUR INNOVATIVE CORE SERVICES

- Implementation of Council's Stretch Reconciliation Action Plan
- Utilisation of Riverside Theatres venues
- Satisfaction with provision of Riverside Theatre venues
- Attendance at Riverside Theatres (program and events)
- Attendance of performances and events locally produced
- Utilisation of Studio 404
- User groups involved with Studio 404
- Number and attendance at workshops and performances with - and for - people with disability
- Benefits of Council Events & Festivals program (audience growth, economic, media)
- Perceptions of City
- Number of day visitors to Parramatta Local Government Area
- Revenue expenditure from day visitors
- Gross Regional Product through positioning Parramatta as Sydney's Central City
- Number of visitors to and engagement with City marketing platforms

WELCOMING - SUPPORTING STRATEGY 1

4.1 Acknowledge the Darug peoples as the traditional custodians of this land and make Parramatta a leading City of Reconciliation

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
4.1.1	Reduce inequality through a strong and respectful relationship with the Darug people and other Aboriginal and Torres Strait Islander communities	4.1.1.1 Implement, monitor and review the Stretch Reconciliation Action Plan (RAP) 2017-2020 ● D	X	X	X	Completion of RAP Impact Measurement Questionnaire and Annual Report	Annually	Manager Social & Community Service

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Implement Reconciliation Action Plan	-	335	505	Social & Community Service
(SCF) Memorial to Indigenous Service Personnel	250	-	-	Social & Community Service

*Stronger Communities Fund (SCF)

WELCOMING - SUPPORTING STRATEGY 2

4.2 Promote the growth of arts and culture and champion the role that culture plays in city-building

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
4.2.1	Implement <i>Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022</i> Goal 1: Always a Gathering Place	4.2.1.1 Commission artworks in diverse media across the public domain ●D	X	X	X	Number of new public artworks commissioned	Increase	Manager City Experience
4.2.2	Implement <i>Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022</i> Goal 2: Diversity is Our Strength	4.2.2.1 Grow opportunities for our changing communities to come together to celebrate and commemorate ●D	X	X	X	Programming across public spaces	Increase	Manager City Experience
4.2.3	Implement <i>Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022</i> : Goal 3: Ideas and imagination are the heartbeat of our City	4.2.3.1 Deliver an expanded Parramatta Artists' Studios residency program through the CBD Studios and Satellite Studio project ●D	X	X		Residential program utilisation	CBD Studio program fully subscribed Satellite Studio Operating	Manager City Experience
		4.2.3.2 Support the growth of our creative communities through increased access to creative spaces and programs ●D	X	X	X	Number of new creative spaces and programs	New creative spaces in Parramatta CBD	Manager City Experience
		4.2.3.3 Commission, produce and present local, national and international performances of contemporary excellence and scale alongside the National Theatre of Parramatta program ●D	X	X	X	Program delivered as scheduled	Ongoing	Director Riverside Theatres

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
(SCF) Parramatta Artist Studio – Satellite Studios	352	100	-	City Experience
Capital Programs				
(SCF) Parramatta Artist Studio – Satellite Studios Fit Out	38	-	-	City Experience
Renewal				
Riverside Refurbishment and Upgrades	335	335	335	Riverside Theatres
Riverside Theatres Plant, Equipment & Refurbishment	150	150	150	Riverside Theatres
Riverside Theatres Building Program	450	498	-	Asset Strategy & Property Management

*Stronger Communities Fund (SCF)

WELCOMING - SUPPORTING STRATEGY 3

4.3 Respect, protect and celebrate our shared living histories of Parramatta and embrace our heritage

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
4.3.1	Implement <i>Culture and Our City - A Cultural Plan for Parramatta's CBD</i> 2017-2022 Goal 1: Always a Gathering Place	4.3.1.1 Increase accessibility to the City's cultural collection of archives, artefacts, research resources ●D	X	X		Public access to our heritage assets and events	Increased access, programs and events Significant heritage anniversaries publicly commemorated	Manager City Experience
		4.3.1.2 Create an integrated Heritage Strategy to unify our approach to built, natural and intangible cultural heritage ●D		X		Strategy developed and endorsed by Council	June 2020	Manager City Experience
		4.3.1.3 Advocate to the NSW Government to identify appropriate uses for heritage buildings in the North Parramatta Precinct, including cultural and arts uses ●A	X	X	X	Submissions made	Ongoing	Manager City Experience

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Protection of Aboriginal Heritage & Cultural Sites	30	30	30	City Assets & Environment
Removal and Storage of Tom Thompson Public Mural	24	24	24	Property Development Group
Renewal Programs				
Heritage Centre Building Works	50	50	50	City Experience
Cemeteries and Memorials Program	92	92	92	City Assets & Environment
Pitt Row Headmaster's Cottage	39	-	-	Asset Strategy & Property Management
Hambleton Cottage Program	-	-	49	Asset Strategy & Property Management

WELCOMING - SUPPORTING STRATEGY 4

4.4 Recognise that Parramatta has always been a gathering place and our diversity is our strength

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
4.4.1	Implement <i>Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022</i> Goal 1: Always a Gathering Place	4.4.1.1 Develop Aboriginal and Torres Strait Islander cultural programs and projects ●D		X	X	Enhanced understanding of local indigenous culture ATSI Cultural Program endorsed by Council/ Exec Team and projects being implemented	Indigenous Cultural Officer (Aboriginal identified position) recruited New ATSI cultural programs developed and delivered	Manager City Experience
4.4.2	Promote lifelong learning and tackle inequality by delivering programs and services that provide equal access to all.	4.4.2.1 Expand programs in diverse languages depending on profile of the local community, as part of a lifelong learning objective ●D	X	X	X	Increase program language diversity	Ongoing	Manager Social & Community Services

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Parramasala festival support	200	200	200	City Experience
Foundation Day & Parramatta Open	71	150	71	City Experience



THRIVING

COMMUNITY OUTCOME

*WE BENEFIT FROM HAVING A THRIVING CBD
AND LOCAL CENTRES*

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

1. Accelerate local jobs growth and support people in finding employment
2. Attract public and private investment to our City and support the growth and prosperity of local businesses
3. Plan and deliver a vibrant, attractive and safe CBD and local centres
4. Ensure Parramatta has a thriving day and night time economy



CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE THRIVING STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Economy	Work collaboratively to support sustainable economic growth by supporting small business, attracting investment, and leveraging strategic partnerships with key stakeholders	Residents, businesses, workers, students and visitors benefit from sustained strong economic performance across the City of Parramatta LGA. Partnerships support the delivery of our vision and priorities.
Economy	Economic Development activities	Jobs growth and increased inbound investment.
City Identity	Actively market Parramatta as Sydney's Central City	<p>Increase investment in the City to provide the Community with the desired jobs, education and health facilities</p> <p>Drive visitation to the City resulting in strong economic performance</p> <p>Improve perception of Parramatta as a desirable place to work</p>
Property Development	Management of Property Development Portfolio	Maximise financial returns on Council's development assets to reinvest into community services and facilities
	Management and delivery of Parramatta Square	<p>Deliver a new civic building, community facilities and public domain to create a vibrant and world-class landmark and destination for the City</p> <p>Manage the delivery of premium commercial office developments that seamlessly surround the public domain</p>
Property Development	Management and delivery of other Significant Projects	Deliver a range of quality facilities to support the City's vision and priorities established by the Community Strategic Plan

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Community Capacity	Community Grants, funding and support for community projects and social enterprises	Greater community capabilities to improve well-being and enhance services to meet the community's needs
Place Management	Place management in neighbourhoods & CBD, which takes a people-centred approach to the planning, design and management of public spaces	Enhanced neighbourhood and CBD precincts that are vibrant, well-designed, attractive, distinctive and viable places
	Localised community and stakeholder engagement (Including but not limited to; cleansing survey, Care Factor survey and project-specific community consultation)	Genuine engagement ensuring a community voice and enabling data-driven and/or evidence-based decision making
	Proactive and reactive inspection and monitoring of the public domain (Including but not limited to; Better Neighbourhood Program)	Enables timely identification and repair of issues to maintain community safety and amenity of the public domain
	Investigating, reporting and referring multi-faceted issues for resolution	Ensuring that difficult and cross-functional community and/or Councillor issues are resolved in consultation with affected stakeholders
Asset Strategy Property Management	Assessment of proposals to use Council land for Outdoor Dining	High quality design and appropriate allocation, creating attractive, safe and vibrant public spaces to support urban life and local economic activity
Asset Strategy Property Management	Provision of statutory property service such as land acquisition, classification & easements on Council land	Efficient use of Council land to facilitate the sustainable growth of the City
Strategic Planning (City Transformation, Community Crime Prevention, Land-use planning)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework that manages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities

HOW WE WILL MONITOR OUR THRIVING CORE SERVICES

- Implementation of strategic city transformation plans
- Implementation of strategic community crime prevention plans
- Building approvals value
- New businesses created
- Net job growth
- Gross Regional Product
- Contribution to visitation numbers
- Perceptions of City
- Return on investment from Council's development portfolio
- Management of Council's development portfolio project risks
- Compliance with governance framework for Council's development portfolio
- Parramatta Square project is delivered on time and on budget
- Parramatta Square progress communications
- Parramatta Square relationship management with stakeholders and developers
- Parramatta Square milestones meet needs of community
- Effectiveness of project management (Place Management - CBD, local centres and neighbourhood improvement)
- Opportunity for community to input to projects and plans (Place Management)
- Responsiveness to Service Requests (Place Management)
- Management (timeliness) of Outdoor dining applications
- Management (timeliness) of property services (land acquisition, classification & easements)

THRIVING SUPPORTING STRATEGY 1

5.1 Accelerate local jobs growth and support people in finding employment

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.1.1	Facilitate local employment and economic growth through the delivery of targeted Economic Development activities	5.1.1.1 Implement the priority actions identified in Council's <i>Economic Development Plan (EDP) 2017 -2021</i> ●D	X	X	X	Actions and Economic indicators reported Quarterly and by Annual Report	By 2021 20,000 jobs added (185,000 jobs total) By 2021 GDP will grow by \$8 billion (to \$32 billion total)	Manager City Economy
		5.1.1.2 Deliver and support small business development programs ●D	X	X	X	Number of new Small Businesses Number of programs delivered and supported Number of participants	By 2021 2,000 new small businesses Increasing Increasing	Manager City Economy
		5.1.1.3 Provide accurate and timely research, analysis and investment information ●D	X	X	X	<i>Invest Parramatta</i> website usage and satisfaction Business community accesses information through Economic Development EDM	Sustain On average per edition 20% of recipients open the EDM Website metrics	Manager City Economy
		5.1.1.4 Host a bi-annual Investment Attraction event to support inbound investment and industry development ●D	X	X	X	Number of events held or supported by Council and satisfaction	Increasing 70% satisfaction with Council delivered business events	Manager City Economy
		5.1.1.5 Continue to support the <i>Parramatta Skills Exchange</i> to improve access to jobs, skills and learning opportunities particularly for disadvantaged groups ●P	X	X	X	Quarterly statistics provided by the Parramatta Skills Exchange	Participation maintained or increased	Manager City Economy

THRIVING SUPPORTING STRATEGY 1

5.1 Accelerate local jobs growth and support people in finding employment

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.1.1	Facilitate local employment and economic growth through the delivery of targeted Economic Development activities (cont'd)	5.1.1.6 Support the delivery of Council's <i>Destination Management Plan (DMP)</i> to encourage the visitor economy ●P	X	X	X	Implementation Plan Actions delivered as per plan	Ongoing	Manager City Experience
		5.1.1.7 Continue to support the City's culture and liveability by promoting events and activation programs that increase visitation ●D	X	X	X	Community Satisfaction with events	By 2021 Improved satisfaction by 5% on annual levels	Manager City Economy

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Economic Development Branding and Communications	150	220	180	City Economy
Economic Development Business Attraction and Industry Development	80	110	110	City Economy
Economic Development City Culture and Liveability	135	155	115	City Economy
Economic Development Infrastructure	80	70	70	City Economy
Economic Development Regional Leadership, Advocacy & Governance	190	140	150	City Economy
Economic Development Research	200	90	145	City Economy
Economic Development Workforce and Skills	150	150	150	City Economy

THRIVING SUPPORTING STRATEGY 2

5.2 Attract public and private investment to our City and support the growth and prosperity of local businesses

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.2.1	Implement <i>Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022</i>	<p>5.2.1.1 Implement and monitor the priority actions identified in the Cultural Plan and prepare annual implementation plans ●D</p> <p>5.2.1.2 Development of an outcomes based evaluation system to monitor implementation of the Cultural Plan ●D</p>	X	X	X	Actions and indicators reported Quarterly and Annual Report	Ongoing	Manager City Culture
5.2.2	Promotion of Parramatta's precincts and services	<p>5.2.2.1 Undertake City marketing activities to raise the profile of Parramatta's unique offer ●D</p>	X	X	X	Perceptions of Parramatta as a place to work invest and do business	Improved	Manager City Identity
5.2.3	Implement the <i>Parramatta CBD Cultural Plan</i> Goal 3: Ideas and imagination are the heartbeat of our City	<p>5.2.3.1 Undertake strategic planning to redevelopment Riverside Theatres, preparing strategic plans and a business case to include market/needs study, operating and governance arrangements and the economic and social impact of Riverside today and in the future ●D</p>	X			Riverside Theatres Strategic Plan adopted by Council	June 2019	Director Riverside Theatres
5.2.4	Implement the <i>Parramatta CBD Cultural Plan</i> Goal 3: Ideas and imagination are the heartbeat of our City	<p>5.2.4.1 Work with the NSW Government to plan and co-ordinate the Riverside Theatres redevelopment and the transitional arrangements from the current Riverside to the new Riverside ●P</p>	X	X	X	Transition Project Plan prepared and considered by Executive Team	TBC *Following State Government's consideration of Business Case	Director Riverside Theatres

THRIVING SUPPORTING STRATEGY 2

5.2 Attract public and private investment to our City and support the growth and prosperity of local businesses

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.2.5	Implement the <i>Parramatta CBD Cultural Plan</i> Goal 3: Ideas and imagination are the heartbeat of our City	5.2.5.1 Deliver fundraising strategies to secure financial support (government, corporate sponsorship, private) including campaigns, philanthropic circles and activation of the Parramatta Cultural Trust LD	X	X	X	Fundraising activities implemented Sponsorship/donations	Annually 10% annual increase	Director Riverside Theatres
5.2.6	Deliver the Parramatta Square Project to create world-class office, retail, public space and civic facilities	5.2.6.1 3 Parramatta Square: Manage the external delivery of a 17 storey commercial office tower LD			X	Construction completed	Anticipated July 2020	Director Property Development Group
		5.2.6.2 4 Parramatta Square: Manage the external delivery of a 36 storey commercial office tower LD		X		Construction completed	Anticipated July 2019	Director Property Development Group
		5.2.6.3 5 & 7 Parramatta Square: Deliver a state of the art civic building, library and community facilities LD		X		Council Facilities Open	Anticipated March 2020	Director Property Development Group
		5.2.6.4 6 & 8 Parramatta Square: Manage the external delivery of a commercial office tower with a combined lettable area of 124,000 square metres LD	X	X	X	Call Offer for the Alternate Scheme Building Lot for 8PS	Commences on completion of Contract for Sale for Developer Basement Lot	Director Property Development Group

THRIVING SUPPORTING STRATEGY 2

5.2 Attract public and private investment to our City and support the growth and prosperity of local businesses

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.2.7	Deliver a modern premium grade mixed use development at 12 Phillip Street, Parramatta	5.2.7.1 Riverside Lennox Bridge: Manage the external delivery of a premium grade mixed use 41 storey and 413 residential apartments tower at 12 Phillip Street, Parramatta ●D			X	Construction Completion	Anticipated 2020	Director Property Development Group
5.2.8	Deliver a major urban renewal mixed use development, incorporating an iconic social and cultural asset	5.2.8.1 Riverbank – (Museum Applied Arts & Science MAAS): Manage the external delivery of a major urban renewal project with residential, retail & commercial uses incorporating a public domain and an iconic social and cultural asset ●D	X	X	X	Construction Completion	Anticipated 2020	Director Property Development Group
5.2.9	Deliver a 30 storey mixed use development	5.2.9.1 189 Macquarie Street: Manage the external delivery of a 30 storey, 425 residential apartments and 700 space multi-deck public car park mixed use development, pedestrian laneway and retail space (to be owned by Council) ●D	X	X	X	Project Management	Ongoing	Director Property Development Group

THRIVING SUPPORTING STRATEGY 2

5.2 Attract public and private investment to our City and support the growth and prosperity of local businesses

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.2.10	Plan and deliver a range of options to maximise Council's financial returns on its publicly owned assets	<p>5.2.10.1 Other City Carpark Sites: Plan for and manage the delivery of a range of mixed use existing carpark sites within the City (Horwood Place Carpark; Erby Place Carpark; Fennell Street Carpark) ●D</p>		X		Develop program for delivery on agreed City Centre Major Carpark Strategy (following adoption of City Carpark Strategy by Council)	Ongoing	Director Property Development Group
		<p>5.2.10.2 Plan for and manage the delivery of facilities associated with Marion Street Carpark ●D</p>	X			Compliance with design excellence guidelines	June 2019	Director Property Development Group
				X		Complete expression of interest for disposal	June 2020	Director Property Development Group
					X	Completion of development proposal and construction	June 2021	Director Property Development Group
5.2.11	Deliver the Parramatta Square public domain to create an engaging connection between the buildings that surround it, to promote both day and night time activity	<p>5.2.11.1 Public Domain: Deliver a lively and engaging public domain to support the future of the City ●D</p>	X	X	X	Anticipated Staged Completion	2019 (4PS), 2020 (3, 5, 7PS) 2021 (6, 8 PS)	Director Property Development Group

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Development of City branding	145	149	153	City Identity
Capital Programs				
Lennox Bridge Carpark Development	230	147	151	Property Development Group
Riverbank Development	245	172	176	Property Development Group
189 Macquarie Street, Parramatta	1,562	1,429	151	Property Development Group
3 Parramatta Square Development	1,271	691	427	Property Development Group
5 Parramatta Square Development - New Council Facilities	53,665	56,600	746	Property Development Group
4 & 6 Parramatta Square Development	662	600	449	Property Development Group
8 Parramatta Square Development	1,157	644	433	Property Development Group
Parramatta Square Public Domain Development	17,289	13,938	7,864	Property Development Group
38 - 40 Marion Street Parramatta Development	196	-	-	Property Development Group
Demolition Works in Parramatta & Telopea	45	-	-	Property Development Group

THRIVING SUPPORTING STRATEGY 3

5.3 Plan and deliver a vibrant, attractive and safe CBD and local centres

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.3.1	Plan and design distinctive neighbourhoods and CBD precincts that have unique local identity and are places where people want to be	<p>5.3.1.1 Complete the preparation of masterplans, in consultation with locally impacted communities (including Carlingford, Dence Park - incorporating plans for Epping Aquatic Centre, Rydalmere Park, Sue Savage and Reynolds Parks and North Rocks Park) ●D</p> <p>5.3.1.2 Deliver physical works associated with endorsed Masterplans focused on shops and commercial areas ●D</p> <p>5.3.1.3 Development of a Neighbourhood Cultural Masterplan to reflect the cultural aspirations, distinctive identities and needs of our broader communities ●D</p> <p>5.3.1.4 Develop a community-led Neighbourhood Policy and Place Plans to inform local service and project delivery ●D</p> <p>5.3.1.5 Undertake a biennial Centres Review to collate data on town and neighbourhood centres in the LGA to inform the prioritisation of Better Neighbourhood Program funding ●D</p>	X	X	X	Masterplans endorsed by Council	Ongoing 1 per year	Manager Place Services
			X	X	X	Deliver program of works	Ongoing	Manager Place Services
			X	X	X	Cultural masterplans endorsed by Council	Ongoing	Manager Place Services
			X	X	X	Neighbourhood Policy and Place Plans endorsed by Council	Ongoing	Manager Place Services
				X		Centres Review completed	June 2020	Manager Place Services

THRIVING SUPPORTING STRATEGY 3

5.3 Plan and deliver a vibrant, attractive and safe CBD and local centres

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.3.2	Plan and design distinctive neighbourhoods and CBD precincts that have unique local identity and are places where people want to be	5.3.2.1 Review public toilet strategy to reflect the changing needs of the City and update the construction priority list for new public toilets in town centres and parks ●D	X			Strategy adopted by Council	December 2018	Manager Place Services
		5.3.2.2 Develop a CBD special infrastructure rate plan and 3-year implementation plan, prioritised by community and stakeholder consultation ●D	X	X		Implementation Plan endorsed by Council	December 2019	Manager Place Services
		5.3.3.1 Provide regular reporting on progress of Stronger Communities Fund projects ●D	X	X	X	Program delivered and reported	December 2019 Quarterly	Manager Place Services
5.3.3	Delivery the Stronger Communities Fund	5.3.3.2 Investigate options to implement a dedicated Place Managers pilot program ●D	X			Business Case considered by Executive Team and Council	December 2018	Manager Place Services

THRIVING SUPPORTING STRATEGY 3

5.3 Plan and deliver a vibrant, attractive and safe CBD and local centres

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.3.4	Deliver and manage the City's crime prevention infrastructure to increase the sense of community safety and prevent crime	5.3.4.1 Review and update the Parramatta Safety Plan 2014 – 2018 and implement to address known 'hotspots', parks and shops and partner with local Police and other stakeholders to develop a joint response ●D	X			Plan complies with legislation and endorsed by Council Implementation	June 2019 Ongoing	Manager City Strategy
		5.3.4.2 Implement the priority actions from the updated <i>Parramatta Safety Plan</i> ●D		X	X	Action reported to Council	Ongoing	Manager City Strategy
		5.3.4.3 Further develop and expand the Citysafe Control Room, CCTV network, street lighting and monitoring operations into local shops and precinct areas ●D	X	X	X	CCTV network enhanced	Ongoing	Manager City Strategy
		5.3.4.4 Advocate and seek funding from State Government to expand CCTV network and Monitoring operations ●A	X	X	X	Funding secured	Ongoing	Manager City Strategy
		5.3.4.5 Continue to inform the precinct Master Plans to enhance safety and security outcomes ●D	X	X	X	Advice provided to project design	Ongoing	Manager City Strategy
		5.3.4.6 Continue to deliver street lighting and lighting improvements in open spaces ●D	X	X	X	Street lighting incorporated in project design	Ongoing	Manager Assets & Environment

THRIVING SUPPORTING STRATEGY 3

5.3 Plan and deliver a vibrant, attractive and safe CBD and local centres

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.3.5	Revitalise, connect and activate key public domain spaces in the CBD to create vibrant public spaces	5.3.5.1 Set design and program priorities for the implementation of the <i>Parramatta City River Strategy</i> ●D	X	X	X	Program reviewed and considered by Executive Team	Annually	Manager City Strategy
		5.3.5.2 Set design and program priorities for the implementation of the <i>Civic Link Framework Plan</i> (connecting Parramatta Square to the Parramatta River City foreshore) ●D	X	X	X	Program reviewed and considered by Executive Team	Annually	Manager City Strategy
5.3.6	Implement CBD Cultural Plan: Goal 1: Always a Gathering Place	5.3.6.1 Develop a sustained program to grow live music in the City ●D	X	X	X	Number of live music performances	Increase	Manager City Experience

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Civic Link Program	237	554	990	City Strategy
Dence Park Master Plan	150	-	-	Place Services
Church Street Shop Frontage Improvement Program	100	100	100	Place Services
Citysafe Video Surveillance System	490	490	491	City Strategy
Revise Parramatta Safety Plan 2014-2018	50	-	-	City Strategy
Capital Programs				
Centenary Square Review (Capital)	400	320	-	Place Services
Centenary Square Temporary Amenities (Capital)	150	-	-	Place Services
Civic Link Program (Capital)	234	1,512	7,302	City Strategy
St Johns Cathedral Feature Lighting Treatment	300	-	-	Place Services
Neighbourhood Improvement Program	-	1,600	1,600	Place Services
Renewal Programs				
Parramatta City River Strategy Works	2,216	8,955	10,845	City Strategy
(SCF) Eastern River Foreshore Transformation	1,155	-	-	Place Services
Rapid Deployment CCTV Cameras	100	100	100	City Strategy
Epping Town Centre Improvement	370	-	-	Place Services
Carlingford Masterplan	220	-	-	Place Services
Rydalmere Park Upgrade Field 3	500	-	-	City Assets & Environment

Implement Masterplan stage 2 for Sue Savage Park	250	500	500	500	Place Services
Oatlands Connecting Centres	296	-	-	-	Place Services
Public Domain Lighting	100	100	100	100	Place Services
Tintern Avenue Shops Upgrade	278	-	-	-	Place Services
Yates Avenue Shops Precinct Upgrade	370	-	-	-	Place Services
Carmen Drive Shops Upgrade	161	-	-	-	Place Services
Station Road Shops Upgrade	278	-	-	-	Place Services
Constitution Hills Shops Upgrade	185	-	-	-	Place Services
Newington Central Precinct Upgrade	400	-	-	-	Place Services
Rebecca Parade Shops Upgrade	93	-	-	-	Place Services
BNP - Chisholm Centre Upgrade	175	-	-	-	Place Services
BNP - Ventura Road Shops Access Upgrade	150	-	-	-	Place Services
BNP - Wentworthville Station Shops Upgrade	50	-	-	-	Place Services
Buller Street Small Centre Upgrade	350	-	-	-	Place Services
Freemason Arms Lane Lighting Upgrade	-	180	180	-	Place Services

*Stronger Communities Fund (SCF)

*Better Neighbourhood Program (BNP)

THRIVING SUPPORTING STRATEGY 4

5.4 Ensure Parramatta has a thriving day and night time economy

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.4.1	Facilitate local employment and economic growth through the delivery of targeted Economic Development activities	5.4.1.1 Develop and deliver a <i>Night Time Economy Strategy</i> ●D	X	X	X	Strategy adopted by Council	August 2018	Manager City Economy
		5.4.1.2 Prepare and adopt a <i>Late Night Trading Development Control Plan</i> to encourage and plan for a safe and vibrant night life ●D	X	X	X	Development Control Plan adopted by Council	December 2018	Manager City Strategy
		5.4.1.3 Implement the priority actions identified in <i>Culture and Our City: A Cultural Plan for the Parramatta CBD</i> such as the 'Live and Local' events, and 'Amplify' as a CBD-wide venue activation for live music ●D	X	X	X	Increase in the number of businesses offering live music	10% Increase from June baseline	Manager City Economy



COMMUNITY OUTCOME

*WE COLLABORATE AND CHAMPION NEW IDEAS
TO CREATE A BETTER FUTURE*

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

1. Engage in strategic planning and implement innovative solutions to manage the growth of our City
2. Support collaboration and partnerships to deliver key outcomes for our City
3. Embrace technology, creativity and innovation to solve complex problems and improve our City
4. Attract leading research, education and training facilities to Parramatta
5. Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE INNOVATIVE STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Strategic Planning (Land-use planning)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework that manages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities
Strategic Partnerships	Work collaboratively to support sustainable economic growth for the City of Parramatta. This will be achieved by supporting small business, attracting investment, and leveraging partnerships with key stakeholders	Partnerships that support the delivery of our vision and priorities
City Identity	Market the City and Council's services, amenities and culture by digital and traditional platforms, branding, promotion and communication	Position Parramatta as Sydney's Central City, making it a destination where people want to work, live and play, resulting in economic benefits, investment and community pride
Project Management	Organisation portfolio, program and project management services	Support and enable Business Units to ensure that projects are well managed, delivered on time, with benefits that strengthens Council's services and the community.
	Continuous Improvement and Innovation capabilities and culture - Service Excellence Program	Improvement of services provided to customers both internal and external

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Development & Traffic	Oversight of local traffic management and the assessment and determination of development applications including tree management within a transparent, legally robust framework and aligned with established industry best practice	Appropriate management of new development to create good environmental outcomes and minimise adverse impact on our communities, and a safe and efficient local road network
Asset Strategy Property Management	Development of asset management strategy and policy for the long-term management of community assets	Sustainably managed transport (roads, bridges, pathways), drainage, open space and building assets to meet community needs
	Develop building asset management plan and program of works	Fit for purpose buildings in a location and condition to meet community needs
	Space and tenant management of Council land & building	Council building and space available for use by the community is properly managed
Financial Planning	Financial Reporting and Controls (Accounting, Financial Systems and Taxation and Treasury)	Council is Financially sustainable and provides transparent, value for money services, according to the priorities of the Community.
	Governance, planning, analysis (Rates, Procurement, Insurance, Commercial Finance)	Council is Financially sustainable and provides transparent value for money services according to the priorities of the Community.
Customer Service	Provide information and services to customers via four channels – Telephone, Face-to-Face, Corporate Reception and Digital Streams (Web Chat, Social Media and Emails)	Customer satisfaction with Council's internal and external customer services

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Future City Planning	The delivery of programs and projects to make Parramatta a 'Smart City' and develop and implement new solutions to address the challenges of growth of the City	The City is better positioned to meet the challenges of the future and better able to leverage the opportunities of data, information and technology
Information Technology	Lifecycle Management – of hardware, software and technology services	Maximised investments in reliable and quality technology to position the organisation to be flexible, agile and to adopt new technologies
	Service Management – delivery of IT support services	Achievement of service levels for critical applications and systems to support both community and organisational objectives. Service levels include hours of availability, performance and responsiveness to incidents
	Project Management – delivery of service improvements	Projects are implemented to: improve community access to services and Council's responsiveness; improved mobility of staff, automation and simplified ways to do business with Council and; Digital Transformation to improve access to services and information through multiple channels, compliant with Privacy and Open Data legislation
	Information Management – of data and information records (definition, storage, protection, retention and destruction)	Effective and secure management of the data and information collected through the course of Council's operations, compliant with policy and legislative requirements

HOW WE WILL MONITOR OUR INNOVATIVE CORE SERVICES

- Implementation of Council's strategic land use plans
- Implementation of Council's strategic social plans
- Satisfaction with Council's strategic planning
- Quality and best practice in planning and design (reports passed without amendment)
- Creation and maintenance of Council's strategic partnerships
- Management of innovations to Council's digital platforms
- Reviews of project management portfolios
- Quality reviews for all Critical Projects
- Increase in project management capability
- Increase in innovation generation and delivery
- Service excellence reviews completed
- Updates and maintenance of Asset Management Policy, Strategy and Management Plan for each asset class
- Completion of Council's building renewal program
- Renewal of Council's lease and licence portfolio
- Statutory financial indicators
- Collection of rates in accordance with Debt Recovery Policy
- Service Levels Agreements (SLAs) for Information and Technology applications
- Response and Resolution Service Levels to Information and Technology incidents
- Availability of Council's websites and external facing technology
- Project Management capability for Information and Technology projects
- Processing of all correspondence
- Compliance with the State Records Act 1998
- Answering customer telephone calls
- Resolving customer queries
- Lodgement of Service Requests
- Complaints handling
- Management of Web chat
- Management of customer waiting times
- Project management for Future City projects
- Maintenance of Smart City committee
- Number of WHS incidents
- Lost time workers compensation claims
- Diversity of Council's workforce

INNOVATIVE SUPPORTING STRATEGY 1

6.1 Engage in strategic planning and implement innovative solutions to manage the growth of our City

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.1.1	★ Develop the City's strategic planning framework to support growth	<p>6.1.1.1 Consolidate the LEPs, DCPs and Contributions Plans that apply across the City ●D</p> <p>6.1.1.2 Finalise and implement the Parramatta CBD Planning Proposal, Parramatta CBD Development Control Plan and Parramatta CBD Infrastructure Strategy ●D</p> <p>6.1.1.3 Investigate the preparation of an advocacy position paper to lobby on key State Government issues ●D</p> <p>6.1.1.4 Accelerate strategic land-use planning by securing additional resources to fast track significant planning proposals ●D</p> <p>6.1.1.5 Review developer contributions, processes and financial planning ●D</p> <p>6.1.1.6 Preparation of a Local Strategic Planning Statement</p> <p>6.1.1.7 Preparation of a Local Housing Strategy</p>	X	X	X	LEP consolidated	Ongoing	Manager City Strategy
			X	X	X	Plans endorsed by Council	Ongoing	Manager City Strategy
			X	X	X	Submission made	Ongoing	Chief of Staff
			X	X	X	Average length of time that proposals are referred to Department of Environment and Planning to receive gateway approval	Improving	Manager City Strategy
			X	X	X	Contribution plans reviewed	Ongoing	Manager City Strategy
			X			Local Strategic Planning Statement prepared	July 2019	Manager City Strategy
			X			Local Housing Strategy prepared	July 2019	Manager City Strategy

6.1 Engage in strategic planning and implement innovative solutions to manage the growth of our City

INNOVATIVE SUPPORTING STRATEGY 1

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.1.2	★ Work in partnerships to prepare Precinct Plans that meets the needs of the City of Parramatta	<p>6.1.2.1</p> <p>Continue to work with stakeholders on key precincts (with priority for State Government Identified Growth Precincts) including: Camellia, Carlingford, Carter Street, Epping Town Centre incorporating a transport plan, Granville, Melrose Park, Parramatta North, Parramatta Road, Rosehill, Sydney Olympic Park, Telopea, Wentworth Point Wentworthville and Westmead ● P</p>	X	X	X	Precinct Plans endorsed by Council	Ongoing	Manager City Strategy
6.1.3	★ Continue to improve Development Assessment and Certification services	<p>6.1.3.1</p> <p>Monitor, review and improve Councils systems in relation to Development Assessment ● D</p>	X	X	X	Assessment time for DAs	20% improvement	Manager Development & Traffic Services
		<p>6.1.3.2</p> <p>Implement improvements to the development assessment process to respond State Government priority to accelerate major project assessment ● D</p>	X	X	X	Assessment times for DAs, Complying Development Certificates	90% of houses approvals < 40 days	Manager Development & Traffic Services

6.1 Engage in strategic planning and implement innovative solutions to manage the growth of our City

INNOVATIVE SUPPORTING STRATEGY 1								
6.1 Engage in strategic planning and implement innovative solutions to manage the growth of our City								
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.1.4	Tackle inequality through leading social innovation collaboration between business, community, government and philanthropy	<p>6.1.4.1 Monitor and report progress on the implementation of Socially Sustainable Parramatta Framework ●D</p> <p>6.1.4.2 Implement the Social Investment Action Plan 2018-2021 ●D</p>	X	X	X	Annual Action Plan delivered and reported quarterly	Quarterly report	Manager City Strategy
6.1.5	★ Develop and implement a long term strategic plan for the provision of social infrastructure to meet the needs of the community	<p>6.1.5.1 Finalise the <i>Social Infrastructure Strategy</i> and prepare implementation plans for community facilities and open space and recreation assets ●D</p>	X	X	X	Annual Action Plan delivered and reported quarterly	Quarterly report	Manager Social & Community Services
			X	X	X	Strategy endorsed by Council	December 2018	Manager City Strategy

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Smart Recreation Planning model	70	-	-	Future City
Geographic Information System (GIS) Visual Data & Dashboard	100	-	-	Future City
CBD Planning Framework Studies	180	-	-	City Strategy
Planning Framework Harmonisation	443	449	355	City Strategy
Parramatta Light Rail Precinct Planning	300	-	-	City Strategy
3D Model Coordination	173	175	178	City Strategy

Capital Programs						
Phillip Street Smart Street Design	1,000	3,262	2,543	Place Services		
Southern Precinct Project	1,250	1,728	2,000	Place Services		

INNOVATIVE - SUPPORTING STRATEGY 2								
6.2 Support collaboration and partnerships to deliver key outcomes for our City								
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.2.1	Leverage partnerships with State Government, peak business, and industry groups	6.2.1.1 Work with local businesses to ensure fans remain connected with the CBD during the construction phase of the Western Sydney stadium and other critical City projects ●P	X			Formal arrangements established, initiatives implemented and reported quarterly	Ongoing	Manager City Economy
		6.2.1.2 Support activities to encourage and maintain visitation to the Parramatta CBD during the delivery of significant infrastructure projects including Light Rail, Parramatta Square and a new Museum ●D	X	X	X	Activities delivered during construction stages, reported quarterly	Ongoing	Manager City Economy
		6.2.1.3 Continue to promote local businesses and local investment opportunities through targeted promotion and communication activities ●D	X	X	X	Activities delivered and reported quarterly	Ongoing	Manager City Economy
		6.2.1.4 Develop partnerships with key national sport and tourism organisations based in the City of Parramatta ●P	X	X	X	Partnerships established and activities reported quarterly	Ongoing	Manager City Economy

INNOVATIVE - SUPPORTING STRATEGY 2

6.2 Support collaboration and partnerships to deliver key outcomes for our City

Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.2.2	Tackle disadvantage through implementing a primary prevention framework for the prevention of domestic and family violence	6.2.2.1 Implement Council's <i>Domestic and Family Violence Action Plan</i> ●D	X			Action Plan implemented	Ongoing	Manager Social & Community Services
		6.2.2.2 Trial the Local Government Toolkit for the prevention of family and domestic violence and safety ●D	X			Trial completed	June 2019	Manager Social & Community Services
6.2.3	Building great community capacities by partnering with local sports clubs, peak sporting bodies, schools and community groups to improve their capability and sustainability	6.2.3.1 Sports club liaison, partnerships with program providers to deliver Mobile Active Health Project, Active Parramatta and School Holiday programs, and special projects, such as Girls in Sports and Disability Inclusion Action Day ●P	X	X	X	Programs delivered	Ongoing	Manager Social & Community Services

INNOVATIVE - SUPPORTING STRATEGY 3

6.3 Embrace technology, creativity and innovation to solve complex problems and improve our City

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.3.1	Deliver professional, responsive and innovative customer service to our community including online service delivery	6.3.1.1 Improve the capability of the Customer Service Request system and Council's customer service processes ●D	X			Implement improvements to Customer Request System and processes	June 2019	Manager Customer Contact Centre
6.3.2	Enhance Council's Project Management and Continuous Improvement frameworks to maximise effectiveness and efficiency of Council services and expenditure	6.3.2.1 Build and enhance Project Management capability in Council workforce through training, coaching and mentoring ●D	X	X	X	Staff trained	Ongoing	Manager Project Management Office
		6.3.2.2 Establish and implement a rigorous project risk and controls framework ●D	X	X	X	Framework established and implemented	Ongoing	Manager Project Management Office
		6.3.2.3 Implement and embed Continuous Improvement and Innovation capabilities in Council ●D	X	X	X	Number of improvements implemented	Ongoing	Manager Project Management Office

INNOVATIVE - SUPPORTING STRATEGY 3

6.3 Embrace technology, creativity and innovation to solve complex problems and improve our City

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.3.3	★ Build Council's capacity to monitor and investigate compliance matters across the public domain, environmental health and building compliance areas to manage the impacts of growth and new infrastructure and enhance community wellbeing and neighbourhood amenity	<p>6.3.3.1 Prepare a business case to expand Council's capacity to deliver compliance and regulatory activities, particularly around hot spot development sites and growth areas ●D</p> <p>6.3.3.2 Implement marketing strategies to promote Council's Certification, Swimming Pool and Fire Safety compliance services ●D</p>	X	X		Business and recommendations considered by Executive Team	December 2018	Manager Regulatory Services
6.3.4	Improve Council's systems and responsiveness to service requests, particularly related to Council's regulatory functions	<p>6.3.4.1 Develop and implement an improvement plan, including technology solutions and streamlined processes to improve performance in relation to management of outstanding service requests and inspections ●D</p>	X			Implement Website / digital content updates and maintain	Ongoing	Manager Regulatory Services
6.3.5	Implement CBD Cultural Plan: Goal 4: Our City incubates creativity, industry and new knowledge	<p>6.3.5.1 Grow opportunities for industry partnerships that deliver new cultural assets and experiences and social and economic benefits ●P</p>	X	X	X	Improvement Plan implemented	December 2018	Manager Regulatory Services
6.3.6	Investigate data driven solutions and Smart City initiatives to help address the complex challenges facing the City	<p>6.3.6.1 Develop real-time monitoring and analysis capability to understand the City's condition and pilot new projects to improve service delivery ●D</p>	X	X	X	New cultural partnerships and experiences established	Ongoing	Manager City Experience
						Project business cases prepared and considered by advisory committee	Ongoing	Manager Future City

INNOVATIVE - SUPPORTING STRATEGY 3

6.3 Embrace technology, creativity and innovation to solve complex problems and improve our City

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.3.7	Develop an innovative digital marketing approach	6.3.7.1 Develop a Digital Marketing Strategy ●D	X			Strategy prepared and considered by Executive Team	June 2019	Manager City Identity
6.3.8	Provide Information technology systems to support Council's services delivery and respond to customers	6.3.8.1 Prepare the ICT Strategic Plan component of Council's Resourcing Strategy ●D	X			ICT Strategy document completed and reviewed annually for continued alignment with Council's strategy	June 2018	Manager Information Technology
		6.3.8.2 Develop and deliver an Implementation Plan for the new ICT Strategic Plan ●D	X	X	X	Key projects identified and aligned with Council's Delivery Program. Managed and reported through Project Management Office	Ongoing	Manager Information Technology
		6.3.8.3 Continue to implement the priority actions from Council's Cyber Security Strategy to minimise risk of data loss and external threats to systems and digital assets ●D	X	X	X	Completion of key actions identified in review. Responsiveness to and additional actions identified in future annual audits	December 2018	Manager Information Technology
		6.3.8.4 Continue to develop and implement 'mobility solutions' to support Council's services, as identified by Council's Service Excellence Program ●D	X	X	X	Measured within the Service Excellence Program	Ongoing	Manager Information Technology

Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Implement IT Works Program to improve services, technical capability and information management	3,200	3,200	3,200	Information Technology
Corporate dashboard upgrade	100	-	-	Future City
Smart City Hub Parramatta Square Program	150	350	500	Future City
Smart Customer Service Solution Program	-	150	-	Future City
Renewal Programs				
Data Management Hub	100	150	200	Future City
Real-time environmental monitoring network	-	50	50	Future City

INNOVATIVE - SUPPORTING STRATEGY 4

6.4 Attract leading research, education and training facilities to Parramatta

Ref.	Principal Activity	Focus Area	18/19			19/20			20/21			Measure	Target	Responsibility
			X			X			X					
6.4.1	Develop a City marketing strategy to position Parramatta as a place where people want to live, work and play	<p>6.4.1.1 Analyse community driven data such as longitudinal perception tracker and community satisfaction survey ●D</p> <p>6.4.1.2 Undertake City marketing activities to raise the profile of Parramatta as a place to work, invest and do business, resulting in an increase in investment and visitation ●D</p>	X			X			X			Perception data reported to Executive Team to inform decisions	Annually	Manager City Identity
			X			X			X			Marketing activities delivered as per schedule Visitation and investment benefits	Ongoing	Manager City Identity
6.4.2	Work with NSW Government to upgrade and expand services and facilities at Westmead Health Precinct	<p>6.4.2.1 Via the <i>Westmead Alliance</i>, successfully implement the recommendations outlined in the <i>Westmead Strategic Vision 2016 – 2036</i> ●P</p>	X			X			X			Actions implemented and reported to Westmead Alliance	Annually	Manager City Strategy
		<p>6.4.2.2 Advocate for Westmead Innovation/ Medical Precinct to be recognised as a 'specialised precinct' by the NSW Government to attract increased infrastructure investment ●A</p>	X			X			X			Submissions and advocacy opportunities	Increased	Manager City Strategy
		<p>6.4.2.3 Promote Westmead Health Precinct as Australia's leading medical research centre ●P</p>	X			X			X			Participation in Westmead Alliance	Ongoing	Manager City Economy

INNOVATIVE - SUPPORTING STRATEGY 5
6.5 Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.5.1	Development and implementation of Asset Management Policy, Strategy, Plan(s) and Programs to reduce renewal backlog and meet community needs	6.5.1.1 Undertake analysis and modelling to support the preparation of a new asset management policy, strategy and plan(s), including asset evaluation, condition assessment and ten-year capital renewal program ● D	X	X	X	Asset Management Policy, Strategy and Plans adopted and reviewed Condition assessment program prepared for each asset class (5 year rolling program)	30 June annually Annually	Manager Asset Strategy Property Management
		6.5.1.2 Undertake detailed consultation with the community regarding service levels, the prioritisation of expenditure and maintenance of Community assets ● D	X	X	X	Community levels of service determined and included within Asset Management Plan	Ongoing	Manager Asset Strategy Property Management
		6.5.1.3 Audit assets to establish condition baseline within new LGA boundaries, Condition assess and Value Assets ● D	X	X	X	Condition assessment program for each asset class on a 5 year rolling program	On track	Manager Asset Strategy Property Management
		6.5.1.4 Develop building capital renewal and maintenance programs for all Council buildings and provide advice to inform Capital and Operational programs ● D	X	X	X	Buildings lifecycle expenditure programs developed, adopted and reviewed	Annually	Manager Asset Strategy Property Management

INNOVATIVE - SUPPORTING STRATEGY 5

6.5 Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.5.2	Build and maintain the City's essential infrastructure and assets, as identified by the Capital Works Program	<p>6.5.2.1 Delivery priority schemes for new or renewal of community assets:</p> <ul style="list-style-type: none"> - Stormwater Drainage Construction - Pedestrian Access and Mobility Plan (PAMP) - Roads Repair and Rehabilitation - Parks Improvement - Kerb and Gutter - Street lighting ●D 	X	X	X	Capital works program delivered as per schedule and expended within budget	Ongoing	Manager City Assets & Environment
6.5.3	Provide flood, catchment, stormwater management to prevent or minimise the impacts of flooding	<p>6.5.3.1 Undertake flood risk management, management of stormwater drainage assets and Council's prescribed dams (Lake Parramatta & McCoy Park detention basin) ●D</p> <p>6.5.3.2 Review and maintain the Parramatta River Flood Study ●D</p>	X	X	X	Civil works programs delivered as per schedule and expended within budget	Ongoing	Manager City Assets & Environment
			X	X	X	Review completed and data updated	Annually	Manager City Assets & Environment

INNOVATIVE - SUPPORTING STRATEGY 5
6.5 Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.5.4	Improve the long-term financial sustainability of Council services and community assets	6.5.4.1 Prepare a Long Term Financial Plan and review annually ●D	X	X	X	Approved by Council	Annually by 30 June	Manager Finance Services
		6.5.4.2 Develop options for harmonisation of rates across the Local Government Area ●D	X	X		Options considered by Council	June 2020	Manager Finance Services
		6.5.4.3 Implement new rating structure ●D			X	New rating structure endorsed by Council	by 1 July 2021	Manager Finance Services
		6.5.4.4 Successful Implementation of Revenue NSW Project ●D	X			Project indicators achieved as per agreed Service Level Agreement	Ongoing	Manager Finance Services
		6.5.4.5 Ensure best practice procurement and contract management that is focused on value for money outcomes ●D	X	X	X	Procurement report recommendations fully operational	June 2019	Manager Finance Services

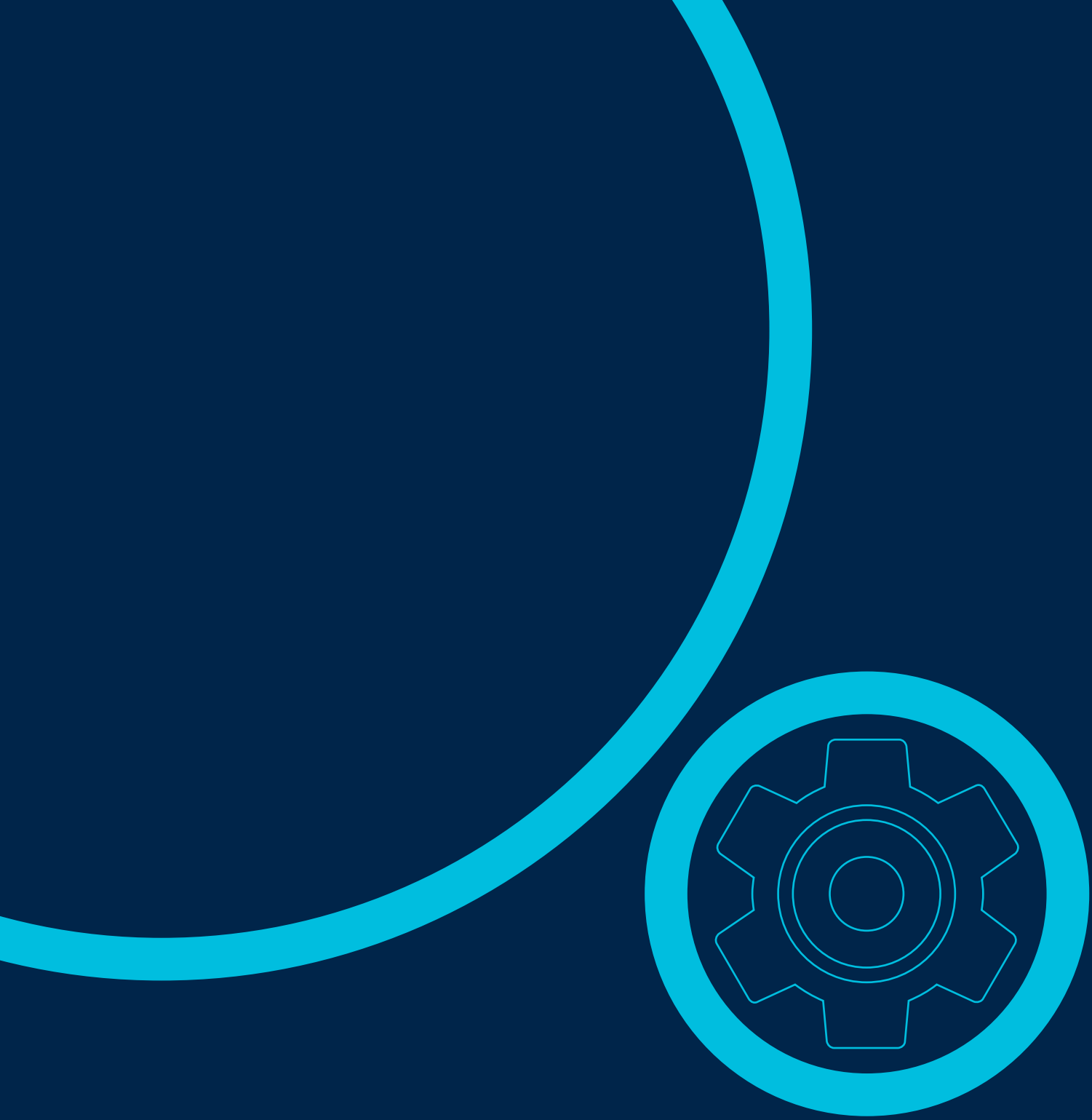
INNOVATIVE - SUPPORTING STRATEGY 5

6.5 Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community

Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.5.5	Improve the long-term financial sustainability of Council services and community assets	6.5.5.1 Ensure Council's Financial Statements receive a clean report from NSW Audit Office ●D	X	X	X	Financial Statements approved by Council and report issued by NSW Audit Office	Annually, by 31 October	Manager Finance Services
		6.5.5.2 Continuously improve Councils financial systems and reporting Platforms ●D	X	X	X	TM1 modules refined according to business needs	Ongoing	Manager Finance Services
6.5.6	Improve the diversity of Council's workforce to reflect the community we serve	6.5.6.1 Implement <i>ATSI Employment Strategy</i> and <i>Disability Inclusion Action Plan</i> to ensure a diverse workforce for Council ●D	X	X	X	Actions implemented and reported Workforce diversity reflects demographic	Annually	Manager Human Resources
6.5.7	Contribute to the review and update of a Resourcing Strategy to support implementation of the Community Strategic Plan and plan for our workforce needs	6.5.7.1 Annually review Council's Workforce Management Strategy to address the human resourcing requirements of a Council's new Delivery Program ●D	X	X	X	Workforce Management Strategy updated	Annually	Manager Human Resources
6.5.8	Improve our staff and leadership skills, capabilities and wellbeing to meet the needs of the community	6.5.8.1 Deliver feasibility work, implementation and maintenance of a Council-wide Learning Management System ●D	X	X	X	Feasibility study completed, recommendations reported to Executive Team	June 2019	Manager Human Resources
		6.5.8.2 Continue to develop and implement Workplace Health & Safety training, programs and reporting strategies to minimise the risks to safety of our workforce ●D	X	X	X	Improved Lost time injury results	Improving	Manager Human Resources

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Parramatta River Flood Study	500	500	500	City Assets & Environment
Catchment Management Program of Environmental Audit & Buildings	50	-	-	Regulatory Services
Buildings Asbestos Management	100	100	100	Asset Strategy Property Management
Contaminated Land Management in Public Parks and Land	383	383	383	Asset Strategy Property Management
New Council Implementation Fund Transformation Project	1,012	94	97	Finance Services
New Council Implementation Fund IT Data Migration Project	500	-	-	Information Technology
New Council Implementation Fund External Signage City Visual Identity	-	400	411	City Identity
New Council Implementation Fund Asset Audit & Data Transition	84	-	-	Asset Strategy Property Management
Fair Value Assets and Condition Assessments	130	130	130	Asset Strategy Property Management

Capital Programs				
Implement a Learning & Management and Staff Development system to improve skills capability	-	600	-	Human Resources
Implement a staff Rewards and Recognition System	250	-	-	Human Resources
Renewal Programs				
Council Plant, Fleet & Other Equipment Replacement Program	4,000	4,000	4,000	City Operations
Flood Mitigation Program	1,500	2,750	2,000	City Assets & Environment
Kerb & Gutter Program	2,500	2,500	2,500	City Assets & Environment
Footpath Program	1,680	1,680	1,680	City Assets & Environment
Roads to Recovery Program	688	-	-	City Assets & Environment
Major Drainage Construction at Lyndelle Place, Carlingford	300	1,400	1,300	City Assets & Environment
Bridge Safety Upgrades	150	150	150	City Assets & Environment
Bridge Upgrades Program (Haslam's Creek Bridge)	250	4,000	2,000	City Assets & Environment
Protecting Dams Capital Works Program	300	320	320	City Assets & Environment
Street Furniture Program	150	150	150	City Assets & Environment
Asbestos Remediation Works Program	1,000	500	500	City Assets & Environment





**CITY OF
PARRAMATTA**

PART 3

**Budgets
2018/19
2020/21**

Financial Framework

Ensuring Financial Sustainability underpins Council's Financial Planning. Council aims to ensure its net operating position is in surplus through the prudent management of Council's finances, debt and insurance.

A key financial strategy for Council is to strive to return a surplus each year based on 2% of revenue. In 2018/19 Council is budgeting for a surplus of \$1.9m which is 0.7% of revenue. Council will develop strategies in future years in order to meet the 2% target.

PROCESS FOR ESTABLISHING & UPDATING THE BUDGET FOR 2018/19

Under the Local Government Act and related regulations and guidelines, an Operational Plan is required to be released for public exhibition and subsequent adoption by Council, in order to issue annual council rates notices to ratepayers by early August.

The 2018/19 Budget has been based on the following information:

- The priorities and objectives adopted for the City of Parramatta through councils internal and external consultation process.

- The continuation of works to finalise the transition to the City of Parramatta funded through the State Governments \$10 million transitional funds along with \$15m to invest into projects to benefit the community.
- The NSW Government's rate protection commitment means residents of the City of Parramatta council will pay no more for their rates than they would have under their old council for the four years post proclamation starting May 2016.

BUDGET HEADLINES

Council is budgeting for Operating Revenues of \$261.0m with \$177.6m coming from Rates & Annual Charges. Operating expenses are budgeted at \$259.1m creating a surplus of \$1.9m.

The budget provides funding for strategic priorities identified in the operational plan including a capital works program of \$187.9m.

RESTRICTIONS ON REVENUE

Local Government is restricted in its capacity to raise revenue to fund Community services.

The primary source of revenue is rates and annual charges. In 2018/19 Council will derive 49% of total operating revenue from Ordinary rates, Special rates and Annual Charges.

Full details of rates and special rates to apply in 2018/19 for each of the former council areas are outlined under rates and charges.

NSW GOVERNMENT FUNDING

The NSW Government provided council with \$10 million to fund the implementation of the new Council in May 2016. Whilst some of the implementation costs were spent in 2016/17 & 2017/18, the remaining spend has been included in the 2018-19 Budget.

In addition, the NSW Government provided an additional \$15 million (to be spent over 3 years) to invest in

new or improved infrastructure and better services for the community through a community grant program and direct investment by Council in projects that deliver new or improved infrastructure or services to the community. In consultation with the community funds were allocated to projects for the City of Parramatta in 2017/18 and will continue in 2018/19.

STRATEGIC PROJECTS

The following strategic projects are included in this plan.

Parramatta Square Development: Council is continuing to play a major role in the development of Parramatta Square. This is planned for substantial completion in 2020.

Wentworth Point Library and forecourt:

The construction of the new Wentworth Point Library and Community Centre is planned for delivery to the community mid-2019. The new Library and Community Centre will occupy 3,200sqm of space on the northern side of Wentworth Point.

Parramatta Aquatics Facility: Feasibility and concept design is in the process of being completed in 2017/18 in anticipation of constructing the new Parramatta Aquatics Facility. The delivery of the Parramatta Aquatics Facility is expected in 2020.

City River Program of Works: A high quality river foreshore is a major opportunity identified in Parramatta 2038 Community Strategic Plan for the Parramatta CBD and its transformation into a vibrant business and cultural hub and true centre for Western Sydney.

Achieving this requires sustained and coordinated effort to deliver staged public domain improvements, to guide development by others, and integrate other City programs and strategies. The City River Program of Works will provide the framework for coordinated management of a suite of public domain projects and supporting activities. In the first year of the program, the Stewart Street Link and Escarpment Boardwalk will commence in 2018/19.

Phillip Street Smart Street Stage 1:

The aim of this project is to implement Parramatta's first smart street in Phillip Street within the CBD. The project will deliver infrastructure needed to support technologies for a smart street and streetscape improvements that will help to form the wider Phillip Street vision of being the promenade that will link Parramatta Quay to the new stadium. A detailed design will be ready for the capital works to commence in early 2019.

STATE GOVERNMENT PROJECTS

Involvement in State Government planning projects for Western Sydney Light Rail Project, the Stadium Redevelopment and the Museum of Applied Arts & Sciences will require a significant contribution of council resources during 2018/19 to ensure the right outcomes are achieved for the city.



3 Year Budget by Service Area

OPERATING REVENUE AND EXPENDITURE				
Service Area		Net Operating Budget		
		2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
Corporate Services	Corporate Administration	(558)	(560)	(573)
	Project Management Office	(1,231)	(1,156)	(1,182)
	Human Resources	(4,683)	(4,738)	(4,824)
	Customer Contact Centre	(2,507)	(2,561)	(2,616)
	Governance and Risk	(3,148)	(3,218)	(3,289)
	Legal Services	(1,003)	(1,025)	(1,049)
	Regulatory Services Unit	1,515	1,808	2,070
Finance	ICT - Information Communication & Techno	(8,627)	(8,300)	(8,410)
	Finance Governance Planning and Analysis	149,578	155,268	160,124
	Financial Reporting and Controls	5,203	5,448	5,893
	Organisational Related Costs	(134)	186	(5,690)
City Identity, Experience & Engagement	City Economy	(2,054)	(2,025)	(2,033)
	City Experience	(9,365)	(9,249)	(9,165)
	City Identity, Experience and Engagement Admin	(1,922)	(1,647)	(1,596)
	Riverside Theatres	(3,434)	(3,331)	(3,432)
	City Identity	(4,115)	(3,866)	(3,987)
	City Engagement	(3,683)	(3,839)	(3,904)
Chief Executive Office	Executive Support Office	(1,520)	(1,539)	(1,559)
	General Management Support	(1,137)	(1,159)	(1,181)
Property Development	Civic Place Precinct Redevelopment	(1,301)	(1,047)	(776)
	Property Development Group Admin	(424)	(434)	(445)
	Property Development Group Projects	(1,535)	(1,105)	(1,073)
	Asset Strategy & Property Management	229	362	515
City Services	City Services Administration	(988)	(1,002)	(1,018)
	Social and Community Services	(13,952)	(13,631)	(13,732)
	Domestic Waste Management	7,848	8,651	9,047
	City Operations	(35,110)	(35,523)	(35,963)
	City Assets & Environment	(7)	124	425
	Place	(2,611)	(2,506)	(2,256)
Outcomes & Development	Development & Traffic Services	(5,838)	(6,531)	(6,723)
	City Strategy	(12,475)	(12,772)	(13,575)
	Future City Unit	(981)	(827)	(843)
	Outcomes & Development Administration	1,153	(870)	(898)
Total (Excluding One Off Items)		41,183	47,386	46,282
New Council Implementation Costs		1,826	-	-
Stronger Communities Fund		962	-	-
Depreciation		(42,039)	(43,035)	(44,055)
Total - Surplus/(deficit)		1,932	4,351	2,227

CAPITAL EXPENDITURE

Service Area		Capital Expenditure		
		2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
Corporate Services	Human Resources	250	600	-
	Governance and Risk	120	-	-
Finance	ICT - Information Communication & Techno	3,200	3,200	3,200
	Finance Governance Planning and Analysis	600	500	500
City Identity, Experience & Engagement	City Experience	88	50	50
	Riverside Theatres	485	485	485
Chief Executive Office	Parramatta Square Business Planning for 5PS & Public Domain	715	607	454
Property Development	Property Development Group Projects	95,731	128,669	10,969
	Asset Strategy & Property Management	4,073	3,247	2,976
City Services	Social and Community Services	13,897	1,235	1,455
	Domestic Waste Management	200	200	200
	City Operations	4,132	4,532	4,543
	City Assets & Environment	32,575	35,916	30,663
	Place	12,694	8,955	6,643
Outcomes & Development	Development & Traffic Services	4,450	3,627	2,000
	City Strategy	14,387	18,396	20,429
	Future City Unit	300	700	750
Total		187,897	210,919	85,317



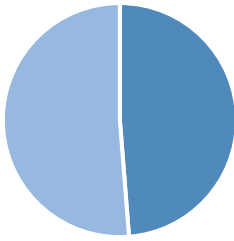
2018/19
Budget by
Service Area

OPERATING REVENUE AND EXPENDITURE				
Service Area		Operating Revenue	Operating Expenditure	Net Operating
		2018/19 \$'000	2018/19 \$'000	2018/19 \$'000
Corporate Services	Corporate Administration	-	558	(558)
	Project Management Office	-	1,231	(1,231)
	Human Resources	13	4,696	(4,683)
	Customer Contact Centre	25	2,532	(2,507)
	Governance and Risk	34	3,182	(3,148)
	Legal Services	7	1,010	(1,003)
	Regulatory Services Unit	12,377	10,862	1,515
Finance	ICT - Information Communication & Techno	-	8,627	(8,627)
	Finance Governance Planning and Analysis	157,325	7,747	149,578
	Financial Reporting and Controls	7,908	2,705	5,203
	Organisational Related Costs	-	134	(134)
City Identity, Experience & Engagement	City Economy	16	2,070	(2,054)
	City Experience	512	9,877	(9,365)
	City Identity, Experience and Engagement Admin	7	1,929	(1,922)
	Riverside Theatres	3,861	7,295	(3,434)
	City Identity	-	4,115	(4,115)
	City Engagement	-	3,683	(3,683)
Chief Executive Office	Executive Support Office	6	1,526	(1,520)
	General Management Support	11	1,148	(1,137)
Property Development	Civic Place Precinct Redevelopment	-	1,301	(1,301)
	Property Development Group Admin	-	424	(424)
	Property Development Group Projects	-	1,535	(1,535)
	Asset Strategy & Property Management	3,051	2,822	229
City Services	City Services Administration	11	999	(988)
	Social and Community Services	8,669	22,621	(13,952)
	Domestic Waste Management	33,289	25,441	7,848
	City Operations	359	35,469	(35,110)
	City Assets & Environment	24,344	24,351	(7)
	Place	34	2,645	(2,611)
Outcomes & Development	Development & Traffic Services	6,302	12,140	(5,838)
	City Strategy	870	13,345	(12,475)
	Future City Unit	7	988	(981)
	Outcomes & Development Administration	2,018	865	1,153
Total (Excluding One Off Items)		261,056	219,873	41,183
New Council Implementation Costs		-	(1,826)	1,826
Stronger Communities Fund		-	(962)	962
Depreciation		-	42,039	(42,039)
Total		261,056	259,124	1,932

CAPITAL REVENUE AND EXPENDITURE			
Service Area		Capital Revenue	Capital Expenditure
		2018/19 \$'000	2018/19 \$'000
Corporate Services	Human Resources	-	250
	Governance and Risk	-	120
Finance	ICT - Information Communication & Techno	-	3,200
	Finance Governance Planning and Analysis	40,000	600
City Identity, Experience & Engagement	City Experience	-	88
	Riverside Theatres	-	485
Chief Executive Office	Parramatta Square Business Planning for 5PS & Public Domain	-	715
Property Development	Property Development Group Projects	9,732	95,731
	Asset Strategy & Property Management	-	4,073
City Services	Social and Community Services	8,000	13,897
	Domestic Waste Management	-	200
	City Operations	-	4,132
	City Assets & Environment	1,275	32,575
	Place	-	12,694
Outcomes & Development	Development & Traffic Services	500	4,450
	City Strategy	43,835	14,387
	Future City Unit	-	300
Total		103,342	187,897

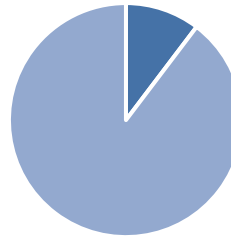
WHERE DOES COUNCIL'S MONEY COME FROM

Rates & Annual Charges 49% - \$177.6m



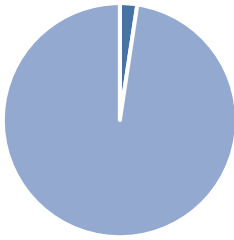
Residential rates, business rates, special rates, domestic waste management charge, stormwater management charge.

User Chargers and Fees 10% - \$37.6m



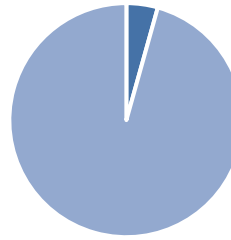
Development applications, regulatory charges, venue hire, sports field hire, parking fees, child care fees, learn to swim.

Investment Interest 2% - \$8.7m



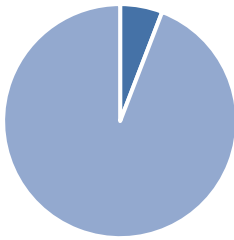
Interest earned on Council's investment portfolio. Interest on overdue rates and charges.

Other Revenue 5% - \$15.8m



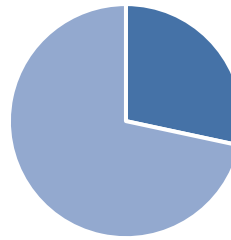
Rental income, parking fines, regulatory fines etc.

Operating Grants & Contributions 6% - \$21.3m



Financial Assistance Grant, library subsidy, child care subsidies, other operating grants.

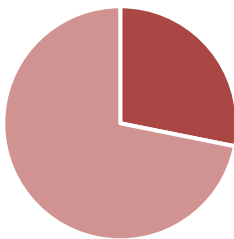
Capital Grants & Contributions 28% - \$103.3m



Section 94 developer contributions, roads to recovery grants, other capital works grants.

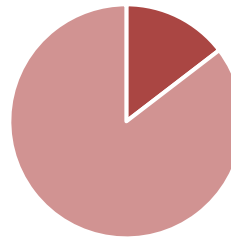
HOW DOES COUNCIL SPEND ITS MONEY

Employee Costs 28% - \$114.8m



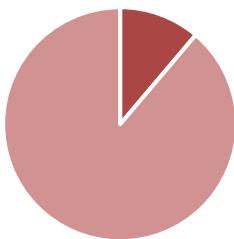
Salaries & Wages, Superannuation, Annual Leave, Long Service Leave, Training and Development, Uniforms, FBT expenses, Workers Compensation.

Materials & Contracts 15% - \$59.5m



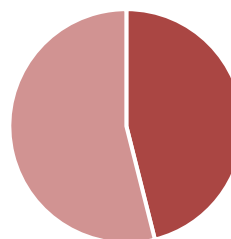
Domestic garbage collection contracts, garbage disposal expenses, IT Software and Hardware maintenance, building maintenance contracts, plumbers, electricians.

Other Expenses & Reserves 11% - \$45.6m



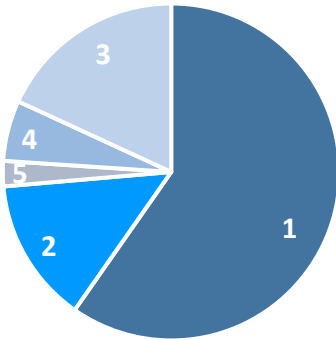
Insurance premiums, Street lighting, Electricity, Water & Sewerage Charges, Bank Charges, Fire Service Levy, Council Events, Councillor Expenses, Donations, Telephone, reserve funding.

Capital Expenditure 46% - \$187.9m



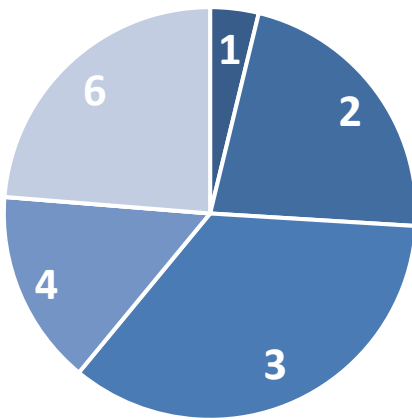
Property development, major and minor construction contracts for asset renewals and upgrades, planning consultants, plant and fleet purchases, library resources, ICT infrastructure.

WHERE OUR OPERATING AND CAPITAL INCOME COMES FROM



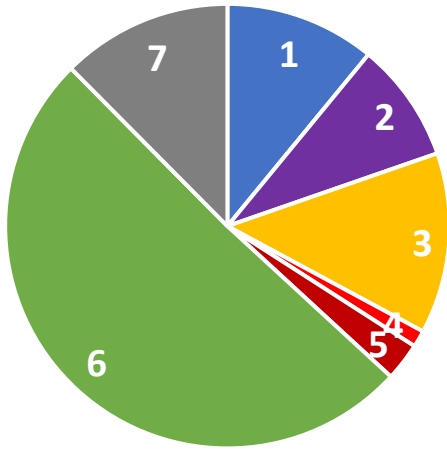
SOURCES OF OPERATING AND CAPITAL REVENUE			
Where The Dollars Come From	(\$,000)	Key	%
Rates & Annual Charges	177,621	1	49
User Charges & Fees	37,626	2	10
Grants and Contributions	124,621	3	34
Other Revenue	15,795	4	5
Interest	8,735	5	2
Total	364,398		

WHERE OUR INCOME COMES FROM FOR CAPITAL WORKS



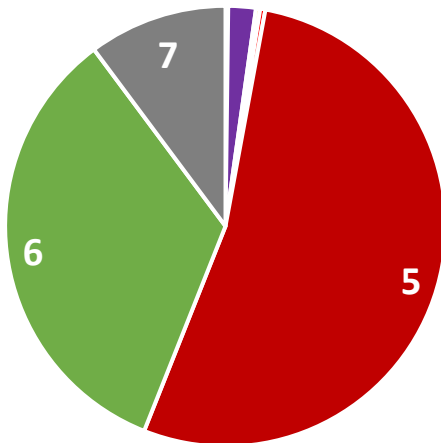
HOW COUNCIL FUNDS THE CAPITAL BUDGET			
Where The Dollars Come From	(\$,000)	Key	%
Special Rate Reserves	6,080	1	3
Section 94 Reserves	45,818	2	25
Other Reserves	65,781	3	35
Grants and Contributions	28,744	4	15
Loans	0	5	0
Revenue Funds	41,474	6	22
Total	187,897		

WHERE COUNCIL SPENDS THE OPERATING BUDGET 2018/19



Where the Dollars Go by Business Unit	(\$,000)	Key	%
Corporate Services	24,071	1	11
Finance	19,213	2	9
City Identity, Experience and Engagement	28,969	3	13
Chief Executive Office	2,674	4	1
Property Development Group	6,082	5	3
City Services	111,526	6	51
Outcomes & Development Services	27,338	7	12
Subtotal	219,873		
Depreciation & Impairment Expense	42,039		
Total	261,912		

WHERE COUNCIL SPENDS THE CAPITAL BUDGET 2018/19



Where the Dollars Go by Business Unit	(\$,000)	Key	%
Corporate Services	370	1	0
Finance	3,800	2	2
City Identity, Experience and Engagement	573	3	0
Chief Executive Office	715	4	0
Property Development Group	99,804	5	53
City Services	63,498	6	34
Outcomes & Development Services	19,137	7	10
Subtotal	187,897		

BUDGET 2019 - 2021

WORKS PROGRAM

Capital Works \$187.9m (including asset renewals)

The Capital Works Program is driven by the City of Parramatta Councils Asset Management Strategy. The objective of the Asset Management Strategy is to establish a framework to guide the planning, construction, maintenance and operation of infrastructure that is essential for the City to provide services to the community. In the 2018-19 financial year, the City will be spending \$10.0m on roads, \$6.2m on footpaths, kerb & guttering including accessibility improvements, \$5.3m on parks and open spaces, \$3.6m on buildings, \$3.5m on drainage and \$0.4m on bridges.

Asset Renewals \$29.0m

One of Council's key asset management objectives is to ensure that asset renewal expenditure within the capital program is sufficient to ensure that, as far as practical, the current condition of our assets is maintained. Asset renewal is capital expenditure that renews an existing assets by, returning the service potential, or the original life of the asset. Examples include, re-surfacing part of a road, renewing a section of a drainage network, or replacing the roof on a building. Capital renewal works restore existing service levels to capital assets.

PROGRAMS OF WORKS	2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
Roads Program	9,993	10,313	10,313
Open Space Program	5,332	4,172	3,172
Buildings Program	3,563	2,989	2,411
Footpaths/Kerb & Gutter Programs	6,195	6,195	6,195
Bridges Programs	400	4,150	2,150
Drainage Program	3,530	7,050	5,780
Total Infrastructure Capital Works Program	29,013	34,869	30,021

FUNDING OF WORKS PROGRAM	2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
Special Rate Reserves	2,058	1,903	1,903
Section 94 Reserves	8,222	14,471	10,221
Other Reserves	5,255	5,675	5,255
Grants and Contributions	694	7	7
Loans	-	-	-
Revenue Funds	12,784	12,813	12,635
Total Infrastructure Capital Works Program	29,013	34,869	30,021

BUDGET

2019 – 2021 IN STATUTORY REPORT FORMAT

OPERATING STATEMENT

Description	(\$,000)	(\$,000)	(\$,000)
REVENUE FROM CONTINUING OPERATIONS	2018/19	2019/20	2020/21
Ordinary Rates	134,861	139,440	144,124
Special Rates	7,330	7,499	7,671
Total Rates	142,191	146,939	151,795
Annual Charges	35,430	36,349	36,849
Total Rates & Annual Charges	177,621	183,288	188,644
User Charges & Fees	37,626	38,047	39,009
Interest and Investment Revenue	8,735	8,813	9,118
Grants and Contributions Provided for Operating Purposes	21,279	18,889	18,914
Other Revenue	15,795	16,272	16,822
Total Revenues from Continuing Operations	261,056	265,309	272,507
REVENUE FROM CONTINUING OPERATIONS			
Employee Costs	114,459	116,310	118,943
Materials & Contracts	57,031	56,155	57,244
Borrowing Costs	2,264	1,800	1,344
Depreciation & Amortisation	42,039	43,035	44,055
Other Operating Expenses	43,331	43,658	48,694
Total Expenses from Continuing Operations	259,124	260,958	270,280
OPERATING RESULT BEFORE CAPITAL REVENUE	1,932	4,351	2,227

Note:

*Council has received a \$10m grant from the State Government to cover the implementation costs for the new council in 2016/17. NSW Government provided an additional \$15 million to invest in new or improved infrastructure and better services for the community in 2016/17.

**2018/19 expenditure excludes one off items.

BUDGET

2019 - 2021 IN STATUTORY REPORT FORMAT

BALANCE SHEET

Description	(\$,000)	(\$,000)	(\$,000)
ASSETS	2018/19	2019/20	2020/21
Current assets			
Cash and cash equivalents	10,000	10,000	10,000
Investments	279,234	169,036	161,513
Receivables	36,437	36,437	36,437
Inventories	84	84	84
Other	383	383	383
Total current assets	326,138	215,940	208,417
Non-current assets			
Receivables	-	-	-
Investments	-	-	-
Infrastructure Property, Plant & Equipment	2,783,711	2,950,242	2,990,156
Intangible Assets	1,918	1,918	1,918
Investments Accounted for Using Equity Method	5,748	5,748	5,748
Total non-current assets	2,791,377	2,957,908	2,997,822
Total assets	3,117,515	3,173,849	3,206,239

Description	(\$,000)	(\$,000)	(\$,000)
LIABILITIES	2018/19	2019/20	2020/21
Current liabilities			
Payables	29,650	29,650	29,650
Interest bearing liabilities	8,748	8,981	9,193
Provisions	31,706	31,706	31,706
Total current liabilities	70,104	70,337	70,549
Non-current liabilities			
Payables	878	878	878
Interest bearing liabilities	30,667	21,686	12,493
Provisions	3,311	3,311	3,311
Total non-current liabilities	34,856	25,875	16,682
Total liabilities	104,961	96,212	87,231
Net assets	3,012,555	3,077,636	3,119,008
EQUITY			
Retained earnings	3,012,555	3,077,636	3,119,008
Reserves	-	-	-
Total Equity	3,012,555	3,077,636	3,119,008

BUDGET

2019 - 2021 IN STATUTORY REPORT FORMAT

CASH FLOW STATEMENT

Description	(\$,000)	(\$,000)	(\$,000)
	2018/19	2019/20	2020/21
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts:			
Rates and annual charges	177,622	183,287	188,644
User charges and fees	37,647	38,068	39,031
Investment revenue and interest	8,735	8,813	9,118
Grants and contributions	124,613	79,599	58,037
Other	15,795	16,272	16,822
Payments:			
Employee benefits and on-costs	(114,793)	(116,310)	(118,943)
Materials and contracts	(59,451)	(56,155)	(57,244)
Borrowing costs	(2,264)	(1,800)	(1,344)
Other	(43,364)	(43,658)	(48,694)
Net cash provided (or used in) operating activities	144,540	108,117	85,427

Description	(\$,000)	(\$,000)	(\$,000)
	2018/19	2019/20	2020/21
CASH FLOWS FROM INVESTING ACTIVITIES			
Receipts:			
Sale of investments	6,036	110,198	7,523
Sale of fixed assets	46,400	1,400	1,400
Payments:			
Purchase of investments	-	-	-
Purchase of infrastructure, property, plant & equipment	(187,941)	(210,966)	(85,369)
Net cash provided by (or used in) investing activities	(135,505)	(99,368)	(76,446)
CASH FLOWS FROM FINANCING ACTIVITIES			
Receipts:			
Borrowings and advances	-	-	-
Payments:			
Borrowings and advances	(9,035)	(8,748)	(8,981)
Net cash provided by (or used in) financing activities	(9,035)	(8,748)	(8,981)
Net increase/(decrease) in cash & cash equivalents	-	-	-
Cash & cash equivalents at beginning of reporting period	10,000	10,000	10,000
CASH & CASH EQUIVALENTS AT THE END OF THE REPORTING PERIOD	10,000	10,000	10,000

BUDGET

2018/19 RATES & CHARGES

REVENUE POLICY

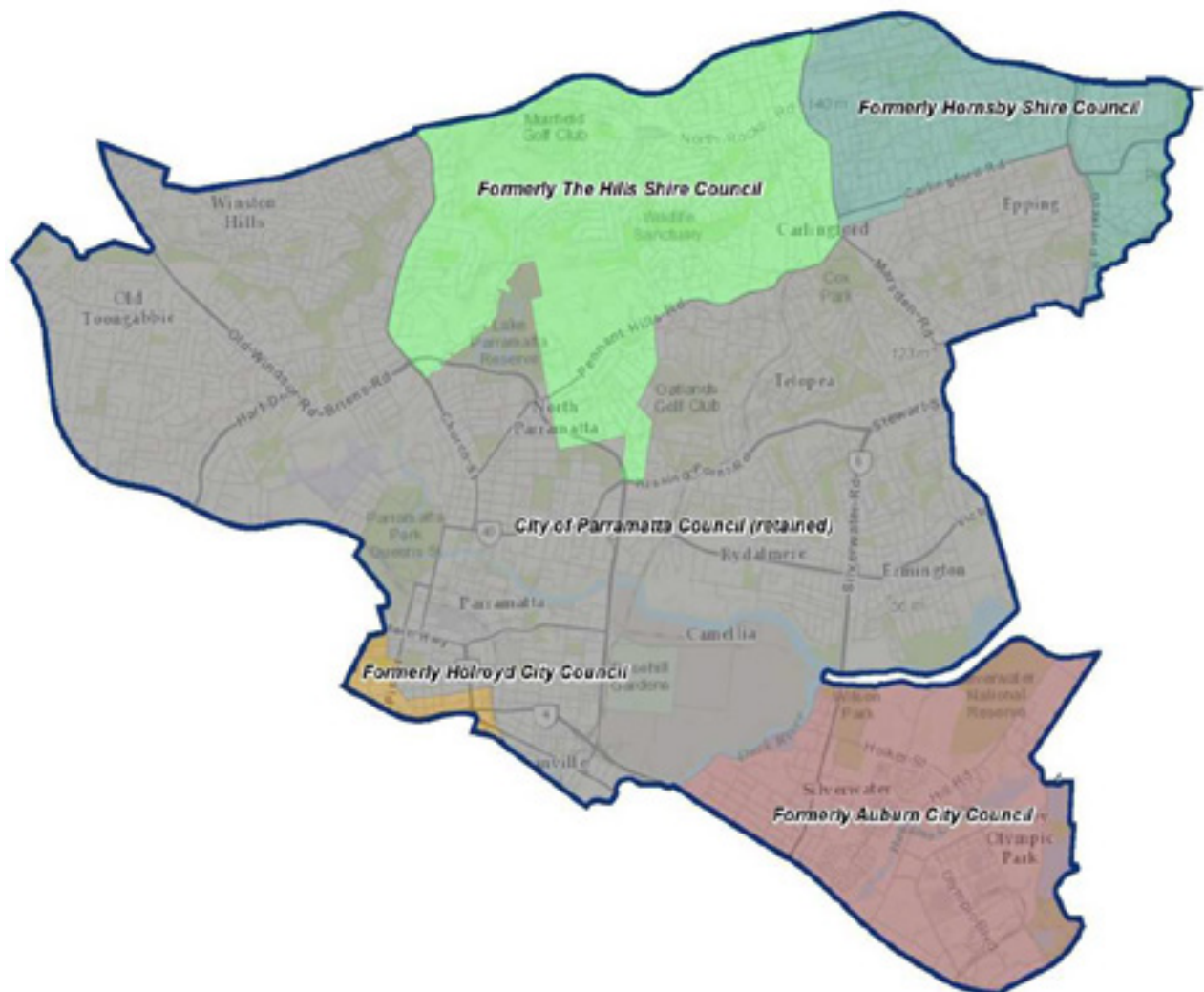
Preamble

The NSW State Government proclaimed the formation of The City of Parramatta Council on 12 May 2016.

The boundaries for the City of Parramatta council incorporate most of the former Parramatta LGA, with the exclusion of the Woodville Ward, along with parts of the Hills, Hornsby and Auburn council areas and a section of the Holroyd LGA.

The NSW Government's rate protection commitment means residents of the City of Parramatta council will pay no more for their rates than they would have under their old council for the four years post proclamation. To manage this commitment, rates will be segmented into the former council areas as outlined on the map contained on the following page.

The map represents the area identified as PP 5002 as per the Proclamation on 12 May 2016. Details of the rates and charges for each rate structure identified in the map are outlined in the following pages.



BUDGET

2018/19 RATES & CHARGES

RATING

The total income that can be raised from levying rates on property is capped by the State Government based on a determination by the Independent Pricing and Regulatory Tribunal (IPART).

IPART determined that general income from rates in 2018/19 may be increased by a maximum of:

- 2.3% for the former Parramatta City Council
- 2.3% for the former Auburn Council
- 2.3% for the former Hornsby Shire Council
- 2.3% for the former Hills Shire Council
- 7% for the former Holroyd Council (includes approved special rate)

As indicated earlier, in accordance with the Proclamation, the current rating structure including category and subcategories of the former councils forming the City of Parramatta are to be maintained for 4 years' post proclamation and therefore rate assessments will be based entirely upon property valuations (ad valorem) with minimum rates applying where appropriate.

Rates for 2018/19 will be assessed on land values having a date of 1 July 2016 for all the former council areas. The increase allowed by IPART relates to general income in total and not to individual ratepayers' rates. Individual rates are also affected by other factors such as land valuations. As such rates for individual ratepayers may vary by more or less than the percentage allowable depending on how an individual ratepayers' land valuation has changed in a particular year compared to the land values of other ratepayers.

The following tables provide details of five rating structure which incorporates former Parramatta, Auburn, Hornsby, Hills and Holroyd LGAs. This structure will be maintained until 30 June 2020.

Table 1: Rating Structure for the former Parramatta Local Government Area

Type	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	55,743	0.00149788	672.09	50,459,469
Ordinary	Business - General	1,127	0.00712648	686.43	6,094,833
Ordinary	Business - CBD	1,654	0.01343342	686.43	18,857,956
Ordinary	Business - CBD #2	11	0.03399751	686.43	3,161,415
Ordinary	Business - ICA	1018	0.01064211	686.43	16,003,157
Ordinary	Business - ICA #2	4	0.01377438	686.43	843,019
Special	Open Space Acquisitions & Embellishment	59,484	0.00003885	18.68	2,226,802
Special	Suburban Infrastructure	57,821	0.00004680	7.30	1,695,182
Special	CBD Infrastructure	1,665	0.00138642		2,059,175
Special	Economic Development	2,729	0.00027429		755,802
Special	Harris Park Business Levy	139	0.00106531		105,852
					102,262,662

BUDGET

2018/19 RATES & CHARGES

RATING CONTINUED

Table 2: Rating Structure for the former Auburn Local Government Area

Type	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	10,240	0.00142882	579.55	6,807,023
Ordinary	Business	905	0.00482171	579.55	7,953,344
					14,760,368

Table 3: Rating Structure for the former Hornsby Local Government Area

Type	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	8,849	0.00085716	539.12	10,174,103
Ordinary	Business	130	0.00139182	568.79	622,561
Special	Catchment Remediation - Residential	8,849	0.00007674		483,547
Special	Catchment Remediation - Business	130	0.00007180		31,179
					11,311,391

Table 4: Rating Structure for the former Hills Local Government Area

Type	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	10,685	0.00079412	493.29	10,789,205
Ordinary	Business	257	0.00225075	342.60	682,999
					11,472,205

Table 5: Rating Structure for the former Holroyd Local Government Area

Type	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	1,330	0.00116216	507.86	1,086,579
Ordinary	Business	30	0.00670523	1,123.36	286,655
Special	Residential Infrastructure	1330	0.00014546	..	51,455
Special	Business Infrastructure	30	0.00042986	..	18,377
					1,443,068

BUDGET

2018/19 RATES & CHARGES

ORDINARY RATES

Rates are determined on the categorisation of land. Council's ordinary rating structure consists of two categories: Residential and business rates.

These categories in turn have sub- categories determined by the location of the land as detailed in the tables on the following pages.

SPECIAL RATES

The Local Government Act 1993 provides that a council may make a special rate for or towards meeting the cost of any works, services, facilities or activities provided or undertaken, or to be provided or undertaken, by the Council within the whole or any part of the Council's area.

Special rates levied for infrastructure include maintenance and/or the operational phases of approved special rate projects not just the upfront capital expenditure. This ensures a prudent lifecycle approach to asset management is undertaken by council.

PENSIONER REBATES

All NSW councils provide a mandatory rebate of up to \$250 to eligible pensioners. The former Parramatta City Council is one of the few Councils that granted an additional voluntary rebate of up to \$100 to eligible pensioners on top of the \$250 State Government rebate. In 2018/19 this is to be extended to all eligible pensioner ratepayers within the City of Parramatta LGA.

Funding of around \$1.1m is required to pay for this additional voluntary rebate.

STORMWATER MANAGEMENT SERVICES ANNUAL CHARGE

In accordance with the Local Government Amendment (Stormwater) Act 2005, all of the former councils introduced a Stormwater Management Charge. The Stormwater Management Charge is levied on all parcels of rateable urban land within the City of Parramatta categorised for rating purposes as Residential or Business (including all sub categories), not being vacant land or land owned by the Crown, or land held under lease for private purposes under the Housing Act 2001 or the Aboriginal Housing Act 1998.

Council administers a comprehensive waterways management program. As the principal authority responsible for the management of stormwater, Council:

- Maintains over 400 km of stormwater discharge drainage pipes for stormwater conveyance;
- Implements essential flood mitigation measures to protect life, property and infrastructure;
- Conserves the natural waterways of the City;
- Protects bushland and other natural assets from the impacts of urban run-off by implementing purpose built pollution control traps and water retention systems.

The stormwater management services charge helps council fund these important programs. The following table provide details of the charges. Note that whilst Hornsby Shire Council do not charge a stormwater levy, they do charge a special rate for catchment remediation that funds similar programs.

BUDGET

2018/19 RATES & CHARGES

Table 6: Stormwater Charge for City of Parramatta Local Government Area

Category	Property Type	Charge	Estimated Yield \$
Residential	All parcels of rateable urban land categorised as Residential or Residential CBD excluding Strata properties	25.00	850,750
Residential	All strata properties categorised as Residential or Residential CBD	12.50	515,037
Total Residential			1,365,787
Business	All parcels of rateable urban land categorised as Business (all sub categories) including Business Strata properties	25.00 per 350m2. Min 5.00	184,635
Total Business			184,635
Total Estimated Yield			1,550,422

WASTE MANAGEMENT CHARGES

DOMESTIC WASTE CHARGES

Service	Service Mix	Size	Charge per Property	Estimated Income \$
Basic service	Domestic Waste Collection – 1 per Week	80 Litre Bin	411.00	
	Domestic Waste Collection – 1 per Week	140 Litre Bin	415.50	
	Domestic Waste Collection – 1 per Week	240 Litre Bin	626.40	
	Domestic Waste Collection – 1 per Week	660 Litre Bin	1,577.70	
	Domestic Waste Collection – 1 per Week	1100 Litre Bin	2,163.00	
	Alternate Week Recyclables and Garden Waste Collection included in above service charges		107.90	
Additional service	Per Waste Bin – 1 per Week	140 Litre Bin	415.50	
	Per Waste Bin – 1 per Week	240 Litre Bin	626.40	
	Recycling – 1 per Fortnight	240 Litre Bin	107.90	
	Garden Waste – 1 per Fortnight	240 Litre Bin	107.90	
Unoccupied Land	Availability Charge	Not Applicable	74.60	
Note: Estimate may differ to financial statements due to rebates given to eligible properties.				
Total Domestic Waste				32,931,835

COMMERCIAL WASTE CHARGES

Service	Service Mix	Size	Charge per Property	Estimated Income \$
Basic service	Commercial Waste Collection – 1 per Wk	140 Litre Bin	430.00	
	Commercial Waste Collection – 1 per Wk	240 Litre Bin	647.80	
	Com. Food/Organ. Collection – 1 per WK	120 Litre Bin	410.00	
Additional service	Per Waste Bin – 1 per Week	140 Litre Bin	430.00	
	Per Waste Bin – 1 per Week	240 Litre Bin	647.80	
	Recycling – 1 per Fortnight	240 Litre Bin	114.00	
	Recycling – Paper/Cardboard - Annual	660 Litre Bin	550.00	
	Recycling – Paper/Cardboard - Annual	1100 Litre Bin	745.00	
	Garden Waste – 1 per Fortnight	240 Litre Bin	114.00	
Note: Estimate may differ to financial statements due to rebates given to eligible properties.				
Total Commercial Waste				1,701,033

BUDGET

2018/19 RATES & CHARGES

SPECIAL RATES

Open Space Acquisition and Embellishment – Former Parramatta Local Government Area

The purpose of this special rate is to fund the acquisition of open space and for the embellishment of Parks and Public Domain. It was introduced in 2000/01 and applies to all rateable properties in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure (\$'000)			
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19
705	2,488	(3,135)	58
Type of Work	Description of Works	Budget (\$'000)	
Cemeteries and Memorials Program	Restoration of headstones & monuments at St Patricks, All Saints and Mays Hill heritage cemeteries & minor improvements to monuments and memorials located within Council Parks.	92	
Sportsground Program	Re-lamping and upgrading of flood lighting at sportsgrounds, drainage improvements at Max Ruddock Reserve and cricket wicket upgrade at Jones Park.	210	
Playground Replacement Program	Playground replacement at Homelands Reserve, James Hoskin Reserve, Richill Park and Jones Park. Installation of shade sail at West Epping park, Henry Brigg and other parks to be determined.	300	
Parks Program	Minor park upgrades including fencing, exercise equipment and lighting, footpath, turf improvements and landscaping.	121	
City of Trees Renewal Program	Planting of approximately 900 trees within parks & streets for shade & shade playground trees.	580	
Walking Track Construction	Upgrade/improvement to walking tracks through a number of bushland reserves to improve access routes through the parks network.	170	
Restoration of Natural Areas Program	Project involves extensive work by specialised bushland contractors to restore natural areas, including threatened ecological communities, in Toongabbie Creek, Quarry Branch Creek and Ponds Creek Reserves.	725	
Master Plan Implementation for George Kendall Riverside Park	George Kendall Riverside Park Master Plan Implementation.	100	
Demolition Works in Parramatta & Telopea	Ponds Creek Reserve North (Moffatts Drive, Telopea) Hall and Toilet will be either demolished or refurbished subject to council resolution.	45	
Updating of Existing Park Signs	Replace existing park signage with signs that reflect the brand of the City of Parramatta and updated information about the park. Completion of the project is dependent on the adoption of a new brand for the City.	132	
Bushland Resources	Restore bushland reserves including endangered ecological	580	

BUDGET

2018/19 RATES & CHARGES

Management	communities. Works include noxious and environmental weed removal, tree removal, revegetation, minor track repairs and signage.	
Protection of Aboriginal Heritage & Cultural Sites in Bushland Reserves	Protection and preservation of identified Aboriginal cultural sites and relics within several bushland reserves.	30
Threatened Species Management of Feral Animals & Native Fauna	Protect wildlife habitats and endangered communities by controlling feral animals such as foxes & rabbits and providing enhanced habitat for native fauna.	50
Total Project Expenditure		3,135

Suburban & CBD Infrastructure – Former Parramatta Local Government Area

The purpose of this special rate is to fund urban & CBD infrastructure (roads, kerb and gutter, improvement to town centres and waterways). It was introduced in 2000/01 and applies to all rateable properties outside of the Central Business District in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure (\$'000)			
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19
207	1,685	(1,662)	230
5,025	2,152	(2,915)	4,262
Type of Work	Description of Works	Budget (\$'000)	
Sustainable Water Program	Retrofit and renewal of existing Council assets to improve water efficiency.	100	
Protecting Dams Capital Works Program	Upgrade or replacement of identified components of Council's Prescribed Dams (Lake Parramatta Reserve Dam, McCoy Park Detention Basin, Northmead Reserve Detention Basin, Muirfield Golf Course Detention Basin) to ensure their safety and functionality.	300	
Civil Construction Program	New or upgrade of various civil assets such as laneways, driveways and retaining structures.	440	
Waterways Litter Removal for Rivers and Creeks	Monitoring & routine cleaning of 6 litter booms within local creeks by specialist contractors to address water pollution. Additional litter collection in several parks adjoining creeks & Parramatta River.	85	
Environmental Education Program to Encourage Sustainability Practices	Environmental education activities for community groups including schools. A number of workshops have been completed on energy and water efficiency, solar power, waste and recycling and food security. The Get into Nature program is also funded by this project and includes regular walks and talks on biodiversity in our natural areas.	80	

BUDGET

2018/19 RATES & CHARGES

Waterways and Bushland Rehabilitation Fauna Study	Engagement of consultants to carry out detailed weed mapping assessment & report for bushland reserves in order to review the bushland regeneration program & related projects across the local government area.	75
Contaminated Land Management in Public Parks and Land	Management of established & additional contaminated land in accordance with Council's Contaminated Land & Asbestos Management Policies to remediate the land for safe use.	382
Beat the Heat	Beat the Heat aims to help the Parramatta community manage effects of high summer temperatures such as increased energy bills, poor health, and reduced economic activity. It does this by delivering educational programs, supporting installation of heat reflective materials, carrying out research into how hot weather affects our residents and many other related projects	150
Catchment Management Program of Environmental Audit & Building Site Management	Inspection and auditing of commercial premises operating within the Parramatta River catchment area to determine operational procedures are adequate to ensure no pollution.	50
Parramatta Ways Strategy to Improve Walkability of the City	Walking infrastructure audit, data collection and communications development of Parramatta Ways Walking Strategy to support the finalisation of the Delivery Framework.	150
Waterways Restoration	Waterways restoration projects including rock armouring, sediment basins and revegetation	565
City River Program of Works	Design development, construction documentation and delivery of the Parramatta Quay precinct.	500
St John's Cathedral Feature Lighting Treatment	This decorative lighting treatment to complements lighting effects at the nearby Parramatta Town Hall, celebrating Parramatta's historical buildings and providing an eastern illuminated focal point for the future Parramatta Square.	300
Phillip Street Smart Street Stage 1	Implement Parramatta's first smart street in Phillip Street within the CBD. The project will deliver infrastructure needed to support technologies for a smart street and streetscape improvements that will help to form the wider Phillip Street vision of being the promenade that will link Parramatta Quay to the new stadium. A detailed design will be ready for the capital works to commence in early 2019.	1,000
Centenary Square Review	Investigations and construction to upgrade infrastructure, including moveable bollards to ensure pedestrian safety and control of all vehicle access within Centenary Square.	400
Total Project Expenditure		4,577

BUDGET

2018/19 RATES & CHARGES

Economic Development – Former Parramatta Local Government Area

The purpose of this special rate is to support improvement of the local economy and to grow jobs. To achieve this Council directly provides services in support of the business community, conducts research and marketing, and partners with key business stakeholders to change perceptions and attract investment. The Special rate was introduced in July 2011 and applies to all rateable properties in the prescribed zone in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure (\$'000)			
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19
876	772	(985)	663
Type of Work	Description of Works	Budget (\$'000)	
Business attraction & Industry Development	Promote local businesses and local investment opportunities.	80	
Workforce & Skills	Small business workshops, events and revitalisation programs in town centres. Liaise with local services to ensure young people, and long-term unemployed people have access to the Parramatta Skills Exchange and improved pathways to employment.	150	
City Culture & Liveability	Improve the visitor and night time economy through targeted programs including small bars, live music and late night trading. Support development of cultural industries.	135	
Infrastructure	Support the business community in ensuring strong engagement and outcomes from the delivery of the Parramatta Light rail.	80	
Branding & Communications	Manage 'construction disruption' to keep the Parramatta CBD open for business. Promote Parramatta CBD as a key investment opportunity.	150	
Regional Leadership, Advocacy & Governance	In partnership with the Westmead Alliance, assist key stakeholders in implementing the recommendations of the Westmead Strategic Vision. Create and invest in strategic activities to focus government and private investment.	190	
Research	Research & advocate for improved rail services. Town Centre specific planning and audits to support vibrant and sustainable local centres.	200	
Total Project Expenditure			985

BUDGET

2018/19 RATES & CHARGES

Harris Park Neighbourhood Shops Infrastructure Levy – Former Parramatta Local Government Area

The purpose of this special rate is to support the improvement of the infrastructure the Harris Park neighbourhood shops precinct. A 15% Infrastructure Levy was introduced on 1 July 2014 for all property owners paying the Business General Rate in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure (\$'000)			
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19
408	118	-	526
Type of Work	Description of Works	Budget (\$'000)	
Total Project Expenditure			-

Catchments Remediation Levy – Former Hornsby Local Government Area

The purpose of this special rate is to fund the installation and maintenance of stormwater quality improvement devices in the former Hornsby Shire Council Local Government Area. It was introduced in July 1994 and applies to all rateable properties in the former Hornsby Shire Local Government Area now part of the City of Parramatta. This levy is similar in nature to the Stormwater Levy applied to other former Council areas now part of the City of Parramatta.

The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure (\$'000)			
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19
506	524	(300)	730
Type of Work	Description of Works	Budget (\$'000)	
Drainage Works	Drainage Improvement Works – Commencement of works Lyndelle Crescent		300
Total Project Expenditure			300

BUDGET

2018/19 RATES & CHARGES

Infrastructure Levy – Former Holroyd Local Government Area

The purpose of this special rate is to fund infrastructure works in the former Holroyd Council Local Government Area. It was introduced in July 2014 and applies to all rateable properties in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure (\$'000)			
Projected Balance 30/06/17	Income Estimate	Expenditure Estimate	Projected Closing 30/06/18
130	71	-	201
Type of Work	Description of Works		Budget (\$'000)
Total Project Expenditure			-

SECTION 611 CHARGES

Section 611 of the Local Government Act 1993 provides that Council may make charges on persons for the time being in possession, occupation or enjoyment of a rail, pipe, wire, pole, cable, tunnel or structure laid, erected, suspended, constructed or placed on, under or over a public place.

Where applicable, such charges will be made in 2018/19 and will be based on the nature and extent of the benefit enjoyed by the person concerned.

INTEREST ON OVERDUE RATES

Interest charges on unpaid rates and charges will accrue on a daily basis at the rate set by the *Office of Local Government* (7.5% for 2018/19) in accordance with Section 5 of the *Local Government Act 1993*.

FEES AND OTHER CHARGES

Please see the separate fees and charges document for the fees and other charges to be charged for goods and services in 2018/19. This document also includes the pricing methodology used to determine those fees and charges.





**CITY OF
PARRAMATTA**

PART 4

Fees & Charges 2018/19

Introduction

Fees & Charges

The City of Parramatta Schedule of Fees and Charges 2018/19 applies to the revised local government area (LGA) of the City of Parramatta Council, amalgamated on 19 May 2016.

This schedule outlines fees and charges for the 2018/19 financial year. It also introduces changes to fees and charges in 2018/19, and Council's approach to determining these changes.

FEES AND CHARGES STATEMENT

Council may charge and/or recover fees for any service it provides. Fees and charges are distinct from the rates and annual levies applied to properties within the LGA. When setting fees and charges, Council considers the nature of the service and recognises any community service obligations and wider policy objectives, including its commitments to equity and social justice.

In accordance with Section 532 of the Local Government Act 1993 (NSW), a council must not make a charge until it has considered all submissions made on the Operational Plan. It is also the responsibility of Council to set the Pricing Policy for fees and charges and consider each fee and charge.

Section 403(3) of the Local Government Act requires the following for each charge:

- amount of rate per unit (e.g. kilolitre, tonne) of the charge;
- differing amounts for the charge, if relevant;
- minimum amount or amounts of the charge, if relevant; and
- estimated yield of the charge.

The NSW Government sets the rates for specific statutory fees and charges.

GOODS AND SERVICES TAX

A goods and services tax (GST) of 10% is payable on some services provided by Council. In general, GST is not payable on fees and charges regulated under the Local Government Act, unless contestable. These include planning and development fees, zoning, development application fees and dog registration fees. Unless a specific exemption applies, GST is payable on non-regulated fees. This document identifies where GST is payable or not payable.

PRICING POLICY

The pricing for all non-regulated fees has been determined in accordance with Council's adopted Pricing Policy. This Pricing Policy provides transparency so that stakeholders can clearly understand how Council has determined the fees and charges applied to a service.

Council has identified eighteen categories of pricing. These categories are outlined in Table 1 on the following page.

Category	Code	Description	Basis
Public Good	A	The service provides a broad community benefit. Inconceivable or impractical to charge for service on a user basis.	Zero cost recovery
Practical Constraint	B	The service is a minor part of the overall operation of Council, or the potential for revenue collection is so minor that it is outweighed by the cost of collection.	Zero cost recovery
Shared Benefit	C	Benefits from providing this service accrue to both individuals and the community as a whole (Community Service Obligation).	Partial cost recovery
Stimulus	D	A stimulus to the demand for the service is required. In the short term, only part of the cost of the service is to be recovered.	Partial cost recovery
Evasion	E	Charging prices to recover full cost may result in widespread evasion.	Partial cost recovery
Equity	F	The service is targeted to low income users.	Partial cost recovery
EconomicSocial/Community Welfare	G	The service promotes or encourages local economic or social activity.	Partial cost recovery
Private Good	H	The service benefits individual users, contributing to their income, welfare or profits, without any broader benefits to the community.	Full cost recovery
Monopoly	I	Council has a monopoly over provision of the service and there is no community service or equity obligation.	Full cost recovery
Development	J	The fee set will enable Council to develop and maintain a service.	Full cost recovery
Contribution	K	Charges are levied to compensate the community for an increase in the demand for a service or facilities because of a development proposal.	Full cost recovery
Regulatory: Non-Fixed	L	Fee charges cover the costs incurred by legislative requirements where no community service obligation exists.	Full cost recovery
Regulatory: Fixed	M	The fee is fixed by legislation.	Regulatory
Market	N	The service provided is in competition with that provided by another council or agency (private or public) and there is pressure to set a price that will attract adequate usage of the service.	Reference pricing
In-house	O	The service is provided predominantly for Council use, but sale to external markets may defray costs.	Reference pricing
Entrepreneurial	P	The service is a profit-making activity and the price paid by users should recover an amount greater than the full cost of providing that service.	Rate of return pricing
Penalty	Q	The fees charged are greater than the cost of the service, to act as a dis-incentive.	Rate of return pricing
Utility	R	Fee charges for possession, occupation or enjoyment of Council land, public land and air space by gas, electricity, telecommunications and water utilities.	Rate of return pricing

What are the Major Changes?

CHANGES TO STRUCTURE OF SOCIAL AND COMMUNITY SERVICES FEES

Following the boundary changes that created the new City of Parramatta in 2016, Council has conducted a review of the fees charged in the children and family, libraries, recreation facilities and programs, community care, and community capacity building sections of Social and Community Services (SACS).

This review has aimed to: reduce and simplify the number of fees and charges;

- align the fees and charges managed by the new City of Parramatta Council
- introduce greater fairness in the application of fees and charges to both individuals and organisations; and
- establish a transparent and sound schedule of fees and charges.

KEY CHANGES

In both Community Care and Recreation Facilities and Programs, Council has adopted a simpler and fairer approach to setting fees where possible. It involves setting the principal fee at the market rate and then

offering two levels of concession rates for individuals and organisations.

In Recreation Facilities and Programs, this approach will apply to hiring community facilities and certain aquatic facilities. The concession rate for individuals is set at 50% of the market rate for holders of Commonwealth Seniors Health Cards, and 25% of the market rate for holders of Pension Concession Cards and Commonwealth Low Income Health Care Cards.

For-profit organisations, commercial operators and government agencies will pay the market rate. Concession rates for not-for-profit organisations with government funding will be set at 50% of the market rate, and just 25% of the market rate for those with no government funding.

In Community Care, this approach will apply to most of the services that Council directly provides to older people and people with disability who do not have a National Disability

Insurance Scheme (NDIS) or Home Care (Community Aged Care) package program. The existing fee charged by Council in 2017/18 to holders of Pension Concession Cards and Commonwealth Low Income Health Care Cards will become the base fee for concessions. Those holding Commonwealth Seniors Health Cards will pay an additional 25% of the base fee. Those with neither Pension Concession, Commonwealth Low Income Health Care or Commonwealth Seniors Health cards will pay the full fee.

For service users with an approved NDIS package, no additional out-of-pocket charges will apply, unless advised by the Commonwealth Government. Council will, however, charge the holder of the Commonwealth package of funds the fee recommended under the NDIS fee schedule.

For service users with a Commonwealth-funded Home Care package, Council will charge the organisation that administers the Home Care package on behalf of

the service user the relevant fees, depending on the type of service provided. The current Commonwealth fee rules limit the maximum daily rate charge for full pensioners to 17% of the daily rate of the pension. People who receive services paid for by the Home Care package may be charged a higher income-tested daily rate by the organisation that manages the package if they are not full pensioners.

In Children and Family services, Council proposes to slightly increase its fee for long day care centres by \$3 per day. The exception to this will be the daily fee for 0-3 year olds at North Rocks Child Care Centre, which charges by age group and will not increase in 2017/18. Council will consider aligning all child care fees for Council-managed centres in 2018/19.

Domestic waste charges will increase by 3%, to \$415.50 for a standard 140 litre bin service in line with expected cost increases to waste services over the coming 12 months.

Parking meter tariffs (on-street parking facilities only) will

increase by 50c per hour within the Central Business District (CBD) and in areas outside the CBD. Fees have not increased for several years, and this increase is necessary to maintain facilities and the quality of services being provided to the community.

FEES & CHARGES 2018/19

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Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
1	CORPORATE SERVICES				
1.1	PROCESSING OF SUBPOENAS				
1.1	Lodgement	RC989	J	No	\$57.35
1.1	Processing per hour		J & N	No	\$80.35
1.2	EXPERT WITNESS FEE				
1.2	Where Council Officer is required by a party other than Council itself to attend Court in his/her capacity as a Council employee and give evidence. Council charge is equal to officer's hourly rate PLUS travelling expenses being per km one way after first km up to and including 80km plus parking fees (\$2.45 per km -GST exempt).			No	Council Officer Hourly Rate
1.3	DOCUMENT PREPARATION FOR COURT				
1.3	Coloured Photocopies (A4) per copy		N	No	\$2.40
1.3	Coloured Photocopies (A3) per Copy		N	No	\$4.65
1.3	Black and White Photocopies (A4) per copy		N	No	\$1.10
1.3	Black and White Photocopies (A3) per copy		N	No	\$2.05
1.4	COURIER FEES				
1.4	Courier fees will be charged per subpoena to recover actual costs		N	No	Full Cost Recovery
1.5	SCANNING & SAVING DOCUMENTS TO CD or USB				
1.5	Fee per CD		N	No	\$10.30
1.5	Fee per USB		N	No	\$23.00
1.6	INFORMAL GIPA REQUESTS				
1.6	Request for access to information and processing			No	No Fee
1.6	Processing Fee in excess of 20 hours - per hour exceeding first 20 hours		N	No	\$61.80
1.6	Internal Review Fee - per review		N	No	\$41.20
1.6	Application for Adjoining Owners Details		N	No	No Fee
1.7	PHYSICAL DOCUMENTATION SUPPLIED UNDER INFORMAL GIPA				
1.7	Coloured Photocopies (A4) per copy	RC595	N	No	\$2.40
1.7	Coloured Photocopies (A3) per Copy	RC595	N	No	\$4.65
1.7	Black and White Photocopies (A4) per copy	RC595	N	No	\$1.10
1.7	Black and White Photocopies (A3) per copy	RC596	N	No	\$2.05
1.8	COURIER & REGISTERED POST FEES				
1.8	Courier fees will be charged per subpoena to recover actual costs		N	No	Full Cost Recovery
1.8	Registered Post			No	Full Cost Recovery
1.9	ACCESS TO INFORMATION (Statutory)				
1.9	Access to records by natural persons about their personal affairs				
1.9	Formal GIPA Application		M	No	\$30.00
1.9	Informal GIPA Application			No	No Fee
1.9	Processing Charge - per hour (where applicable)		M	No	\$30.00
1.9	Internal Review (All circumstances) - Processing Charge based on actual costs		M	No	\$40.00
1.9	Amendment to Records				
1.9	All charges are to be estimated to the nearest hour and the hourly rate is intended to cover all costs of processing, locating the information, decision making, consultation where necessary, and any photocopying				Full Cost Recovery
1.10	LEGAL SERVICES - CHARGES PER HOUR				
1.10	Accredited Specialist Solicitor - Per Hour		O	Yes	\$463.50
1.10	Senior Solicitor (more than 10 yrs post graduate experience) - Per Hour		O	Yes	\$412.00
1.10	Solicitor (with less than 10 years post graduate experience) - Per Hour		O	Yes	\$360.50
1.10	Paralegal - Per Hour		O	Yes	\$180.25
1.10	Administrative / Secretarial services - Per Hour		O	Yes	\$103.00
1.11	RATE INFORMATION CERTIFICATION - Statutory - Section 603 LGA				
1.11	Section 603 LGA	RC1	M	No	\$80.00
1.11	Urgency Fee for Section 603 LGA- same day service per fax	RC126	H	No	\$51.50
1.11	Cancellation Fee Section 603 LGA			No	\$25.75
1.11	Copy of Sec 603 certificate - per certificate			No	\$30.90
1.12	ADMINISTRATION FEE - BOND AND DEPOSIT REFUND:				
1.12	Administration fee on refund of deposits/bonds - % per annum of Deposit/Bond amount			Yes	1.70%
1.13	STATEMENT OF ACCOUNT				
1.13	A Statement of rates, charges, rebates, reversals or receipts issued against an account for a specific year, or the current year to date. (One statement equals one (1) rating year's transactions) - Per Statement	RC3	G	No	\$61.80
1.14	COPY OF RATE NOTICE/INSTALMENT NOTICE				
1.14	Copies of Rate Notices or Instalment Notices - each	RC142	G	No	\$18.55
1.14	Purchase of Plans (via outsourced information broker - Infotracks)			Yes	\$12.40
1.14	Purchase of Titles or Deeds (via outsourced information broker - Infotracks)			Yes	\$10.30
1.15	WRITTEN OWNERSHIP ADVICE				
1.15	A letter stating the ownership of a property - each	RC142	G	No	\$18.50
1.16	DISHONOURED CHEQUES				
1.16	Dishonoured Cheque Fee - per cheque	RC31	Q	Yes	\$93.10
1.16	Note: Meals on Wheels are exempt, fees charged by bank or Australia Post to be added to dishonoured cheque fee (as transaction fee or Australia Post Fee)				Note
1.17	AGGREGATION OF LAND VALUES FOR RATING PURPOSES - Section 548A	RC3	L	No	\$231.75

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
1.18	PRESENTED CHEQUE SEARCH				
1.18	Search Fee to identify presenters bank account		H	Yes	\$62.00
1.18	Note: Fee charged by bank to be added to search fee			Yes	+ additional bank charges
1.19	INTEREST ON OVERDUE RATES - per annum (Subject to Ministers Approval)		H & L	No	7.5%
1.20	ANNUAL CHARGES - STORMWATER MANAGEMENT CHARGE				
1.20	Provision of stormwater management services to the City of Parramatta in accordance with the Local Government Amendment (Stormwater) Act 2005 (Annual Charge per Assessment)				Note
1.20	Residential Properties				
1.20	All parcels of rateable urban land categorised as Residential excluding Strata properties - Annual Charge per Assessment		J	No	\$25.00
1.20	All strata properties categorised as Residential		J	No	\$12.50
1.20	Business Properties				
1.20	All parcels of rateable urban land categorised as Business (all sub categories) incl. Business Strata properties - Annual Charge per 350 sq m or part thereof (capped at \$200.00)		J	No	\$25.00
1.20	All parcels of rateable urban land categorised as Business (all sub categories) incl. Business Strata properties - Annual Charge per 350 sq m or part thereof (capped at \$500.00)		J	No	\$25.00
1.20	All parcels of rateable urban land categorised as Business (all sub categories) incl. Business Strata properties - Business Strata per assessment		J	No	\$12.50
1.20	Land Area less than 1200sq m		J	No	\$25.00
1.20	Land Area equal to or greater than 1200 sq m and less than 5000 sq m		J	No	\$100.00
1.20	Land Area equal to or greater than 5000 sq m and less than 10000 sq m		J	No	\$375.00
1.20	Land Area greater than 10000 sq m		J	No	\$725.00
1.20	Business Strata Properties				
1.20	Minimum Levy		J	No	\$5.00
1.20	Land value exceeds Minimum Rateable Value and:				
1.20	Land Area less than 1200 sq m		J	No	\$25.00
1.20	Land Area equal to or greater than 1200 sq m and less than 5000sq m		J	No	\$100.00
1.20	Land Area equal to or greater than 5000 sq m and less than 10000 sq m		J	No	\$375.00
1.20	Land Area greater than 10000 sq m		J	No	\$725.00
1.21	SALE OF DOCUMENTS				
1.21	Mail outs with Rate Notices:				
1.21	Community			No	cost plus 10%
1.21	Commercial & Others			No	market + 10%
1.22	PAYMENTS / REFUNDS				
1.22	DISHONOURED Direct Debit				
1.22	Dishonoured Direct Debit or electronic funds transfer Fee (Council Administration Fee)	RC31	Q	Yes	\$51.50
1.22	Direct Debit Dishonour Fees - (Meals on Wheels exempt) Note: Fees charged by bank or Australia Post to be added to dishonoured cheque fee (as transaction fee or Australia Post Fee)			Yes	+ dishonour fee charge (bank or AusPost) + GST
1.22	Dishonoured Credit Card Fee			Yes	\$44.00
1.22	Cheque Stop Payment Fee			Yes	\$44.00
1.22	Stale Cheque Processing Fee - (unrepresented after 6 months)			Yes	\$65.80
1.22	Cheque Special Clearance Fee			Yes	\$58.50
1.22	Returned Cheque/EFT			Yes	\$32.25
1.22	Note: 1% MSF is applicable to any bookings made via the online booking portal in Hills				Note
1.23	SALE OF TENDER DOCUMENTS VIA TENDERLINK WEB PORTAL				
1.23	Minimum fee for projects estimated at less than \$150,000	RC693	E	No	\$59.75
1.23	For projects estimated at \$150,000 or more	RC693	E	No	\$144.20
1.24	ENVIRONMENTAL UPGRADE AGREEMENTS (EUA) - FEES AND CHARGES				
1.24	EUA Application Processing Fee			Yes	\$2,531.30
1.24	EUA Administration Fee				
1.24	1 Year Loan			Yes	\$1,202.10
1.24	2 Year Loan			Yes	\$2,219.45
1.24	3 Year Loan			Yes	\$3,236.80
1.24	4 Year Loan			Yes	\$4,254.20
1.24	5 Year Loan			Yes	\$5,271.55
1.24	6 Year Loan			Yes	\$6,288.90
1.24	7 Year Loan			Yes	\$7,306.20
1.24	8 Year Loan			Yes	\$8,323.65
1.24	9 Year Loan			Yes	\$9,341.00
1.24	10 Year Loan			Yes	\$10,358.30
1.24	11 Year Loan			Yes	\$11,375.80
1.24	12 Year Loan			Yes	\$12,393.10
1.24	13 Year Loan			Yes	\$13,410.40
1.24	14 Year Loan			Yes	\$14,427.80
1.24	15 Year Loan			Yes	\$15,445.15
1.24	EUA Amendment Fee			Yes	\$158.30
1.24	Direct Debit Dishonour Fee			Yes	\$44.40

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
2	CITY EVENTS & CULTURAL HERITAGE PROGRAMS				
2.1	RESEARCH SERVICES				
2.1	Photocopy Black and White A4 (self service) - per copy	CM	N	Yes	\$0.20
2.1	Photocopy Black and White A3 (self service) - per copy	CM	N	Yes	\$0.40
2.1	Printing (Black and white) eg CD ROM, Word processor, Microfilms, Scanner			Yes	\$0.20
2.1	Printing - A4	CM	N	Yes	\$0.20
2.1	Printing - A3			Yes	\$0.40
2.2	VISITOR INFORMATION CENTRE CHARGES				
	e.g. postcards, books and other merchandise.				
2.2	Note: due to the diverse range of items under this category for sale, costs vary. Costs to be determined on individual basis by Manager, Cultural Heritage and Tourism in consideration of cost recovery	CM	P	Yes	Full Cost Recovery
2.2	Specialised research services per hour			Yes	\$113.30
2.3	VENUE HIRE				
2.3	Heritage Meeting Room				
2.3	Available Mon to Friday between 9:00am and 5:00pm excluding public holidays - Not available for parties (18th, 21st, etc.)				Note
	Private / Commercial Rate - 100% of market rate				
	- Social Functions				
2.3	- Self employed persons for the purpose of providing services to the public for a personal profit	RC450	N		
	- Business				
	- State and Federal Government				
2.3	Half day booking from 9:30am to 12:30pm or 1:30pm to 4:30pm			Yes	\$188.00
2.3	Full Day rate: 8 hour maximum (between 9:00am to 5:00pm only)	RC450	C & N	Yes	\$375.00
	Not for Profit Rate - 50% of market rate				
	- Religious Programs/Church Groups				
	- Funded Community Groups				
2.3	- Political Parties	RC450	C & N		
	- Local Government				
	- Clubs				
	-Groups that charge a fee on a cost recovery basis				
2.3	Half day booking from 9:30am to 12:30pm or 1:30pm to 4:30pm			Yes	\$95.00
2.3	Full Day rate: 8 hour maximum (between 9:00am to 5:00pm only)			Yes	\$188.00
	Concession Rate - 25% of market rate				
	- Charities, Senior Groups & Concession Card holders				
	- Non-Funded Community Groups				
2.3	- Rallies/Demonstrations				
	- Charity Functions (must prove 75% of funds raised will be given to a registered charitable organisation)				
2.3	Half day booking from 9:30am to 12:30pm or 1:30pm to 4:30pm			Yes	\$47.00
2.3	Full Day rate: 8 hour maximum (between 9:00am to 5:00pm only)			Yes	\$95.00
2.4	EQUIPMENT				
2.4	Smart Screen per booking		C & N	Yes	\$58.90
2.4	Internet access per booking		C N D	Yes	\$27.00
2.5	CATERING				
2.5	Supply of tea & coffee provisions per person per day weekdays only	RC450	N & P	Yes	\$3.30
2.5	Available on weekdays only				Note
2.6	PENALTY RATES				
2.6	Breakages and damage - full cost of replacement items or repairs	RC450	Q		Full Cost Recovery
2.6	Failure to vacate booked time - Hirer will be charged twice the normal booking fee	RC450	Q		Twice normal booking fee
2.6	Failure to leave rooms in a clean and tidy condition	RC450	Q	Yes	\$100.00
2.6	All cancellations must be received in writing. A cancellation fee of 50% of the total charge will apply if less than 14 days notice is given for a cancellation.			Yes	50% of the total charge + GST
2.7	CULTURAL HERITAGE SCHOOL PROGRAMS				
2.7	Per Person	RC389	C & N	No	\$5.00
2.8	PUBLIC PROGRAMS				
2.8	PUBLIC PROGRAMS - per person Note: that it is not appropriate to determine fees for individual programs - programs provided vary constantly based on community needs, seasonal variances etc. Some programs will cross subsidise others	RC390	C & N	Yes	Various Fees Apply
2.9	PARRAMATTA ARTISTS STUDIOS				
2.9	Studio / Room Rental				
2.9	Category A - per week	CM	N	Yes	\$24.00
2.9	Category B - per week	CM	N	Yes	\$30.00
2.9	Category C - per week	CM	N	Yes	\$35.00
2.9	Category D - per week	CM	N	Yes	\$95.00
2.9	Category E - per week			Yes	\$51.00
2.9	Category F - per week			Yes	\$68.00
2.9	Category G - per week			Yes	\$170.00
2.9	Please note, casual daily rates are charged at the same as weekly rates.				Note

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
2.10	EVENTS STALL CHARGES				
2.10	Food Stallholder fee	RC480			
2.10	- Fees for Hire or use of facilities				
2.10	One 3 x 3m Pagoda stall, dry waste service, health inspector fees, shared handwashing sink for Community Purpose		G	Yes	\$438.00
2.10	One 3 x 3m Pagoda stall, dry waste service, health inspector fees, shared handwashing sink for Commercial Purpose		N	Yes	\$654.00
2.10	One 6 x 3m Hoecker dry waste service, health inspector fees, shared handwashing sink for Community Purpose		G	Yes	\$730.00
2.10	One 6 x 3m Hoecker dry waste service, health inspector fees, shared handwashing sink for Commercial Purpose		N	Yes	\$1,059.00
2.10	One 6m (l) x 3m (w) Space, dry waste service, health inspector fees (Van or cart)		N	Yes	\$530.00
2.10	One 6 x 6m Hoecker stall, dry waste service, health inspector fees, shared handwashing sink for Community Purpose		G	Yes	\$1,272.00
2.10	One 6 x 6m Hoecker stall, dry waste service, health inspector fees, shared handwashing sink for Commercial Purpose		N	Yes	\$1,844.00
2.10	Merchandise Stallholder fee	RC480			
2.10	- Fees for Hire or use of facilities				
2.10	One 3 x 3m Pagoda stall, dry waste service for Community Purpose		G	Yes	\$357.00
2.10	One 3 x 3m Pagoda stall, dry waste service for Commercial Purpose		N	Yes	\$431.00
2.10	One 4 x 4m Marquee stall, dry waste service for Community Purpose			Yes	\$594.00
2.10	One 4 x 4m Marquee stall, dry waste service for Commercial Purpose			Yes	\$706.00
2.10	One 6 x 3m Hoecker stall, dry waste service for Community Purpose			Yes	\$588.00
2.10	One 6 x 3m Hoecker stall, dry waste service for Commercial Purpose			Yes	\$700.00
2.10	One 2.4 x 2.4m Fete stall, Merchandise for Commercial Purpose			Yes	\$1,105.00
2.10	One 6 x 6m Hoecker stall, dry waste service for Community Purpose			Yes	\$1,099.00
2.10	One 6 x 6m Hoecker stall, dry waste service for Commercial Purpose			Yes	\$1,313.00
2.10	Information Stallholder fee	RC480			
2.10	One 2.4 x 2.4m Fete stall for Community purpose		G	Yes	\$98.00
2.10	One 2.4 x 2.4m Fete stall for Commercial purpose		N	Yes	\$162.00
2.10	One 3 x 3m Pagoda stall for Community purpose		G	Yes	\$164.00
2.10	One 3 x 3m Pagoda stall for Commercial Purpose		N	Yes	\$274.00
2.10	One 6 x 3m Hoecker stall for Community Purpose			Yes	\$535.00
2.10	One 6 x 3m Hoecker stall for Commercial Purpose			Yes	\$889.00
2.10	One 6 x 6m Hoecker stall for Community Purpose			Yes	\$1,071.00
2.10	One 6 x 6m Hoecker stall for Commercial Purpose			Yes	\$1,778.00
2.10	All Events Extras fees	RC483/593/467/479/547/599			
2.10	- Fees for Hire or use of facilities				
2.10	Electric Power (per 10 amp or 15 amp point)		J	Yes	\$141.00
2.10	Electric Power - Extra outlet (per 10 amp or 15 amp point)		J	Yes	\$34.00
2.10	Electric Power (3 phase, 32 amp, 5 pin)		J	Yes	\$151.00
2.10	Stall lighting (per stall, includes cabling & electrician)		J	Yes	\$149.00
2.10	Table: 1.8m			Yes	\$22.00
2.10	Table: 2.4m			Yes	\$23.00
2.10	Table: Café 90cm round			Yes	\$26.00
2.10	Umbrella: for Café Table			Yes	\$32.00
2.10	Chairs: plastic/unit			Yes	\$4.00
2.10	Pro Floor: per Msq (exclusive laying and removal)			Yes	\$6.00
2.10	Cool Room: Medium			Yes	\$442.00
2.10	Note: due to the diverse range of items available it is not appropriate to identify fees for individually requested items such as Marquees, Structures, Generators, Wet Waste Services, Barricades, Fencing, Lighting Towers etc. Fees determined on an individual basis by the Service Manager Major Events in consideration of cost recovery & profit potential. Given the varied nature of events and stalls, Fees for Events' Stalls are listed as a maximum fee. The Service Manager Major Events will determine the fee based on the specific nature of the event and stall.				Note
2.11	STREET ACTIVITY				
2.11	Street Entertainment				
2.11	Application fee for Centenary Square		C	Yes	\$11.00
2.11	Three month permit (any area within LGA including CBD)		C	Yes	\$14.00
2.11	Temporary Art				
2.11	Three month permit		C	Yes	\$14.00
2.11	Mobile Food Vending				
2.11	Three month permit - Commercial		N	Yes	\$1,360.00
2.11	Events and Festivals				
2.11	Centenary Square (CS)				
2.11	Commercial				
2.11	1/2 day or less event (partial use of CS)		N	Yes	\$385.00
2.11	Full day event (partial use of CS)		N	Yes	\$804.00
2.11	Full day event (Entirety of CS)		N	Yes	\$1,609.00
2.11	Not-for-profit organisation				
2.11	1/2 day or less event (partial use of CS)		C	Yes	\$193.00

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
2.11	Full day event (partial use of CS)		C	Yes	\$402.00
2.11	Full day event (Entirety of CS)		C	Yes	\$804.00
2.11	Low level resourced or self-funded charities				
2.11	1/2 day or less event (partial use of CS)		C	Yes	\$96.00
2.11	Full day event (partial use of CS)		C	Yes	\$204.00
2.11	Full day event (Entirety of CS)		C	Yes	\$408.00
2.11	LGA-wide (excluding Centenary Square)				
2.11	Low risk event		C	Yes	\$125.00
2.11	Medium risk event		C	Yes	\$374.00
2.11	High risk event		C	Yes	\$600.00
2.11	Given the varied nature of Events and Festivals, the Service Manager, City Animation may determine the fee based on the specific nature and impact of the event proposed.				Note
2.11	Fundraising and Charity Collection				
2.11	All				
2.11	Refundable bond to ensure compliance with rules and guidelines			Yes	\$215.00
2.11	CBD				
2.11	Maximum 4 hours, professional charity		C	Yes	\$215.00
2.11	Maximum 4 hours, local charity, low level resourced charity of self-funded charity		C	Yes	\$108.00
2.11	Non-CBD				
2.11	Maximum 4 hours, professional charity		C	Yes	\$108.00
2.11	Maximum 4 hours, local charity, low level resourced charity of self-funded charity		C	Yes	\$57.00
2.11	Leaflet Distribution				
2.11	CBD				
2.11	Refundable bond to ensure compliance with rules and guidelines			Yes	\$108.00
2.11	Maximum 4 hours, commercial		N	Yes	\$164.00
2.11	Maximum 4 hours, not-for-profit organisation		C	Yes	\$108.00
2.11	Maximum 4 hours, low level resourced or self-funded charity		C	Yes	\$57.00
2.11	Non-CBD				
2.11	Maximum 4 hours, commercial		N	Yes	\$85.00
2.11	Maximum 4 hours, not-for-profit organisation		C	Yes	\$28.00
2.11	Maximum 4 hours, low level resourced or self-funded charity		C	Yes	\$14.00
2.11	Promotions				
2.11	Centenary Square (limited to one zone only)				
2.11	Commercial		N	Yes	\$295.00
2.11	Not-for-profit organisation		C	Yes	\$147.00
2.11	Low level resourced or self-funded charity		C	Yes	\$86.00
2.11	LGA-wide (excluding Centenary Square)				
2.11	Commercial		N	Yes	\$119.00
2.11	Not-for-profit organisation		C	Yes	\$62.00
2.11	Low level resourced or self-funded charity		C	Yes	\$32.00
2.11	Portable Advertising				
2.11	Application fee		N	Yes	\$125.00
2.11	One year permit		N	Yes	\$470.00
2.11	Retail Trading on Public Footpaths and Spaces				
2.11	Application fee		N	Yes	\$125.00
2.11	CBD permit, each m2, per annum		N	Yes	\$431.00
2.11	Non-CBD permit, each m2, per annum		N	Yes	\$119.00
2.11	Occasional Footpath Trading				
2.11	CBD				
2.11	Per hire, per occasion		N	Yes	\$283.00
2.11	Low level resourced or self-funded charity, per hire, per occasion		C	Yes	\$14.00
2.11	Non-CBD				
2.11	Per hire, per occasion		N	Yes	\$113.00
2.11	Low level resourced or self-funded charity, per hire, per occasion		C	Yes	\$14.00
2.11	Outdoor Markets				
2.11	Fees per trading day - CBD				
2.11	Standard site (3meters x 3 meters)		N	Yes	\$85.00
2.11	Double Standard site (6 meters x 6 meters)		N	Yes	\$125.00
2.11	Hot Food site (3meters x 3meters)		N	Yes	\$119.00
2.11	Fees per trading day - Non - CBD				
2.11	Standard site (3meters x 3 meters)		N	Yes	\$40.00
2.11	Double Standard site (6 meters x 6 meters)		N	Yes	\$62.00
2.11	Hot Food site (3meters x 3meters)		N	Yes	\$57.00
2.12	ECONOMIC DEVELOPMENT FEES				
2.12	Economic Development Program (High Cost) e.g. Small business course (specialist program); Premium business event; Investment attraction event; Specialist program			Yes	\$105.00
2.12	Economic Development Program (Medium Cost) e.g. Small business course; Printed publication; Information workshop; Visitor and cultural economy program			Yes	\$21.00
2.12	Economic Development Program (Low Cost) e.g. Small business course; Employment and skills program; Printed publication; Information workshop			Yes	\$5.50

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
3	RIVERSIDE THEATRES PARRAMATTA COMMERCIAL PERFORMANCE				
3.1	RIVERSIDE THEATRES				
3.1	Riverside Theatre				
3.1	One Performance Only				
3.1	Monday to Friday		N	Yes	\$4,894.00
3.1	Saturday		N	Yes	\$6,262.00
3.1	Sunday		N	Yes	\$6,262.00
3.1	Additional Performances				
3.1	Monday to Friday		N	Yes	\$3,971.00
3.1	Saturday		N	Yes	\$4,633.00
3.1	Sunday		N	Yes	\$4,633.00
3.1	Minimum staff required in the venue hire of Riverside Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 4 Ushers, 1 Technical Lighting, 1 Technical Sound 1 Technical Stage. Total 9 staff cost for minimum 4 hours each @ \$49.50 per hr.		N	Yes	\$1,782.00
3.1	Lennox Theatre				
3.1	One Performance Only				
3.1	Monday to Friday		N	Yes	\$1,487.00
3.1	Saturday		N	Yes	\$2,038.00
3.1	Sunday		N	Yes	\$2,038.00
3.1	Additional Performance				
3.1	Monday to Friday		N	Yes	\$1,094.00
3.1	Saturday		N	Yes	\$1,686.00
3.1	Sunday		N	Yes	\$1,686.00
3.1	Minimum staff required in the venue hire of Lennox Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.		N	Yes	\$792.00
3.1	Rafferty's Theatre				
3.1	One Performance Only				
3.1	Monday to Friday		N	Yes	\$882.00
3.1	Saturday		N	Yes	\$1,405.00
3.1	Sunday		N	Yes	\$1,405.00
3.1	Additional Performances				
3.1	Monday to Friday		N	Yes	\$706.00
3.1	Saturday		N	Yes	\$882.00
3.1	Sunday		N	Yes	\$882.00
3.1	Minimum staff required in the venue hire of Rafferty's Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.		N	Yes	\$792.00
3.1	Courtyard (full day)				
3.1	Monday to Friday			Yes	\$1,061.00
3.1	Saturday			Yes	\$1,485.00
3.1	Sunday			Yes	\$1,485.00
3.1	Courtyard (half day)				
3.1	Monday to Friday			Yes	\$530.00
3.1	Saturday			Yes	\$743.00
3.1	Sunday			Yes	\$743.00
3.1	Minimum staff required in the venue hire of Riverside Courtyard: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.			Yes	\$792.00
3.1	-Bump In and Rehearsal period is free on the day of the performance for a period of up to four (4) hours only, with the exception of staff costs. The Theatres Technical Staff as outlined above must be employed during the Bump In or Rehearsal and are charged to the hirer at a rate of \$49.50(incl. GST) per staff member per hour. Penalty rates apply for periods exceeding eight (8) hours, Sundays and Public Holidays				Note
3.1	Charges NOT included in Hire Rates				
3.1	Piano Hire			Yes	\$300 to \$900
3.1	Booking Fees			Yes	\$0.85 to \$7.20
3.1	Staff hire rate - per hour (minimum 4 hour call applies)			Yes	\$49.50
3.1	Staff hire penalty rate - per hour (minimum 4 hour call applies)			Yes	\$78.50
3.1	Additional equipment hire -rate on application				Various Fees Apply
3.1	Consumables - rate on application				Various Fees Apply
3.1	Deposit Fee			No	A deposit of 50% is required, which may be forfeited if the hire does not proceed.
3.1	Hire Rates are negotiable at the discretion of the Director. It is essential that all hirers read the Performance Hire Guide which outlines the Theatres Policies and Procedures relating to Venue Bookings.				Note
3.2	RIVERSIDE THEATRES PARRAMATTA COMMUNITY PERFORMANCE				
3.2	Riverside Theatre				
3.2	One Performance Only				

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
3.2	Monday to Friday		N	Yes	\$3,907.00
3.2	Saturday		N	Yes	\$5,268.00
3.2	Sunday		N	Yes	\$5,268.00
3.2	Additional Performances				
3.2	Monday to Friday		N	Yes	\$3,132.00
3.2	Saturday		N	Yes	\$4,112.00
3.2	Sunday		N	Yes	\$4,112.00
3.2	Minimum staff required in the venue hire of Riverside Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 4 Ushers, 1 Technical Lighting, 1 Technical Sound 1 Technical Stage. Total 9 staff cost for minimum 4 hours each @ \$49.50 per hr.		N	Yes	\$1,782.00
3.2	Lennox Theatre				
3.2	One Performance Only				
3.2	Monday to Friday		C	Yes	\$1,199.00
3.2	Saturday		C	Yes	\$1,516.00
3.2	Sunday		C	Yes	\$1,516.00
3.2	Lennox Theatre				
3.2	Additional Performances				
3.2	Monday to Friday		C	Yes	\$889.00
3.2	Saturday		C	Yes	\$1,094.00
3.2	Sunday		C	Yes	\$1,094.00
3.2	Minimum staff required in the venue hire of Lennox Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.		C	Yes	\$792.00
3.2	Rafferty's Theatre				
3.2	One Performance Only				
3.2	Monday to Friday		C	Yes	\$825.00
3.2	Saturday		C	Yes	\$1,157.00
3.2	Sunday		C	Yes	\$1,157.00
3.2	Additional Performances				
3.2	Monday to Friday		C	Yes	\$628.00
3.2	Saturday		C	Yes	\$708.00
3.2	Sunday		C	Yes	\$708.00
3.2	Minimum staff required in the venue hire of Rafferty's Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.		C	Yes	\$792.00
3.2	Courtyard (full day)				
3.2	Monday to Friday			Yes	\$849.00
3.2	Saturday			Yes	\$1,189.00
3.2	Sunday			Yes	\$1,189.00
3.2	Courtyard (half day)				
3.2	Monday to Friday			Yes	\$424.00
3.2	Saturday			Yes	\$594.00
3.2	Sunday			Yes	\$594.00
3.2	Minimum staff required in the venue hire of Riverside Courtyard: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.			Yes	\$792.00
3.2	-Bump In and Rehearsal period is free on the day of the performance for a period of up to four (4) hours only, with the exception of staff costs. -The Theatres Technical Staff as outlined above must be employed during the Bump In or Rehearsal and are charged to the hirer at a rate of \$49.50 per hr (inc. GST) per staff member per hour. Penalty rates apply for periods exceeding eight (8) hours, Sundays and Public Holidays				Note
3.2	Charges not included in the Hire Rates				
3.2	Piano Hire			Yes	\$300 to \$900
3.2	Booking Fees			Yes	\$0.85 to \$7.20
3.2	Staff hire rate - per hour (minimum 4 hour call applies)			Yes	\$49.50
3.2	Staff hire penalty rate - per hour (minimum 4 hour call applies)			Yes	\$78.50
3.2	Additional equipment hire -rate on application				Various Fees Apply
3.2	Consumables - rate on application				Various Fees Apply
3.2	Deposit Fee			No	A deposit of 50% is required, which may be forfeited if the hire does not proceed.
3.2	Hire rates are negotiable at the discretion of the Director. It is essential that all hirers read the Performance Hire Guide which outlines the Theatres Policies and Procedures relating to Venue Bookings.				Note
3.3	STUDIO 404 HIRE RATES				
3.3	Community				
3.3	Studio 1				
3.3	2 hrs (min hire)			Yes	\$68.00
3.3	Half Day (4 hrs)			Yes	\$113.00
3.3	Full Day (8 hrs)			Yes	\$215.00
3.3	Half Week (3 days)			Yes	\$566.00

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
3.3	Week (7 days)			Yes	\$1,020.00
3.3	Studio 2 & 3				
3.3	2 hrs (min hire)			Yes	\$74.00
3.3	Half Day (4 hrs)			Yes	\$136.00
3.3	Full Day (8 hrs)			Yes	\$238.00
3.3	Half Week (3 days)			Yes	\$663.00
3.3	Week (7 days)			Yes	\$1,246.00
3.3	Studio 4				
3.3	2 hrs (min hire)			Yes	\$57.00
3.3	Half Day (4 hrs)			Yes	\$102.00
3.3	Full Day (8 hrs)			Yes	\$181.00
3.3	Half Week (3 days)			Yes	\$470.00
3.3	Week (7 days)			Yes	\$850.00
3.3	Commercial				
3.3	Studio 1				
3.3	2 hrs (min hire)			Yes	\$136.00
3.3	Half Day (4 hrs)			Yes	\$227.00
3.3	Full Day (8 hrs)			Yes	\$431.00
3.3	Half Week (3 days)			Yes	\$1,133.00
3.3	Week (7 days)			Yes	\$2,039.00
3.3	Studio 2 & 3			Yes	
3.3	2 hrs (min hire)			Yes	\$147.00
3.3	Half Day (4 hrs)			Yes	\$272.00
3.3	Full Day (8 hrs)			Yes	\$476.00
3.3	Half Week (3 days)			Yes	\$1,326.00
3.3	Week (7 days)			Yes	\$2,515.00
3.3	Studio 4			Yes	
3.3	2 hrs (min hire)			Yes	\$113.00
3.3	Half Day (4 hrs)			Yes	\$204.00
3.3	Full Day (8 hrs)			Yes	\$363.00
3.3	Half Week (3 days)			Yes	\$963.00
3.3	Week (7 days)			Yes	\$1,699.00
3.3	Note: Studio 404 fees will be on exhibition from through out the month of July 2017 and will be adopted Monday July 31st 2017.				Note

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
4	ASSET STRATEGY AND PROPERTY MANAGEMENT				
4.1	CERTIFICATE FOR CLASSIFICATION OF COUNCIL LAND				
4.1	Certificate For Classification Of Council Land - Section 54 LG Act		M	No	\$51.50
4.2	ROAD CLOSURES - Administration Fee for the processing of Road Closure Applications				
4.2	Temporary Road Closure (refer to Traffic under Temporary Road Occupancy)				Refer to Traffic under Temporary Road Occupancy
4.2	Permanent Road Closure		G	No	\$1,426.14
4.2	Compensation			No	Determined by valuation at the time of the closure
4.2	For advertising and notification of permanent road closure		H	No	\$1,071.41
4.2	Advertising Fee - Road Closure/Opening Gazettal Fee			No	Cost imposed by Crown Lands and Council to recoup/reimburse from applicant
4.2	Property Services:				
4.2	(b) Administration fee for allowing entries onto titles over which Council has a caveat - minor matter (eg re-financing)				
4.2	Standard - one month turnaround			Yes	\$200.00
4.2	Priority - one week turnaround			Yes	\$500.00
4.2	(c) Processing fee for Covenant, Withdrawal of Caveat - to extinguish, modify or release where Council is the authority (excluding legal fees and disbursements)			Yes	\$500.00
4.3	OCCUPYING COUNCIL ROADS AND FOOTWAYS				
4.3	Administrative fee for structures on roads		H	No	\$713.07
4.3	Alfresco Dining & Retail Activity Application Fee		G	No	\$129.06
4.3	Alfresco Dining Fee		G		
4.3	Parramatta CBD per sq metre per annum		G	No	\$208.99
4.3	Note - Suburbs below require Development Application & Alfresco Dining & Retail Activity Application				Note
4.3	Epping (main shopping centre) per sq metre per annum		G	No	\$187.36
4.3	Harris Park, per sq metre per annum		G	No	\$120.82
4.3	Rydalmere & other locations not listed above		G	No	\$86.21
4.3	Outdoor Dining Bond			No	25% of Annual GST free amount
4.3	Non-Commercial Activity Approval Fee		G	No	\$106.40
4.3	(Fee may be waived for charitable organisations upon application)				Note
4.3	Council will waive the fees for current and new outdoor dining approvals during 2018/19 in all areas outside of the Parramatta CBD only				Note
4.4	SECTION 611 CHARGES				
4.4	· S611 - Annual charge relating to pipelines or other structures under Council roads			No	No Fee
4.5	APPLICATION FEE RELATING TO EASEMENTS				
4.5	For creation or for release of easements		H	No	\$1,426.14
4.5	Compensation			No	Determined by valuation prior to being reported to Council
4.5	For advertising and notification of easements		H	No	\$1,071.41
4.5	Bond access and restoration of public land after easement works		H	No	\$10,000.00
4.6	TELECOMMUNICATIONS FACILITIES				
4.6	Administrative Fee		H	Yes	\$784.45
4.6	Land Annual Occupation Fee				
4.6	High Value Site - Naturally elevated Council land which allows equipment shelter/kiosk and monopole/tower		H	Yes	\$40,000.00
4.6	Co-User fees for above facility		H	Yes	\$30,000.00
4.6	Standard Value site - Less elevated Council land wich allows equipment shelter/kiosk		H	Yes	\$30,000.00
4.6	Co-User fees for above facility		H	Yes	\$22,500.00
4.6	Council Building/Structure Site – Council building/structure which allows equipment/antennae to be attached; or Council land which allows equipment shelter/kiosk plus antennae attached to Council building/structure		H	Yes	\$20,000-\$30,000
4.6	Road Reserve/Parkland Site (Hut Only) – Telecommunications equipment shelter/kiosk on Council road reserve or parkland with antennae on non-Council owned structure		H	Yes	\$10,000-\$25,000
4.6	Microcell Only Site – microcell attached to Council buildings or structures without equipment shelter		H	Yes	\$6,000.00

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
4.6	<p>Note:</p> <p>1. Low impact telecommunication installations are installations that are exempted under Telecommunications (Low-impact Facilities) Determination 1997 as amended</p> <p>2. High impact sites are sites where telecommunication installations other than low impact facilities are installed</p> <p>3. Fee for co-users (ie another carrier using an existing leased / licensed telecommunication site) will be charged at 50%</p>				Note
4.7	REQUEST TO PURCHASE COUNCIL LAND				
4.7	Administrative Fee		H	Yes	\$784.45
4.8	COUNCIL PROPERTY - ROCK ANCHOR PLACEMENT FEE - PER ANCHOR		G	Yes	\$709.87

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5	CITY ASSETS AND ENVIRONMENT				
5.1	TENDER FEES				
5.1	Purchase of Tender Documents				
5.1	Projects where Council's pre-tender estimate is less than \$250,000	RC481	L	No	\$155.10
5.1	Projects where Council's pre-tender estimate is greater than \$250,000 but less than \$500,000	RC481	L	No	\$259.25
5.1	Projects where Council's pre-tender estimate is greater than \$500,000	RC481	L	No	\$323.30
5.2	PARKING METERS				
5.2	Reprogramming of Parking Meter - Times & Tariff Changes				
5.2	Removal from Service of Parking Meters - Temporary		L	Yes	\$463.50
5.2	Removal and Relocation of Parking Meters		L	Yes	\$1,175.00
5.3	PARKING STATIONS				
5.3	Reprogramming of Parking Station APS machines for - Special Event Tariff's - All Multi-Level car parks		L	Yes	\$227.00
5.3	Filming /event usage daily rate per space - under 12 hours duration (Parramatta Station, Hassall Street)			Yes	\$14.50
5.3	Filming /event usage daily rate per space - under 12 hours duration (Eat Street, City Centre, Riverbank)			Yes	\$22.00
5.3	Filming /event usage daily rate per space - over 12 hours duration (All Car Parks)			Yes	\$27.00
5.3	Filming/event usage daily rate per space-under 12 hours duration (Justice Precinct).				\$19.00
5.4	PAY PARKING FEES - PARKING METERS				
5.4	On-Street Parking Meter Tariffs- Per Hour:				
5.4	Areas outside City Centre (greater than 4P time restricted)		N	Yes	\$2.00
5.4	Areas outside the City Centre (less than or equal to 4P time restricted)		N	Yes	\$3.00
5.4	Areas in the City Centre		N	Yes	\$4.00
5.4	Off-Street (At-Grade Car Parks) Parking Meter Tariffs:				
5.4	Range from \$2.00 per hour to \$15.00 per day subject to locations and restrictions(incl GST)				Various Fees Apply
5.4	Mobile Phone Parking Fee (additional to On-Street Parking Meter Traffic Charges) per call			Yes	\$0.40
5.5	PAY PARKING FEES CITY CENTRE CAR PARK (HORWOOD PLACE)				
5.5	City Centre Car Park (Hourly Rate/Fee)				
5.5	0 - 1 Hour			Yes	\$3.00
5.5	1 - 2 hours			Yes	\$6.00
5.5	2 - 3 hours			Yes	\$10.00
5.5	3 - 4 hours			Yes	\$13.00
5.5	4 - 5 hours			Yes	\$17.00
5.5	5 - 12 hours			Yes	\$21.00
5.5	12 - 24 hours			Yes	\$26.00
5.5	Sunday - First 4 hours free			Yes	No Fee
5.5	Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.5	Lost ticket charge			Yes	\$27.00
5.5	Monthly - Unreserved			Yes	\$441.00
5.5	Monthly - Reserved			Yes	\$551.25
5.6	PAY PARKING FEES EAT STREET CAR PARK (ERBY PLACE)				
5.6	Eat Street Car Park (Hourly Rate/Fee)				
5.6	0 - 1 Hour			Yes	\$3.00
5.6	1 - 2 hours			Yes	\$6.00
5.6	2 - 3 hours			Yes	\$10.00
5.6	3 - 4 hours			Yes	\$13.00
5.6	4 - 5 hours			Yes	\$17.00
5.6	5 - 12 hours			Yes	\$21.00
5.6	12 - 24 hours			Yes	\$26.00
5.6	Sunday - First 4 hours free			Yes	No Fee
5.6	Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.6	Lost ticket charge			Yes	\$27.00
5.6	Monthly - Unreserved			Yes	\$441.00
5.6	Monthly - Reserved			Yes	\$551.25
5.7	PAY PARKING FEES PARRAMATTA STATION CAR PARK (WENTWORTH STREET)				
5.7	Parramatta Station Car Park (Hourly Rate/Fee)				
5.7	0 - 20 Minute			Yes	\$0.00
5.7	20 Minute - 1 Hour			Yes	\$3.00
5.7	1 - 2 Hours			Yes	\$6.00
5.7	2 - 3 Hours			Yes	\$9.00
5.7	3 - 4 Hours			Yes	\$12.00
5.7	4 - 18 Hours			Yes	\$14.00
5.7	18 - 24 Hours			Yes	\$25.00
5.7	Sunday - First 4 hours free			Yes	No Fee
5.7	Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.7	Lost ticket charge			Yes	\$27.00
5.7	Monthly - Unreserved			Yes	\$294.00
5.7	Monthly - Reserved			Yes	\$367.50

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.8	PAY PARKING FEES JUSTICE PRECINCT CAR PARK (HUNTER STREET)				
5.8	Justice Precinct Car Park (Hourly Rate/Fee)				
5.8	0 - 1 Hour			Yes	\$3.00
5.8	1 - 2 Hours			Yes	\$6.00
5.8	2 - 3 Hours			Yes	\$9.00
5.8	3 - 4 Hours			Yes	\$12.00
5.8	4 - 5 Hours			Yes	\$15.00
5.8	5 - 18 Hours			Yes	\$18.00
5.8	18 - 24 Hours			Yes	\$25.00
5.8	Sunday - First 4 hours free			Yes	No Fee
5.8	Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.8	Lost ticket charge			Yes	\$27.00
5.8	Monthly - Unreserved			Yes	\$378.00
5.8	Monthly - Reserved			Yes	\$472.50
5.9	PAY PARKING FEES RIVERBANK CAR PARK				
5.9	Riverbank Car Park (Hourly Rate/Fee)				
5.9	0 - 1 Hour			Yes	\$3.00
5.9	1 - 2 Hours			Yes	\$6.00
5.9	2 - 3 Hours			Yes	\$10.00
5.9	3 - 4 Hours			Yes	\$13.00
5.9	4 - 5 Hours			Yes	\$17.00
5.9	5 - 12 Hours			Yes	\$21.00
5.9	12 - 24 Hours			Yes	\$26.00
5.9	Sunday - First 4 hours free			Yes	No Fee
5.9	Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.9	Lost ticket charge			Yes	\$27.00
5.9	Monthly - Unreserved			Yes	\$441.00
5.9	Monthly - Reserved			Yes	\$551.25
5.9	Riverbank car park Secure-a-Spot Parking Fees				
5.9	0 - 1 Hour			Yes	\$3.00
5.9	1 - 2 Hours			Yes	\$6.00
5.9	2 - 3 Hours			Yes	\$10.00
5.9	3 - 4 Hours			Yes	\$13.00
5.9	4 - 5 Hours			Yes	\$17.00
5.9	5 - 12 Hours			Yes	\$21.00
5.9	12 - 24 Hours			Yes	\$26.00
5.9	Sunday - First 4 hours free			Yes	No Fee
5.9	Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.9	5 Day pass - Mon-Fri enter between 7am & 10am, exit between 3pm & 7pm			Yes	\$95.00
5.9	Early Bird Rate (Mon-Fri enter between 7am & 10am, exit between 3pm & 7pm).				\$19.00
5.10	PAY PARKING FEES - HASSALL STREET				
5.10	Hassall Street (Hourly Rate/Fee)				
5.10	0 - 1 Hour			Yes	\$3.00
5.10	1 - 2 Hours			Yes	\$6.00
5.10	2 - 3 Hours			Yes	\$9.00
5.10	3 - 4 Hours			Yes	\$12.00
5.10	4 - 18 Hours			Yes	\$14.00
5.10	18 - 24 Hours			Yes	\$25.00
5.10	Sunday - First 4 hours free			Yes	No Fee
5.10	Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.10	Lost ticket charge			Yes	\$27.00
5.10	Monthly - Unreserved			Yes	\$294.00
5.10	Monthly - Reserved			Yes	\$367.50
5.11	COMMERCIAL WASTE MANAGEMENT CHARGE				
5.11	One Bin removed once weekly				
5.11	140 Litre Bin Service		J	No	\$430.00
5.11	240 Litre Bin Service		J	No	\$647.80
5.11	120 Litre Food/Organic Bin Service			No	\$410.00
5.11	660 Litre Bin Service		J	No	\$1,622.25
5.11	1100 Litre Bin Service		J	No	\$2,276.30
5.11	Bin Replacement (for second and subsequent loss per year)				
5.11	140 Litre Garbage Bin		J	No	\$70.25
5.11	240 Litre Garbage Bin		J	No	\$76.65
5.11	120 Litre Food/Organic Bin			No	\$69.85
5.11	660 Litre Mobile Garbage Bin			No	\$327.55
5.11	1100 Litre Mobile Garbage Bin			No	\$436.70
5.11	(a) Recycling Service Charge			No	
5.11	Provision of 240 Litre bin collected fortnightly			No	\$114.00
5.11	Provision of 660 Litre Bin co-mingled collected weekly (1 pick- up) - Annual Charge			No	\$550.00
5.11	Provision of 1100 Litre Bin co-mingled collected weekly (1 pick-up) - Annual Charge			No	\$745.00
5.11	(b) Garden Waste Service - Provision of 240 Litre bin collected fortnightly			No	\$114.00

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.12	SALES				
5.12	Purchase of copies of Plans of Management and other significant documents - per volume		C	No	\$31.40
5.13	DS1 - FOOTWAY DESIGN LEVEL SERVICE (FINISHED STREET BOUNDARY LEVEL)				
5.13	i) Single residences				
5.13	Single frontage fee		N	No	\$475.65
5.13	Two frontages fee		N	No	\$542.70
5.13	ii) Other				
5.13	Frontage fee/m (first 40m)		N	No	\$18.15
5.13	Remainder (Fee / m)		N	No	\$3.00
5.13	Minimum Fee		N	No	\$475.75
5.14	DS2 - GPS DRAINAGE SEARCH & PLAN SERVICE				
5.14	Plan search fee - Cost/ half-hour and part thereof		N	No	\$96.80
5.14	Plan copy fee		N	No	\$39.15
5.15	DS3 - WRITTEN FLOOD LEVELS				
5.15	Residential				
5.15	Flood levels and stormwater system/data search		N	No	\$206.00
5.15	Development - Duplex +				
5.15	Flood levels and stormwater system/data search		N	No	\$283.25
5.15	Commercials				
5.15	Flood levels and stormwater system/data search		N	No	\$496.45
5.16	DS4 - ENGINEERING/LANDSCAPING/TRAFFIC DESIGN CHECKING, APPROVAL				
5.16	Fees with respect to roads and drainage related works in the public way associated with development				
5.16	i) Estimated value of works up to \$50,000.00		N	No	3% of the value of works with Min. of \$556.00 + GST
5.16	ii) Estimated value of works above \$50,001.00		N	No	1.5% of the value of works with Min. of \$1,947 + GST
5.17	DS6 - SURVEY PLANS AND SEARCH				
5.17	Fixed price after the agreement or min. charge per hour (crew of two)		N	No	\$313.25
5.18	DS12 - VEHICULAR CROSSING DESIGN SERVICE				
5.18	Residential (standard)				
5.18	Single crossing fee (Survey, design, specification - 2 site inspections)		N	No	\$490.00
5.18	Each additional crossing		N	No	\$117.20
5.18	Additional site inspection (each)		N	No	\$93.10
5.18	Flats/Commercial/Industrial (heavy duty)				
5.18	Single crossing fee (Survey, design, specification - 3 site inspections)		N	No	\$938.60
5.18	Each additional crossing		N	No	\$234.70
5.18	Each additional site inspection (each)		N	No	\$93.10
5.19	STANDARD ENGINEERING SPECIFICATIONS				
5.19	D13				
5.19	AUS-SPEC #1 Development design		N	Yes	\$204.95
5.19	AUS-SPEC # Development construction		N	Yes	\$204.95
5.19	AUS-SPEC #2 Road works		N	Yes	\$311.25
5.19	D14				
5.19	CoP standard drawings and specs - A4 and A3 prints - each				
5.19	-Regulatory		N	No	\$7.50
5.19	-Non Regulatory		N	Yes	\$8.40
5.19	CoP standard drawings and specs - A4 booklet of all standards				
5.19	-Regulatory		N	No	\$68.95
5.19	-Non Regulatory		N	Yes	\$75.85
5.19	CoP Design Guidelines - A4 booklet				
5.19	-Regulatory		N	No	\$68.95
5.19	-Non Regulatory		N	Yes	\$75.85
5.19	CoP Design Guidelines and Standard Drawings - PDF format burnt on a CD				
5.19	-Regulatory		N	No	\$41.35
5.19	-Non Regulatory		N	Yes	\$45.60
5.20	PRIVATE PIPELINE RENTALS IN PUBLIC ROADS - per 25mm Diameter for 25m Length, per annum		R	No	\$51.25
5.20	PRIVATE PIPELINE LICENCE FEE IN PUBLIC RESERVES - per 25mm Diameter from 25m		R	No	\$205.05
5.20	All of Council's legal and survey costs associated with the creation and registration of the licence agreement in the first instances, plus any legal/survey costs associated with licence agreement renewal - (one off charge)				Note
5.21	CONTRIBUTION TO WORKS UNDER SECTION 217 OF THE ROADS ACT, 1993				
5.21	The below approved unit rates represent the contribution payable being 50% of Council's costs of construction:-				Note
5.21	(a) Kerb & Gutter Construction: (all properties)				
5.21	(i) Along Frontage - per mtr.		C	No	\$165.60

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.21	(ii) Side Boundary - per mtr.		C	No	\$82.75
5.21	(b) Footpath Construction: - (for property rate exempt under Section 555 of the Act)				
5.21	(i) Concrete Footpath - per mtr.		C	No	\$124.20
5.22	RESTORATION OF ROADS AND FOOTPATHS				
5.22	Establishment fee will be applied to each restoration job site unless multiple jobs of the same type are located in the same street.				Note
5.22	(i) Road Pavement				
5.22	Asphalt Concrete on Cement Concrete Base (rigid pavement)				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$662.55
5.22	Cement concrete (rigid pavement)				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$662.55
5.22	Bitumen/Asphalt (Flexible Pavement)				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$366.00
5.22	Unsealed Shoulders/Pavement				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$136.95
5.22	(ii) Footpaths				
5.22	Brick Pavers (or similar)				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$345.00
5.22	Exposed Aggregate 300X300 Concrete Pavers				
5.22	Minimum Charge		I	No	\$1,932.30
5.22	Per m ²		I	No	\$690.10
5.22	Granite Paving 600X300 (eg Centenary Square)				
5.22	Minimum Charge		I	No	\$2,464.50
5.22	Per m ²		I	No	\$1,440.70
5.22	Secondary Footpath Treatment(Concrete with Pavers/Asphalt overlay)				
5.22	Minimum Charge		I	No	\$1,932.30
5.22	per m ²		I	No	\$580.30
5.22	Granite/Cobblestone Sets (Laneway/Footpath)				
5.22	Minimum Charge		I	No	\$1,932.30
5.22	Per m ²		I	No	\$635.25
5.22	Porous Pavement (Tree Surround Treatment)				
5.22	Minimum Charge		I	No	\$1,229.30
5.22	Per m ²		I	No	\$378.30
5.22	Concrete				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$273.90
5.22	Bituman/Asphalt				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$209.20
5.22	Bitumen/Asphalt on Concrete Base				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per metre		I	No	\$465.95
5.22	(130mm) Concrete Residential Footpath Crossing (Driveway)				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$331.35
5.22	(200mm) Concrete Industrial Footpath Crossing (Driveway)				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$524.55
5.22	Formed or Grassed Area (Nature Strip)				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$62.15
5.22	(iii) Kerb and Gutter				
5.22	Concrete - including Layback				
5.22	Establishment Fee		I	No	\$147.20
5.22	plus per metre		I	No	\$615.45
5.22	Kerb only				
5.22	Establishment Fee		I	No	\$147.20
5.22	plus per metre		I	No	\$327.55
5.22	Gutter only				
5.22	Establishment Fee			No	\$147.20
5.22	plus per metre			No	\$198.40
5.22	Kerb outlet - per hole each		I	No	\$332.40
5.22	Gully pit lintels each		I	No	\$2,814.05
5.22	Saw cutting (up to 100mm depth) - per mtr. (over 100mm, per individual application)		I	No	\$24.10
5.22	(iv) Kerb Ramps				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m ²		I	No	\$361.75

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.22	(v) Reconnection of Stormwater Drain 100mm			No	
5.22	Establishment Fee		I	No	\$151.60
5.22	Per metre		I	No	\$35.85
5.22	Opening kerb for drain pipe (maximum length 0.5m)		I	No	No Fee
5.22	Adjustments to 100mm diameter stormwater pipes - min charge/metre		I	Yes	No Fee
5.22	(vi) Special Traffic Facilities (e.g. Wombat Crossing, Pedestrian		I		
5.22	Refuges, etc.) - Actual Cost plus Inspection/Admin. Fee				Full Cost Recovery
5.22	Road Opening Permit Application Fee			No	\$89.75
5.22	Discretionary Discount for Large Areas				
5.22	Discretionary Discount for Large Areas:- 21 - 40 sq. mtrs = 5%			No	\$0.05
5.22	Discretionary Discount for Large Areas:- 41 - 60 sq. mtrs = 10%			No	\$0.10
5.22	Discretionary Discount for Large Areas:- 61 - 100 sq. mtrs = 20%			No	\$0.20
5.22	Discretionary Discount for Large Areas:- > 100 sq. mtrs = 30%			No	\$0.30
5.22	Surcharge for Night/Weekend Work due to Location (CBD/State/Regional Road) or required by RMS Restrictions			No	30% of Scheduled Fee
5.22	Concrete/Asphalt Plant Opening Fee for Nightworks (For each night of opening)			No	\$3,090.00
5.22	Late Fee				
5.22	Late Fee: chargeable to the contractor where payment for the total area of excavation is not fully paid within 2 business days of the excavation being opened.		I	No	\$910.95
5.22	Failure to Lodge Application				
5.22	Failure to Lodge Application:- Payable by a Contractor or Utility Provider where it is necessary for Council to investigate damage to Council's assets where no Restoration Application was submitted. This fee is in addition to other fees relating to Road Opening Permits and restoration of Council assets - each			No	\$515.00
5.22	Administration Fee-access to public land				
5.22	Administration/processing fees including assessment and release of bonds			No	\$206.00
5.22	Administration/processing fees - Security Bond			No	\$1,545.00
5.22	Restorations				
5.22	Road Pavements Restorations Fee				30% of the fee applicable had Council carried out the restoration
5.22	Restorations:- Where restorations are approved to be carried out by a utility or contractor then a fee shall apply in recognition of Council's administrative costs and long term degradation of Council's assets.				
5.22	Footpath Areas Restoration Fee				10% of the fee applicable had Council carried out the restoration
5.22	Restorations:- Where restorations are approved to be carried out by a utility or contractor then a fee shall apply in recognition of Council's administrative costs and long term degradation of Council's assets.				
5.22	Administration Fee - Searching for Restoration Orders not submitted and determination of responsible Utility/Authority (Based on 3 hours of staff time)		I	Yes	\$137.80
5.22	Determination of Responsible Utility/Authority by Trial Hole and recording of data (Based on 3 hrs. labour & plant + total admin charge of 4.5 hours)		I	No	\$536.95
5.22	Note: (1) The above charges are to be paid by various public Authorities, plumbers or other parties which excavate/damage pavements or footpaths (2) Restoration works carried out by Council because of the 'urgency' or 'public safety' aspects, will be charged at 'Actual Cost' plus Inspection/Administration Fee to the relevant authorities (3) Measurement of restored areas will be taken to the nearest full slab or concrete kerb unit (4) Note that restorations for paving bricks can result in greater area of paver restoration than the area of base restored. (5) Council reserves the right to rectify any unsatisfactory road pavement/ temporary restoration works carried out by the utilities, and such works will be charged at 'Actual Cost', plus inspection/Administration Fee to the utilities.				Note
5.23	FEES FOR CONSTRUCTION OF SPECIAL VEHICULAR FOOTPATH CROSSINGS AND ASSOCIATED WORKS BY COUNCIL				
5.23	Residential				
5.23	Layback ONLY (3.00m long or 4.20m, including wings)		I	Yes	\$2,221.10
5.23	Additional layback length - per metre		I	Yes	\$364.30
5.23	Footpath Crossing slab (125mm) - per metre		I	Yes	\$299.05
5.23	Footpath Crossing strips 800mm wide x 125mm thick for footpath widths over 5m - per m ²		I	Yes	\$364.30
5.23	Heavy Duty/Industrial				
5.23	Layback ONLY (3.00m long or 4.20m, including wings)		I	Yes	\$2,785.75
5.23	Additional layback - per mtr.		I	Yes	\$394.75
5.23	Footpath Crossing Slab (200mm R/F - F82) - per m ²		I	Yes	\$455.45
5.23	Works Associated with the above:				
5.23	150mm kerb and gutter - per mtr		I	Yes	\$364.30
5.23	Footpath slab 70mm - per m ²		I	Yes	\$273.25
5.23	Fees and bonds for Construction of Special Vehicular Footpath Crossings and Associated Works by owner's contractor.				
5.23	(a) Inspection Fee - One (1) Crossing		I	No	\$207.00

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Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.23	(b) More than one (1) Crossing per Property - rate for each additional crossing inspected concurrently. The fee includes levels, issue of instructions and specifications and two (2) inspections		I	No	\$55.30
5.23	Further inspections, if necessary, to be charged at the rate of: Per Inspection		I	No	\$89.75
5.24	FEES FOR PREPARATION OF DILAPIDATION REPORT FOR WORKS TO BE CARRIED OUT ON COUNCIL ASSETS				
5.24	Site inspection and assessment per hour		I	No	\$121.80
5.24	Preparation of report per hour			No	\$65.05
5.24	Fees for Tree Offset Planting			Yes	\$339.90
5.24	Tree planted on public land to offset loss on private land (including 6 months maintenance).				
5.24	High Significance Tree 5:1			Yes	\$1,699.50
5.24	Medium Significance Tree 3:1		I	Yes	\$1,019.70
5.24	Low Significance Tree 1:1			Yes	\$339.90

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
6	SOCIAL AND COMMUNITY SERVICES				
6.1	CHILD CARE				
6.1	Dundas Child Care Centre				
6.1	Mon & Fri - per day (Pre-School & Baby/Toddler Room)		N	No	\$98.00
6.1	Tue, Wed,Thur - per day (Pre-School & Baby/Toddler Room)		N	No	\$100.00
6.1	Possum Patch Child Care Centre				
6.1	Mon & Fri - per day (Pre-School & Baby/Toddler Room)		N	No	\$98.00
6.1	Tue, Wed,Thur - per day (Pre-School & Baby/Toddler Room)		N	No	\$100.00
6.1	Northmead/Redbank Children's Centre				
6.1	Mon & Fri - per day (Pre-School & Baby/Toddler Room)		N	No	\$98.00
6.1	Tue, Wed,Thur - per day (Pre-School & Baby/Toddler Room)		N	No	\$100.00
6.1	Jubilee Park Child Care Centre				
6.1	Mon & Fri - per day (Pre-School & Baby/Toddler Room)		N	No	\$98.00
6.1	Tue, Wed,Thur - per day (Pre-School & Baby/Toddler Room)		N	No	\$100.00
6.1	North Rocks Child Care Centre				
6.1	Child Care Fees Possum and Wombat Room Fees charged per Day			No	\$107.00
6.1	Child Care Fees Koala Room Fees charged per Day			No	\$98.00
6.1	Child Care - Direct Debit Surcharge (Customers who choose to pay child care fees via credit card will incur Financial Institution surcharges) Fees charged per Transaction			No	As per Financial Institution Surcharge
6.1	Late Pickup Fee for Child Care Centres - per every 5 minutes			No	\$10.00
6.1	Long Day Care Registration				
6.1	Long Day Care Bond (refundable when 2 weeks' notice is provided) per child			No	2 Weeks Fee
6.1	ALL CHILD CARE CENTRES - ADMINISTRATION				
6.1	Birthday Cakes - Cake for Centre child's birthday - each		N	Yes	\$10.00
6.2	COMMUNITY CARE				
6.2	For all fees except packages, training, over 55's membership and activities, hardship provision for The Australian Government subsidises a range of aged care services to keep client fees reasonable and affordable. If you are eligible, you are expected to contribute to the cost of your care if you can afford to. You do not need an income assessment to access CHSP services and your age pension will not be affected by your contributions to the cost of your services. You will be assessed in terms of Pension and Commonwealth Seniors Health Care Card status to determine fee rate. Service providers should have a fee policy with arrangements for those who are unable to pay their fees due to hardship.				Note
6.2	A tiered fees structure will be introduced over two years to support transition. By 2019-2020 the Commonwealth Seniors/Low Income Health Card Holder discount will be 25% and there will be no discount for those with no concession				Note
6.2	Individual -Full and part Pensioner Discounted Fee				
6.2	Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice			No	\$7.20
6.2	Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice			No	\$8.20
6.2	Standard meals (home delivered) - per salad meal pack includes salad main meal, soup or standard dessert and juice			No	\$8.15
6.2	Extra Chilled/Frozen main Meal			No	\$5.45
6.2	Extra Fresh main meal Salad			No	\$7.00
6.2	Mini Chilled/Frozen meal			No	\$4.40
6.2	Extra Standard Chilled/Frozen Dessert			No	\$1.75
6.2	Extra Soup			No	\$1.75
6.2	Extra Premium Chilled/Frozen Dessert			No	\$2.30
6.2	Extra Juice			No	\$0.55
6.2	Bread Roll and Butter			No	\$1.00
6.2	Let's Dine Out Voucher			No	\$7.20
6.2	Individual - Discounted Fee for Commonwealth Senior Health Card Holders				
6.2	Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice			No	\$9.90
6.2	Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice			No	\$11.30
6.2	Standard meals (home delivered) - per salad meal pack includes salad main meal, soup or standard dessert and juice			No	\$11.20
6.2	Extra Chilled/Frozen main Meal			No	\$7.50
6.2	Extra Fresh main meal Salad			No	\$9.65
6.2	Mini Chilled/Frozen meal			No	\$6.05
6.2	Extra Chilled/Frozen Dessert			No	\$2.40
6.2	Extra Soup			No	\$2.40
6.2	Extra Premium Chilled/Frozen Dessert			No	\$3.15

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Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
6.2	Extra Juice			No	\$0.75
6.2	Bread Roll and Butter			No	\$1.40
6.2	Let's Dine Out Voucher			No	\$9.90
6.2	Individual - Full Fees Market Rate				
6.2	Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice			No	\$12.60
6.2	Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice			No	\$14.35
6.2	Standard meals (home delivered) - per salad meal pack includes salad main meal, soup or standard dessert and juice			No	\$14.30
6.2	Extra Chilled/Frozen main Meal			No	\$9.55
6.2	Extra Fresh main meal Salad			No	\$12.25
6.2	Mini Chilled/Frozen meal			No	\$7.70
6.2	Extra Chilled/Frozen Dessert			No	\$3.05
6.2	Extra Soup			No	\$3.05
6.2	Extra Premium Chilled/Frozen Dessert			No	\$4.05
6.2	Extra Juice			No	\$0.95
6.2	Bread Roll and Butter			No	\$1.75
6.2	Let's Dine Out Voucher			No	\$12.60
6.2	Promotional Products at Cost Price for all tiered fees structure			No	Full Cost Recovery
6.2	Individual -Full and part Pensioner Discounted Fee				
6.2	Over 55's - Massage - Per 1/2 hour Massage			Yes	\$18.55
6.2	Bus Trip / Pick up drop off - Minimum cost it will increase depends on Destination and activities - Non refundable			Yes	\$12.35
6.2	Flexible Respite per Hour- Monday to Friday 8am to 8pm - Plus mileage fees where incurred @ \$1.00 per Km			No	\$9.30
6.2	Social support coordination per hour -Monday to Friday 8am to 8pm			No	\$4.15
6.2	Shopping Assistance per Hour - Plus mileage fees where incurred @ \$1.00 per Km			No	\$4.15
6.2	Event Fees			No	\$15.00
6.2	Lifelong Learning Programs per term - Over 55's			Yes	\$39.15
6.2	House Mate Support per hour			No	\$11.00
6.2	Individual - Discounted Fee for Commonwealth Senior Health Card Holders				
6.2	Over 55's - Massage - Per 1/2 hour Massage			Yes	\$25.50
6.2	Bus Trip / Pick up drop off - Minimum cost it will increase depends on Destination and activities - Non refundable			Yes	\$17.00
6.2	Flexible Respite per Hour- Monday to Friday 8am to 8pm - Plus mileage fees where incurred @ \$1.00 per Km			No	\$12.80
6.2	Social support coordination per hour -Monday to Friday 8am to 8pm			No	\$5.70
6.2	Shopping Assistance per Hour - Plus mileage fees where incurred @ \$1.00 per Km			No	\$5.70
6.2	Event Fees			No	\$20.65
6.2	Lifelong Learning Programs per term - Over 55's			Yes	\$53.85
6.2	House Mate Support per hour			No	\$16.50
6.2	Individual - Full Fees Market Rate				
6.2	Over 55's - Massage - Per 1/2 hour Massage			Yes	\$32.45
6.2	Bus Trip / Pick up drop off - Minimum cost it will increase depends on Destination and activities - Non refundable			Yes	\$21.60
6.2	Flexible Respite per Hour- Monday to Friday 8am to 8pm - Plus mileage fees where incurred @ \$1.00 per Km			No	\$16.30
6.2	Social support coordination per hour -Monday to Friday 8am to 8pm			No	\$7.25
6.2	Shopping Assistance per Hour - Plus mileage fees where incurred @ \$1.00 per Km			No	\$7.25
6.2	Event Fees			No	\$26.25
6.2	Lifelong Learning Programs per term - Over 55's			Yes	\$68.50
6.2	House Mate Support per hour			No	\$22.00
6.2	Person-centered Approach Training 3.5 hrs with 2 staff plus travel time				
6.2	Organisation: NFP without Government Funding Plus travel cost of \$324 per hour for 2 staff			Yes	\$1,133.00
6.2	Organisation: NFP with Government Funding Plus travel cost of \$453.20 per hour for 2 staff			Yes	\$1,586.20
6.2	Organisation: Businesses and Government Agencies Plus travel cost of \$647.40 per hour for 2 staff			Yes	\$2,266.00
6.2	Individual: Person-centered Approach Training 3.5 hrs			Yes	\$110.00
6.2	Community Care Fees for NDIS - approved clients			No	Refer to the fees and charges on https://www.ndis.gov.au/
6.2	Community Care Fees for Home Care - approved clients (a basic daily fee of up to 17.5% of the single basic Age Pension an income-tested care fee if your income is over a certain amount)			No	\$10.20
6.2	Flexible Respite per Hour- Monday to Friday 8am to 8pm			No	\$78.30
6.2	Social support per hour M-F 8 to 8			No	\$78.30

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
6.2	Social Outings in a group * depending on the individual choice and support needs M-F			No	\$39.15
6.2	Shopping Assistance per Hour M-F			No	\$78.30
6.2	Lawn Mowing - per Hour or part there of			No	\$77.25
6.2	Overgrown Lawns Surcharge			No	per quote
6.2	If permission for green bin not granted tipping fee applies			No	per quote
6.2	Home Care package Exit amount			No	\$51.50
6.2	Admin Fee for Assistance with the cost of preparation and delivery of meals			No	\$8.00
6.3	ACCESSIBILITY AUDIT				
6.3	City Of Parramatta Major Services and Facilities		C	Yes	\$39.00
6.4	COMMUNITY MINI-BUSES				
6.4	Daily Administration Fee - non profit/community		F	Yes	\$25.75
6.4	Daily Administration Fee - private		H	Yes	\$35.00
6.4	Kilometre Rate - Minimum Rate Conditions Apply		F	Yes	\$0.98
6.4	- Non Profit/Community Groups		F	Yes	\$1.29
6.4	- Private		H	Yes	\$3.29
6.4	Penalties				
6.4	Cancellation if less than 24 hours		Q	Yes	\$77.25
6.4	Cleaning fee if not cleaned		Q	Yes	\$97.85
6.4	Refuelling charge if not refuelled		Q	Yes	\$97.85
6.5	LIBRARY CHARGES				
6.5	Photocopying and Printing				
6.5	A4 (B&W) per copy	RC106	N	Yes	\$0.15
6.5	A3 (B&W) per copy	RC106	N	Yes	\$0.30
6.5	A4 (Colour) per copy	RC106	Yes	Yes	\$1.00
6.5	A3 (Colour) per copy	RC106	Yes	Yes	\$1.50
6.5	Damaged/Lost Items except magazines - Original value of item PLUS Fee. If a book is lost or stolen from a borrower, or has been damaged while in his/her possession to an extent which renders it unusable, he/she shall pay to the Council the original value of the book. In the event of a book being part of a set or series, he/she shall pay the full value of the set or series in cases where the parts are not obtainable separately to reflect increased costs <i>*No refunds applicable for lost and PAID FOR items.</i>	RC104	E	No	\$18 + Original Cost of Item
6.5	Damaged/Lost Items magazines - Original value of item PLUS Processing Fee. If a magazine is lost or stolen from a borrower, or has been damaged while in his/her possession to an extent which renders it unusable, he/she shall pay to the Council the original value of the magazine. <i>*No refunds applicable for lost and PAID FOR items.</i>	RC104		No	\$5 + Original Cost of Item
6.5	Sale of discarded or donated items such as books, magazines etc Cost to be determined by Manager - Information & Library Services, depending on condition of items		C & N	Yes	Various Fees Apply
6.5	Inter Library Loans	RC113			
6.5	Administration cost for processing inter library loans		C	Yes	\$5.00
6.5	Additional Charges to Requestor based on levies by supplying libraries: Monographs, Photocopying(upto 50 pages) and any additional charges council incur from supplying libraries etc.			Yes	Full Cost Recovery
6.5	Facsimile	RC113			
6.5	Local				
6.5	First Page		N	Yes	\$3.00
6.5	Additional pages to same destination - per page		N	Yes	\$1.00
6.5	STD				
6.5	First Page		N	Yes	\$5.00
6.5	Additional pages to same destination - per page		N	Yes	\$1.50
6.5	International				
6.5	First Page		N	Yes	\$10.00
6.5	Additional pages to same destination - per page		N	Yes	\$8.00
6.5	Lost Borrower Card - replacement		E	No	\$7.00
6.5	Temporary Card - usage fee			Yes	\$2.20
6.5	Workshops/Training Seminars	RC25			
6.5	Charge to conduct sessions, including payment of key speakers and library staff as tutors cost of venue and consumables - per applicant, per course		N	Yes	Various Fees Apply
6.5	Children & Youth Activities				
6.5	Select Activities - per participant	RC25	N	Yes	Various Fees Apply
6.5	Merchandise				
6.5	Library Merchandising (e.g. Library bags, technology resources) - Library Services - per item Minimum - (Costs to be determined by Manager Information & Library)		P	Yes	Various Fees Apply
6.6	LIBRARY FACILITY HIRE				
6.6	Learning Centre (Fitzwilliam Street) / per hour	RC25			
6.6	Commercial users		N	Yes	\$90.00
6.6	Community users		G	Yes	\$45.00
6.6	Darug and Macquarie Room (Fitzwilliam Street) / per hour	RC25			
6.6	Commercial users		N	Yes	\$45.00

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
6.6	Community users		G	Yes	\$20.00
6.6	Cancellation Fee and Additional Charges				
6.6	All cancellations must be received in writing at least ten (10) working days prior to the date of hiring the room. If less than ten (10) working days notice is given 50% of the hiring fee will be charged.			Yes	50% of the hiring fee + GST
6.6	Cost of hiring security/personnel/equipment			Yes	Full Cost Recovery
6.6	Replacement Cost for any damage/breakages			Yes	Full Cost Recovery
6.7	BOOK CLUB RESOURCES				
6.7	Book Club Annual Fee				
6.7	Annual fee to cover range of resources made available to Book Clubs in the LGA and to inter-library service to borrow resources from other libraries			Yes	Various Fees Apply
6.8	TOILET ACCESSIBILITY				
6.8	Master Locksmith Access Key (MLAK)				
6.8	Access to MLAK keys is restricted to people who have a disability, or who have written authority from: <ul style="list-style-type: none"> • A doctor • A disability organisation • Centre Management or the owner of a building with an MLAK-enabled facility on site 				Note
6.8	Residents of City of Parramatta	RC706	G	No	No Fee
6.8	Non-residents of City of Parramatta	RC706	G	Yes	\$19.10

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
7	DOMESTIC WASTE MANAGEMENT				
7.1	DOMESTIC WASTE MANAGEMENT CHARGE				
7.1	One Bin removed once weekly				
7.1	80 Litre Bin Service			No	\$411.00
7.1	140 Litre Bin Service		J	No	\$415.50
7.1	240 Litre Bin Service		J	No	\$626.40
7.1	660 Litre Bin Service			No	\$1,577.70
7.1	1100 Litre Bin Service			No	\$2,163.00
7.1	(a) Recycling Service Charge (Additional)		C	No	\$107.90
7.1	Provision of 240 Litre bin collected fortnightly				Note
7.1	(b) Garden Waste Service (Additional)		C	No	\$107.90
7.1	Provision of 240 Litre bin collected fortnightly				Note
7.1	(c) Extra Kerb side clean up (additional)			No	\$82.40
7.1	2 cubic metres pile in addition to the four pre-booked Council clean ups				Note
7.1	(d) Street sweeper hire (minimum hire 4 hours) - per hr charge			Yes	\$271.90
7.1	Service Availability Charge				
7.1	Availability Charge on vacant land		D	No	\$74.60
7.1	Worm Farms	RC201	H	Yes	\$75.00
7.1	Compost Bins				
7.1	R4 236 Litre Bin		H	Yes	\$54.50
7.1	Bin Replacement				
7.1	140 Litre Garbage Bin		J	No	\$70.25
7.1	240 Litre Garbage Bin		J	No	\$76.65
7.1	660 Litre Mobile Garbage Bin			No	\$319.80
7.1	1100 Litre Mobile Garbage Bin			No	\$426.40
7.1	360 Litre Recycle Bin only		J	No	\$148.10
7.1	140 Litre Garbage Bin with gravity lock		J	No	\$141.10
7.1	240 Litre Garbage Bin with gravity lock		J	No	\$147.50
7.1	Availability Charge (where service is available but not used)				\$66.95
7.1	Availability Charge (where service is available but Council has agreed not to provide)				Full Cost Recovery
7.1	Collect and Return of bins (additional per year)		J	No	\$5.00
7.1	240L garbage & recycle service only		J	No	\$516.00

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8	RECREATIONAL FACILITIES AND PROGRAMS				
8.1	HALLS & COMMUNITY HALLS HIRE				
8.1	Charges for the Reg Byrne Community Centre, Dundas Community Centre, Ermington Community Centre, Lake Parramatta Meeting Room, George Kendall Riverside Park Meeting Room, Jones Park, Don Moore Community Centre, John Curtin Meeting Room, North Rocks Senior Citizens Centre, Don Moore Reserve Meeting Room, Harry Todd Band Hall, Burnside Gardens Meeting Room, Epping Community Centre, Epping Creative Centre, Epping Leisure & Learning Centre, Roselea Community Centre, West Epping Community Centre, Newington Community Centre			Yes	applicable weekend rate + a 30% surcharge (+ GST)
8.1	Where applicable bonds maybe increased for events / functions that are deemed high risk.			No	increase in Bond Charges where applicable
8.2	PUBLIC HALLS HIRE:				
	Public Halls listing:				
	Group 1: Roselea Community Centre				
8.2	Group 2: Epping Community Centre (Main Hall), Don Moore Community Centre Hall, Ermington Community Centre Hall, Dundas Community Centre Hall, Harry Todd Band Hall, Newington Community Centre Hall, Epping Leisure & Learning Centre, Reg Byrne Main Hall				Note
	Group 3: Jones Park, North Rocks Seniors Citizens Centre, West Epping Community Centre, Epping Community Centre (Upper Hall), Epping Community (Lower Hall)				
8.2	Public Halls Fees - Weekday hourly rate (Mon - Fri evening):				
8.2	Group 1 - Public Halls - Category A (100%)			Yes	\$75.00
8.2	Group 1 - Public Halls - Category B (60%)			Yes	\$45.00
8.2	Group 1 - Public Halls - Category C (50%)			Yes	\$37.50
8.2	Group 1 - Public Halls - Category D (25%)			Yes	\$18.75
8.2	Group 2 - Public Halls - Category A (100%)			Yes	\$64.50
8.2	Group 2 - Public Halls - Category B (60%)			Yes	\$38.75
8.2	Group 2 - Public Halls - Category C (50%)			Yes	\$32.25
8.2	Group 2 - Public Halls - Category D (25%)			Yes	\$16.15
8.2	Group 3 - Public Halls - Category A (100%)			Yes	\$54.80
8.2	Group 3 - Public Halls - Category B (60%)			Yes	\$32.85
8.2	Group 3 - Public Halls - Category C (50%)			Yes	\$27.40
8.2	Group 3 - Public Halls - Category D (25%)			Yes	\$13.70
8.2	Public Halls Fees - Weekend hourly rate (Sat - Sun 6pm):				
8.2	Group 1 - Public Halls - Category A (100%)			Yes	\$109.20
8.2	Group 1 - Public Halls - Category B (60%)			Yes	\$65.50
8.2	Group 1 - Public Halls - Category C (50%)			Yes	\$54.60
8.2	Group 1 - Public Halls - Category D (25%)			Yes	\$27.30
8.2	Group 2 - Public Halls - Category A (100%)			Yes	\$91.35
8.2	Group 2 - Public Halls - Category B (60%)			Yes	\$54.80
8.2	Group 2 - Public Halls - Category C (50%)			Yes	\$45.70
8.2	Group 2 - Public Halls - Category D (25%)			Yes	\$22.85
8.2	Group 3 - Public Halls - Category A (100%)			Yes	\$73.15
8.2	Group 3 - Public Halls - Category B (60%)			Yes	\$43.90
8.2	Group 3 - Public Halls - Category C (50%)			Yes	\$36.55
8.2	Group 3 - Public Halls - Category D (25%)			Yes	\$18.30
8.3	MEETING ROOMS HIRE:				
	Meeting Rooms listing:				
	Group 1: Reg Bryne Meeting Room, John Curtin Meeting Room , Roselea Small Hall, Burnside Gardens Community Centre				
8.3	Group 2: Fitzwilliam Meeting Rooms, Dundas Community Centre Craft Room, Dundas Community Centre Meeting Room 1, Ermington Community Centre Meeting Room, Lake Parramatta Meeting Room, Newington Community Centre Meeting Rooms, Epping Community Centre Meeting Room, Epping Community Centre Lower meeting Room, Don Moore Community Centre Meeting Room 2, Don Moore Community Centre Meeting Room 3 and Don Moore Community Centre Gym, Constitution Hill Library Meeting Room (after hours)				Note
	Group 3: George Kendall Meeting Room, Don Moore Reserve Meeting Room, Constitution Hill Library Meeting Room (during library operating hours)				
8.3	Meeting Rooms Fees - Weekday hourly rate (Mon - Fri afternoon):				
8.3	Group 1 - Meeting Rooms - Category A (100%)			Yes	\$47.05
8.3	Group 1 - Meeting Rooms - Category B (60%)			Yes	\$28.20
8.3	Group 1 - Meeting Rooms - Category C (50%)			Yes	\$23.55
8.3	Group 1 - Meeting Rooms - Category D (25%)			Yes	\$11.75
8.3	Group 2 - Meeting Rooms - Category A (100%)			Yes	\$42.85
8.3	Group 2 - Meeting Rooms - Category B (60%)			Yes	\$25.70
8.3	Group 2 - Meeting Rooms - Category C (50%)			Yes	\$21.40

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.3	Group 2 - Meeting Rooms - Category D (25%)			Yes	\$10.70
8.3	Group 3 - Meeting Rooms - Category A (100%)			Yes	\$38.10
8.3	Group 3 - Meeting Rooms - Category B (60%)			Yes	\$22.85
8.3	Group 3 - Meeting Rooms - Category C (50%)			Yes	\$19.05
8.3	Group 3 - Meeting Rooms - Category D (25%)			Yes	\$9.55
8.3	Meeting Rooms Fees - Weekend hourly rate (Fri evening - Sun):				
8.3	Group 1 - Meeting Rooms - Category A (100%)			Yes	\$56.45
8.3	Group 1 - Meeting Rooms - Category B (60%)			Yes	\$33.90
8.3	Group 1 - Meeting Rooms - Category C (50%)			Yes	\$28.20
8.3	Group 1 - Meeting Rooms - Category D (25%)			Yes	\$14.10
8.3	Group 2 - Meeting Rooms - Category A (100%)			Yes	\$51.60
8.3	Group 2 - Meeting Rooms - Category B (60%)			Yes	\$30.90
8.3	Group 2 - Meeting Rooms - Category C (50%)			Yes	\$25.80
8.3	Group 2 - Meeting Rooms - Category D (25%)			Yes	\$12.95
8.3	Group 3 - Meeting Rooms - Category A (100%)			Yes	\$47.40
8.3	Group 3 - Meeting Rooms - Category B (60%)			Yes	\$28.45
8.3	Group 3 - Meeting Rooms - Category C (50%)			Yes	\$23.70
8.3	Group 3 - Meeting Rooms - Category D (25%)			Yes	\$11.85
	PUBLIC HALLS / MEETING ROOMS HIRE TERMS & CONDITIONS:				
	- Minimum of 4 hours for Public Halls (weekend only)				
	- Minimum of 2 hours for meeting rooms (weekend only)				
8.3	- Weekend is Saturday until 6pm Sunday				Note
	- Day rate is calculated on any booking over 7 hours and will be capped at a maximum of 10 hours per day				
	- Bonds will be applied at the discretion of Council if deemed high risk. If applicable, the following rates will apply:				
8.3	Group 1 Bond			No	\$515.00
8.3	Group 2 Bond			No	\$360.50
8.3	Group 3 Bond			No	\$154.50
8.3	Lifelong Learning Programs per term - Full and part Pensioner Discounted Fee			Yes	\$39.00
8.3	Lifelong Learning Programs per term - Discounted Fee for Senior card holders			Yes	\$70.00
8.3	Lifelong Learning Programs per term- Full market Rate			Yes	\$82.00
	4 User Categories				
	Category A (100% of market rate)				
	- Large Business				
	-Corporations				
	-Commonwealth and State Government agencies				
	Category B (60% of market rate)				
	- Small businesses				
8.3	- Local Councils				Note
	- Social functions (eg weddings)				
	Category C (50% of market rate)				
	- Not for profit organisations that receive Commonwealth and/or NSW Government funding				
	- Not for profit organisations that predominantly operate businesses (eg registered clubs)				
	Category D (25% of market rate)				
	- Not for profit organisations that do not receive Commonwealth and/or NSW Government funding				
	Transitional Arrangements:				
	All new hirers from 1 July 2017 will pay the relevant Category and hall/room fee as to be recommended in the fees schedule (see above)				
8.3	All existing hirers from 1 July 2017 will pay either a 10% increase (that includes CPI) on their existing hourly rate or the actual increase to the category benchmark if the new fee is 10% or less of their existing fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee.				Note
	All existing hirers from 1 July 2017 that have paid no fees previously will pay 10% (that includes CPI) of the category benchmark fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee				
8.3	Booking Variation - Minimum				
	Variations to confirmed bookings may incur a fee at Council's discretion on a cost recovery basis.	CM	C	Yes	\$30.90
8.3	Booking Cancellation: All cancellations must be in writing.				
8.3	Cancellation Fee to apply if less than 14 days notice is given for a cancellation			Yes	50% of the Total Charge (+ GST)
8.3	Penalty Rates				
8.3	Minimum penalty for not complying with Conditions of Hire including cleaning, damage and garbage. (Maximum fee as assessed)	CM	Q	Yes	Maximum fee as assessed
8.3	Fire brigade calls outs.	CM	Q	Yes	As prescribed by Fire NSW
8.3	Breakage of Equipment or Damage to Building or Fixtures	CM	Q	Yes	Full Cost Recovery

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.4	AQUATIC CENTRES				
8.4	Macarthur Girls High School lap swimming and Swim School only. Recreational swimming only available at Epping Aquatic Centre				
8.4	Adult Entry (ages 18 and over)	CM	C & N	Yes	\$6.20
8.4	Child Entry (ages 5 to 17 inclusive)	CM	C & N	Yes	\$4.60
8.4	Spectator Fee	CM	C & N	Yes	\$3.30
8.4	Child Entry (ages 4 and under) - Free	CM	A	No	No Fee
8.4	Family Entry (up to 2 adults and 2 children or 1 adult and 3 children) Epping Aquatic Only	CM	C & N	Yes	\$19.60
8.4	Family B1 (2 adults + 3 children/1 adult + 4 children) Epping Aquatic Only	CM	C & N	Yes	\$20.60
8.4	Family B2 (2 adults + 5 or 6 children) Epping Aquatic Only	CM	C & N	Yes	\$28.80
8.4	Family C (8 + people) Epping Aquatic Only	CM	C & N	Yes	\$30.90
8.4	Concession Entry (holders of a Pensioner Concession Card, Health Care Card or Commonwealth Seniors Health Card issued by Centre link or a Pensioner Concession Card issued by Department of Veterans' Affairs, Student card (school, TAFE, University or other formal educational provider)).	CM	C & N	Yes	\$4.60
8.4	Free Aquatic Centre Family Pass - A one-off free aquatic centre family pass is to be distributed to Parramatta LGA families. Epping Aquatic Only			No	No Fee
8.4	Free Aquatic entry for seniors and disability card holders - Council is to dedicate one day each week for free entry for seniors who are eligible for Senior's Card under NSW Government's scheme and disability card holders and their carers to Council's aquatic centres and reside in the Parramatta LGA			No	No Fee
8.4	School Groups (subject to official booking made prior to entry - school hours only) Epping Aquatic Centre only	CM	C & N	Yes	\$4.20
8.4	Adult 20 Visit Pass	CM	C & N	Yes	\$111.20
8.4	Child/Pensioners 20 Visit Pass	CM	C & N	Yes	\$83.45
8.4	Student 20 Visit Pass	CM	C & N	Yes	\$83.45
8.4	Spectator 10 visit pass	CM	C & N	Yes	\$29.50
8.4	Aqua Pass - single entry (Aqua Aerobics)	CM	C & N	Yes	\$9.10
8.4	Aqua Aerobics:				
8.4	Casual - Adult	CM	C & N	Yes	\$12.90
8.4	Concession Casual - Student	CM	C & N	Yes	\$10.80
8.4	5 ticket - Adult	CM	C & N	Yes	\$54.10
8.4	Concession 5 ticket - Student	CM	C & N	Yes	\$49.45
8.4	20 ticket - Adult	CM	C & N	Yes	\$206.00
8.4	Concession 20 ticket - Student	CM	C & N	Yes	\$175.10
8.4	Memberships				
8.4	Child Membership - 3 months & concession 3 months	CM	C & N	Yes	\$170.60
8.4	Adult Membership - 3 months	CM	C & N	Yes	\$223.90
8.4	Child Membership - 6 months + Concession 6 month membership	CM	C & N	Yes	\$288.40
8.4	Adult Membership - 6 months	CM	C & N	Yes	\$394.50
8.4	Family Membership (up to nominated 2 adults and 2 children or 1 adult and 3 children)				Note
8.4	* Family 6 months membership	CM	C & N	Yes	\$442.90
8.4	(Each additional child on the 6 month family membership)	CM	C & N	Yes	\$150.40
8.4	*Family 3 months membership	CM	C & N	Yes	\$256.50
8.4	(Each additional child on the 3 month family membership)	CM	C & N	Yes	\$76.75
8.4	Inflatable - 6 rides - Epping Aquatic Centre Only	CM	C & N	Yes	\$5.20
8.4	Inflatable - unlimited rides - Epping Aquatic Centre Only	CM	C & N	Yes	\$12.40
8.4	Swimming Carnival				
8.4	Swimming Carnival (Day) - full day (up to 6 hours) - use of the 50m pool only (Parramatta LGA) PLUS normal Pool entry. Use of additional facilities will attract normal hire rates Epping Aquatic Centre ONLY	CM	C & N	Yes	\$412.00
8.4	Swimming Carnival (Day) - full day (up to 6 hours) - use of the 50m pool only (Non-Parramatta LGA) PLUS normal Pool entry. Use of additional facilities will attract normal hire rates Epping Aquatic Centre ONLY	CM	C & N	Yes	\$494.45
8.4	Half Day Epping Aquatic Centre ONLY	CM	C & N	Yes	\$206.00
8.4	Swimming Carnival - Other Charges: Epping Aquatic Centre ONLY				
8.4	Cancellation Fee	CM	C & N	Yes	\$216.50
8.4	Cleaning Fee	CM	C & N	Yes	\$103.00
8.4	Additional Supervising Staff (pp p/hr)	CM	C & N	Yes	\$51.50
8.4	Late Fee (per 15 mins or part thereof)	CM	C & N	Yes	\$51.50
8.4	Swimming Carnival (Evening) - after 6pm (Plus normal Pool entry) Epping Aquatic Centre ONLY	CM	C & N	Yes	Price provided on application + Normal Pool Entry (+ GST)
8.4	Waterpolo Epping Aquatic Centre ONLY				
8.4	Water Polo Games	CM	C & N	Yes	\$7.75
8.4	per person (Minimum charge of 20 players per game)	CM	C & N	Yes	\$6.70
8.4	Water Polo Per Hour (in addition to admission fee)	CM	C & N	Yes	\$54.10
8.4	Lane Hire Epping Aquatic Centre ONLY				

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
	Preferred Hirers (as defined in the Terms & Conditions) Will receive:				
	- Up to 18 Hours of Lane Space per week - Free (Swimming only does not include Water Polo)				
	- Priority Booking over other external Hirers				
8.4	- Receive up to 8 passes for the Executive Committee for use during periods of official hire for preferred hirers activities.				Note
	- School groups (School hours only) and local not-for-profit swimming, diving, synchronised swimming, water polo clubs and other local not-for-profit organisations are subject to official booking				
8.4	1 x 50m Lane - per hour	CM	C & N	Yes	\$9.30
8.4	1 x 25m Lane - per hour	CM	C & N	Yes	\$7.30
8.4	Toddlers Pool - Thirds Only - per hour	CM	C & N	Yes	\$7.30
8.4	Plus normal pool entry				Note
8.4	Casual Lane Hire Epping Aquatic Centre ONLY				
8.4	- All other hirers				Note
8.4	1 x 50m Lane - per hour	CM	C & N	Yes	\$35.05
8.4	Toddlers Pool - Thirds Only - per hour	CM	C & N	Yes	\$29.90
8.4	Plus normal pool entry				Note
8.4	General Lane Hire Booking - per lane per hour	CM	C & N	Yes	\$38.15
	Pool Hire - After Hours -				
8.4	The combination of pool hire and participant entry fees must allow full cost recovery Otherwise a surcharge to cover the difference will be incurred Bookings at discretion of Aquatic Operations Manager. Price on Application	CM	H	Yes	Full Cost Recovery
8.4	Pool Hire for Commercial Use Epping Aquatic Centre ONLY				
8.4	* Requests received from organisations for promotions, advertising commercial or exclusive use. This is at the discretion of the Manager Social and Community Services			Yes	Fee to be negotiated where commercial benefit is gained by hirer (or waived where there is significant benefit to Council)
8.4	School Fun Days Epping Aquatic Centre ONLY				
8.4	Entry to and use of Waterslide - School Hours Only - per entry		C & N	Yes	\$8.25
8.4	* Subject to Official Booking.				
8.4	Swim School				
8.4	Adult Cost per lesson - 1 lesson per week		C & N	No	\$16.00
8.4	Child Cost per lesson - 1 lesson per week		C & N	No	\$16.00
8.4	Cancellation Fee for School Picnic Days Epping Aquatic Centre ONLY		C & N	Yes	\$51.50
8.4	Swim School - Concession				
8.4	Adult concession rate 10 weeks - 1 lesson per week			No	\$11.85
8.4	Child concession rate 10 weeks - 1 lesson per week			No	\$11.85
8.4	Holiday Intensive Program - Concession				
8.4	Adult concession rate			No	\$11.85
8.4	Child concession rate			No	\$11.85
8.4	Holiday Intensive Program				
8.4	Adult		C & N	No	\$16.00
8.4	Child		C & N	No	\$16.00
8.4	School - Learn to Swim (Child) per Lesson (Parramatta LGA) Epping Aquatic Centre ONLY		C & N	No	\$9.30
8.4	School - Learn to Swim (Child) per Lesson (non-Parramatta LGA)		C & N	No	\$10.30
8.4	Aquatic / Life Saving Program - Price on application Epping Aquatic Centre ONLY Private tuition to swim lessons (Per Lesson)		C & N	No	\$61.80
	Learn-to-Swim				
	LTS: 10% discount for 2 or more lessons a week per term				
8.4	- Promotional offers and marketing campaigns may be offered that vary the Swim School Charges above at the discretion of the Manager Social and Community Services & Service Manager Recreation Facilities & Programs				Note
8.4	Aqua/Dry Programs		C & N	Yes	Price on application
8.5	PUBLIC PROGRAMS Epping Aquatic Centre ONLY				
8.5	Public Programs - per person Note: that it is not appropriate to determine fees for individual programs - programs provided vary constantly based on community needs, seasonal variances etc. Some programs will cross subsidise others		C & N	Yes	Fee Subject to program characteristics such as duration and equipment provided
8.5	Squad Rates				
8.5	Squad - Monthly				
8.5	Mini Squad		C & N	Yes	\$87.55
8.5	Junior Squad		C & N	Yes	\$111.25
8.5	Senior Squad		C & N	Yes	\$136.00
8.5	Adult Squad - Casual		C & N	Yes	\$9.30
8.5	Adult Squad - 10 visit		C & N	Yes	\$82.40
8.5	Squad Rates - Concession			Yes	

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.5	Squad – Monthly – concession rate			Yes	
8.5	Mini Squad– concession rate			Yes	\$45.50
8.5	Junior Squad– concession rate			Yes	\$57.80
8.5	Senior Squad– concession rate			Yes	\$70.70
8.5	Adult Squad – Casual – concession rate			Yes	\$8.00
8.5	Adult Squad - 10 visit – concession rate			Yes	\$70.00
8.5	Aquatic Centres may throughout the year deliver promotional activities specifically for aquatic programs these promotional activities are to be endorsed and approved by management before engagement with the community		C & N	Yes	Note
8.6	SPORTING FIELDS, PARKS & RESERVES				
8.6	Booking Variation and Cancellation Fee - Minimum - Variations to confirmed bookings may incur a fee at Council's discretion on a cost recovery basis.	CM	C	Yes	\$30.90
8.6	Cancellation Fee applicable if 14 days notice is given for a cancellation			Yes	50% of the Total Charge
8.6	A Grade Fields - Old Saleyards, West Epping B Grade Fields - Barton, Belmore (Richie Benaud), Binalong, Boronia, Curtis/Dundas Park, North Rocks, Hazel Ryan, Harold West, Northmead, Eric Primrose, FS Garside, George Kendall - Upper Area, Max Ruddock, Ollie Webb, Robin Thomas, Rydalmere, Sir Thomas Mitchell C Grade Fields - Arthur Phillip (Redbank), Cox, Dan Mahoney, Doyle Ground, George Kendall - Lower Area, Homelands, Somerville, Wilson, Roselea, Murray Farm, Jones Park, Kingsdene, John Curtin, McCoy Park, Upjohn Park D Grade Fields - PH Jeffery, Carlingford HS				Note
8.6	(A) Seasonal Hire of Sporting Fields (26 weeks)				
8.6	Full Day - Full Sized (Senior) Field - per Field				
8.6	* A Grade	CM	C	Yes	\$1,832.90
8.6	* B Grade	CM	C	Yes	\$968.10
8.6	* C Grade	CM	C	Yes	\$731.20
8.6	* D Grade	CM	C	Yes	\$605.00
8.6	Half Day or Evening - Full Sized (Senior) Field - per Field				
8.6	* A Grade	CM	C	Yes	\$913.10
8.6	* B Grade	CM	C	Yes	\$475.95
8.6	* C Grade	CM	C	Yes	\$365.65
8.6	* D Grade	CM	C	Yes	\$292.50
8.6	Full Day - Half Sized (Junior) Field - per Field				
8.6	* A Grade	CM	C	Yes	\$913.10
8.6	* B Grade	CM	C	Yes	\$475.95
8.6	* C Grade	CM	C	Yes	\$365.65
8.6	* D Grade	CM	C	Yes	\$292.50
8.6	Half Day or Evening - Half Sized (Junior) Field - per Field				
8.6	* A Grade	CM	C	Yes	\$458.75
8.6	* B Grade	CM	C	Yes	\$236.70
8.6	* C Grade	CM	C	Yes	\$183.45
8.6	* D Grade	CM	C	Yes	\$148.95
8.6	Canteen - Full Day and Half Day - Seasonal Use Canteen				
8.6	Netball Courts - per Court	CM	C	Yes	\$73.55
8.6	Additional Usage outside Seasonal Hire Agreement			Yes	5% of Seasonal Fee
8.6	Sportsground Floodlighting			Yes	75% of Actual Cost + GST
8.6	The approval of Night Games is subject to the conditions of the DA Consent. One-off night games will be subject to Council's approval. Designated fields must meet the Australian Standards for floodlighting			Yes	Price will be supplied on application and approval
8.6	Synthetic Sportsfields (West Epping Oval):				
8.6	Season Rate per hour			Yes	\$43.25
8.6	Casual Rate per hour			Yes	\$75.70
8.6	School Rate per hour			Yes	\$15.45
8.6	Professional Rate per hour per field			Yes	\$160.00
8.6	Commercial Rate per hour per field			Yes	\$250.00
8.6	Three Quarter Size and Half Size Synthetic Fields will be charged at 75% and 50% of full size rate			Yes	\$0.00
8.6	(B) School Hire of Sporting Fields (each use)				
8.6	Locally-based Schools and school sport associations; or those serving the local community – 100% discount for the use of Council sportsgrounds during regular school hours and term dates. Use outside regular school hours and term dates – seasonal and casual hire rates apply.				100% Discount
8.6	(C) Casual Use of Parks, Reserves and Sports Fields				
8.6	There is no fee for community social bookings of 50 people or less for Parks & reserves (excludes sportsfields)	CM	A	No	No Fee

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.6	Commercial				
8.6	Profit-making event or activity that could include obtaining funds from sponsors, the public, franchises and/or include the distribution of prize money eg. circuses, competitions, theatre projections.				No Fee
8.6	Social				
8.6	Non-profit social gatherings involving a specific group eg. company employees, members of family for picnics, gala days and presentations days. 'Social' does not include schools or community service categories or weddings.				No Fee
8.6	Community Benefit or Service - Income Generating An event or activity that is co-ordinated by a community organisation and/or aims to benefit the general community. However, the event or activity is funded through sponsorship or government funding, has a participation fee or income generated through the sale of goods or services or some other means.				Note
8.6	Community Benefit or Service - Non Income Generating An event or activity that is co-ordinated by a community organisation and/or aims to benefit the general community. The event or activity does not generate any income through fees or funding or any other means.				Note
8.6	Special Event/Performance (Rate Per Day)				
8.6	- Commercial- Fees for Hire or use of facilities	CM	N	Yes	\$1,459.00
8.6	- Bond			No	at the discretion of Council and will be discussed on application
8.6	- Community Benefit/Service (Income & Non Income Generating)- Fees for Hire or use of facilities	CM	C	Yes	\$365.85
8.6	- Bond			No	at the discretion of Council and will be discussed on application
8.6	Sporting Events & Community Gatherings				
8.6	- Commercial- Fees for Hire or use of facilities	CM	N	Yes	\$730.50
8.6	- Bond			No	at the discretion of Council and will be discussed on application
8.6	- Coaching Clinics- Fees for Hire or use of facilities	CM	C	Yes	\$218.55
8.6	- Bond			No	at the discretion of Council and will be discussed on application
8.6	- Social & Community	CM	C	Yes	\$109.30
8.6	- Bond			No	at the discretion of Council and will be discussed on application
8.6	Weddings (Rate Per Day)				
8.6	- Ceremony (including Photography) - Fees for Hire or use of facilities	CM	N	Yes	\$149.25
8.6	- Bond			No	at the discretion of Council and will be discussed on application
8.6	Organised or commercial group fitness and personal training - per season (26 weeks)				
8.6	1 -2 participants (maximum of 12, 2-hour sessions per week)	CM	N	Yes	\$256.55
8.6	3-9 participants (maximum of 12, 2-hour sessions per week)	CM	N	Yes	\$516.35
8.6	Bond at the discretion of Council			No	minimum \$250
8.6	10-18 participants (maximum of 8, 2.5 hour sessions per week)	CM	N	Yes	\$774.45
8.6	Bond at the discretion of Council			No	minimum \$500
8.6	Use of sports fields by organised or commercial group fitness and personal trainers will incur both the Fitness Trainers permit fee and the applicable charges for the respective sports field (excludes 1 - 2 participants). For non-sports field locations fees will be charged at Category D as detailed in the above charges for the seasonal hire of sports fields				Note
8.6	Seasonal Hire - per season 26 weeks				
8.6	Formal organised groups only, no commercial use.				
8.6	Half day	CM	N	Yes	\$290.05
8.6	Full day	CM	N	Yes	\$601.75
8.6	Additional Hire Dates Sessions per full day or half day - 5% of Seasonal Fee, Plus GST				

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.6	Bond			No	at the discretion of Council and will be discussed on application
8.6	Lake Parramatta - use of water for events and activities (Per Day) (in addition to hire charge for use of Lake Parramatta Reserve)				
8.6	Bond			No	at the discretion of Council and will be discussed on application
8.6	Commercial Use	CM	N	Yes	\$454.15
8.6	Social & Community	CM	N	Yes	\$109.30
8.6	Community Benefit/Service Non-Income Generating	CM	C	Yes	No Fee
8.6	Additional Charges for Sporting Fields Parks and Reserves				
8.6	The use and erection of structures including jumping castles, petting zoos, stalls, marquees, staging, and sound amplification	CM	N	Yes	\$103.70
8.6	Bond for provision of key - per key				
8.6	Schools	121.00	N	No	\$51.50
8.6	All other park and sports field hirers	121.00	N	No	\$154.50
	Provision of replacement key for lost or stolen key will forfeiture bond.				
8.6	The above fees are only for the hire of the space and administrative costs. All additional Council costs relating to the booking will be recouped from the hirer, eg staffing extra bins and rubbish collections, cleaning, set up and site restoration.				Note
	All bonds are at Council's discretion. That is, it may be appropriate for a lower bond to be charged depending on the potential impact of the activity.				
8.6	Replacement Keys for Lost Keys/ additional requests for sportsgrounds			Yes	\$103.00
	Transitional arrangements				
	The new fees for the hire of all sports fields in the City of Parramatta from 2017-18 will use a pricing approach that includes consideration of the Grade of field, half or full day hire etc.				
8.6	As a result of harmonising the fees, many sporting clubs will have a reduction in their hire fees in 2017-18. Where hirers of sports fields have new fees that are calculated to be more than 10% higher than their 2016/17 fee for the same fields and times (whether those fees were applied by City of Parramatta, Auburn, Holroyd, Hills and Hornsby Council), City of Parramatta will only charge an increased fee of 10% p/a until the full rate for that Grade of field and level of usage is achieved.				Note
8.7	TENNIS COURT FEES (per hour)				
8.7	Caber Park				
8.7	Casual day rate	CM	C	Yes	\$10.00
8.7	Casual night rate	CM	C	Yes	\$12.00
8.7	Regular day rate	CM	C	Yes	\$8.00
8.7	Regular night rate	CM	C	Yes	\$10.00
8.7	Professional tennis coaching (day & night)	CM	C	Yes	\$15.00
8.7	Gallery Gardens & Binalong Park Tennis Courts				
8.7	Casual day rate	CM	C	Yes	\$9.00
8.7	Casual night rate	CM	C	Yes	\$10.00
8.7	Regular day rate	CM	C	Yes	\$8.00
8.7	Regular night rate	CM	C	Yes	\$9.00
8.7	Professional tennis coaching (day & night)	CM	C	Yes	\$10.00
8.7	Timbergetters & Caroline Chisholm Tennis Courts				
8.7	Casual Day Rate	CM	C	Yes	\$15.00
8.7	Casual Night Rate	CM	C	Yes	\$18.00
8.7	Regular Day rate	CM	C	Yes	\$13.00
8.7	Regular Night rate	CM	C	Yes	\$15.00
8.7	Regular Professional tennis coaching (day & night)	CM	C	Yes	\$25.00
8.7	Casual Professional tennis coaching (day & night)	CM	C	Yes	\$31.00
8.7	North Rocks Tennis Courts				
8.7	Casual day rate	CM	C	Yes	\$12.00
8.7	Casual night rate	CM	C	Yes	\$14.00
8.7	Regular day rate	CM	C	Yes	\$6.50
8.7	Regular night rate	CM	C	Yes	\$7.50
8.8	BUSKERS PERMIT				
8.9	RECREATION & LEISURE PROGRAMS				
8.9	Note that it is not appropriate to determine fees for individual programs - programs provided vary constantly based on community needs, seasonal variances etc. Some programs will cross subsidise others	CM	C & N	Yes	Various Fees Apply
8.9	External Provider advertising fee in School Holiday Guide (9cm x 6cm)	N	N	Yes	\$154.50
8.10	FILMING IN AREAS UNDER COUNCIL'S CONTROL				

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.10	Use of Council Buildings - Additional charge as per Council's Schedule of Fees and Charges where applicable or to be determined by Council Officers at the time of application			Yes	Fee where applicable or to be determined by Council at time of application
8.10	Use of Roads and Road Closures - Additional charge as per Council's Schedule of Fees and Charges where applicable or to be determined by Council Officers at the time of application			Yes	Fee where applicable or to be determined by Council at time of application
8.11	FEES & CHARGES FOR FILMING APPLICATIONS				
8.11	Ultra Low - per day - as per the Local Government Filming Protocols - No more than 10 crew No disruption is caused to Council's stakeholder, retailers or motorists or other events in the vicinity of the activities Activities are contained to footways or public open space areas only Public safety is maintained at the locations at all times during the conduct of the activities Vehicles associated with the conduct of the activities are legally parked at all times and are not driven onto footways, parks or plaza areas		A	Yes	No Fee
8.11	Low - per day - as per the Local Government Filming Protocols: 11 - 25 crew No more than 4 trucks / vans. No construction. Minimal equipment / lighting Small or no unit base required. Usually 1 - 2 locations	694.00	G&M	Yes	\$226.60
8.11	Medium - per day - as per the Local Government Filming Protocols: 25 - 60 crew No more than 10 trucks. Some construction. Equipment used for example dolly, trucks, medium sized cranes and jibs Unit base required. No more than 4 locations	694.00	G&M	Yes	\$442.00
8.11	High - per day - as per the Local Government Filming Protocols: 50+crew. 10+trucks Significant construction. Extensive Equipment. Large unit base required. 4+ locations	694.00	G&M	Yes	\$736.00
8.12	BICYCLE LOCKER HIRE				
8.12	Locker rental key deposit	RC800		Yes	\$63.85
8.12	3 calendar months hire	RC801		Yes	\$64.90
8.12	12 calendar months hire	RC802		Yes	\$256.45

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9	DEVELOPMENT AND TRAFFIC SERVICES				
9.1	DEVELOPMENT SERVICES				
	The following DEVELOPMENT APPLICATIONS FEES are prescribed under the Environmental Planning & Assessment Regulation 2000 (EP&A Reg) Part 15, Division 1, Clause 245AA to 256B unless otherwise indicated.				
9.1	NOTE: If two or more fees are applicable to a single development, such as an application to subdivide land and erect a building on one of the lots created by the subdivision, the maximum fee payable for the development is the sum of those fees - EP&A Reg Cl. 254				Note
9.2	DEVELOPMENT INVOLVING THE ERECTION OF A BUILDING, THE CARRYING OUT OF WORK OR THE DEMOLITION OF A WORK OR A BUILDING				
	NOTE: Fees determined under items 18.1 do not apply to a development involving the erection of a dwelling-house with an estimated construction cost of \$100,000 or less - EP&A Reg Cl. 247 - Refer 18.3				
9.2	NOTE: In determining the fee for a development, Council must make its determination by reference to a genuine estimate of the costs associated with the construction of a building or work, preparation of a building for the purpose it is to be used or the demolition of a building or work - EP&A Reg Cl. 255				Note
	NOTE: The Department of Planning Monitoring and Review Levy applies to developments over \$50,000 and the following fees apply based on the estimated cost of the development - EP&A Reg Cl. 246(1) The above Levy is an additional fee of 64 cents per \$1000 where the estimated cost of the proposed development exceeds \$50,000 - EP&A Reg Cl. 256A				
9.2	Up to \$5,000		M	No	\$110.00
9.2	\$5,001 - \$50,000		M	No	\$170.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) of the estimated cost		M	No	\$3.00
9.2	\$50,001 - \$250,000		M	No	\$352.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$50,000		M	No	\$3.65
9.2	\$250,001 - \$500,000		M	No	\$1,160.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000		M	No	\$2.35
9.2	\$500,001 - \$1,000,000		M	No	\$1,745.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000		M	No	\$1.65
9.2	\$1,000,001 - \$10,000,000		M	No	\$2,615.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000		M	No	\$1.45
9.2	More than \$10,000,000		M	No	\$15,875.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000		M	No	\$1.20
9.2	NB: For each Development Application having an estimated cost exceeding \$50,000 a proportion of fees paid are to be remitted to the Director General as per Clause 256A of the EP&A Regulations 2000.				Note
9.3	APPLICATION FOR A PERMIT TO REMOVE/PRUNE A TREE/S				
	Administration Fee applies to development applications and/or tree preservation order applications. Single fee structure for all tree applications.				
9.3	Pensioner discount of 25% on the total application fee (holders of a Pensioner Concession Card, Commonwealth Seniors Health Card issued by Centre link or a Pensioner Concession Card issued by Department of Veterans' Affairs)				Note
9.3	1 Tree		E	No	\$122.00
9.3	Each additional tree			No	\$100.00
9.4	DEVELOPMENT INVOLVING APPLICATION FOR ADVERTISEMENTS OR ADVERTISING SIGNS - EP&A Reg Cl. 246(2)				
9.4	Base - for one advertisement		M	No	\$285.00
9.4	PLUS for each advertisement in excess of one OR the fee calculated in accordance with item 18.1, whichever is the greater		M	No	\$93.00
9.4	Development involving the erection of a dwelling - house with an estimated construction cost of \$100,000 or less - EP&A Reg Cl. 247		M	No	\$455.00
9.5	DEVELOPMENT TO BE REFERRED TO A DESIGN REVIEW PANEL				
9.5	Additional to any other fees payable:				
9.5	Initial consideration for developments - 3 storeys or less		L	No	\$1,656.00
9.5	- more than 3 storey		L	No	\$3,312.00
9.5	Subsequent referral for developments - 3 storeys or less		L	No	\$552.00
9.5	- more than 3 storey		L	No	\$1,104.00
9.6	DEVELOPMENT INVOLVING THE SUBDIVISION OF LAND (SUBDIVISION FEE) - EP&A Reg Cl. 249				

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.6	Other than strata subdivision:				
9.6	Involving the opening of a public road		M	No	\$665.00
9.6	PLUS for each additional lot created		M	No	\$65.00
9.6	Not involving the opening of a public road		M	No	\$330.00
9.6	PLUS for each additional lot created		M	No	\$53.00
9.6	Strata Subdivision		M	No	\$330.00
9.6	PLUS for each additional lot created		M	No	\$53.00
9.6	Subdivision & Engineering Construction Compliance Inspections:				
9.6	DEVELOPMENT NOT INVOLVING THE ERECTION OF A BUILDING, THE CARRYING OUT OF A WORK, THE SUBDIVISION OF LAND OR THE DEMOLITION OF A BUILDING OR WORK - EP&A Reg Cl. 250		M	No	\$285.00
9.7	DESIGNATED DEVELOPMENT - EP&A REG CL. 251				
9.7	Specific type of development as described in EP&A Reg Schedule 3, Part 1				
9.7	Additional to any other fees payable		M	No	\$920.00
9.8	ADVERTISING AND/OR NOTIFICATION OF A DEVELOPMENT APPLICATION - EP&A Reg Cl. 252				
9.8	Additional fee to any other fees payable:				
9.8	(a) in the case of designated development		M	No	\$2,220.00
9.8	(b) in the case of advertised development		M	No	\$1,105.00
9.8	(c) in the case of prohibited development		M	No	\$1,105.00
9.8	(1) New dwelling and alterations/additions to existing dwelling		M	No	\$104.00
9.8	(2) Other residential development i.e. dual occupancy		M	No	\$260.00
9.8	(3) Non residential development		M	No	\$208.00
9.8	NOTE: The consent authority must refund so much of the fee paid under this clause as is not spent in giving the notice				Note
9.9	DEVELOPMENT THAT REQUIRES CONCURRENCE UNDER THE EP&A ACT OR AN ENVIRONMENTAL PLANNING INSTRUMENT - EP&A REG CL. 252A				
9.9	Additional processing fee payable to Council		M	No	\$140.00
9.9	PLUS: Concurrence fee payable to other concurrence authorities		M	No	\$320.00
9.9	NOTE: Concurrence fee may be a lesser amount as notified by the approval authority. The additional processing fee is not payable where concurrence may be assumed under clause 64 of the EP&A Act				Note
9.10	INTEGRATED DEVELOPMENT - EP&A REG CL. 253				
9.10	Additional processing fee payable to Council		M	No	\$140.00
9.10	PLUS: Approval fee payable to other approval authorities		M	No	\$320.00
9.11	OTHER FEES AND CHARGES				
9.11	The following OTHER FEES AND CHARGES are prescribed under the Environmental Planning & Assessment Regulation 2000 (EP&A Reg) Part 15, Division 2, Clause 257 to 263 unless otherwise indicated.				Note
9.11	Application to review a development determination under EP&A Act, Section 82A				
9.11	(a) Request with respect to a development application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or a building		M	No	50% of the original DA fee
9.11	(b) Request with respect to a development application that involves the erection of a dwelling-house with an estimated cost of construction of \$100,000 or less		M	No	\$190.00
9.11	(c) Request with the respect to any other development application the following fees apply based on the estimated cost of construction:				
9.11	Fee below PLUS an additional maximum amount if notice of the application is required to be given under section 82A of the EP&A Act		M	No	\$620.00
9.11	Up to \$5,000		M	No	\$55.00
9.11	\$5,001 - \$250,000		M	No	\$85.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) of the estimated cost		M	No	\$1.50
9.11	\$250,001 - \$500,000		M	No	\$500.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000		M	No	\$0.80
9.11	\$500,001 - \$1,000,000		M	No	\$715.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000		M	No	\$0.50
9.11	\$1,000,001 - \$10,000,000		M	No	\$987.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000		M	No	\$0.40
9.11	More than \$10,000,000		M	No	\$4,737.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000		M	No	\$0.30
9.11	Environmental Enforcement Service Charge				
9.11	Estimated cost of works \$0 - \$100,000		K	No	\$129.00
9.11	Estimated cost of works \$100,001 - \$500,000		K	No	\$362.50
9.11	Estimated cost of works \$500,001 - \$1,000,000			No	\$544.00
9.11	Estimated cost of works \$1,000,001 - \$5,000,000			No	\$725.00
9.11	Estimated cost of works \$5,000,001 - 10,000,000			No	\$906.50
9.11	Estimated cost of works \$10,000,001 and above			No	\$1,088.00

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.11	Class 1 Residential dwellings (single) alterations and additions & Class 10 Buildings 50% of above fees			No	50% of above fees
9.11	Infrastructure and restoration administration fee.				
9.11	Estimated cost of works \$0 - \$100,000		K	No	\$129.00
9.11	Estimated cost of works \$100,001 - \$500,000		K	No	\$362.50
9.11	Estimated cost of works \$500,001 - \$1,000,000			No	\$544.00
9.11	Estimated cost of works \$1,000,001 - \$5000,000			No	\$725.00
9.11	Estimated cost of works \$5,000,001 – 10,000,000			No	\$906.50
9.11	Estimated cost of works \$10,000,001 and above			No	\$1,088.00
9.11	Class 1 Residential dwelling (single) alterations and additions & Class 10 Buildings 50% of above fees			No	50% of above fees
9.12	MODIFICATION OF A CONSENT - EP&A REG CL. 258				
9.12	Application for modification of a consent for a Local Government or State significant development				Note
9.12	(a) Application under section 96(1) - error, misdescription or miscalculation		M	No	\$71.00
9.12	(b) Application under section 96(1A) or section 96AA(1) - where consent authority is of opinion of minor environmental impact		M	No	Lesser of \$645 or 50% of original DA fee
9.12	(c) Application under section 96(2) or section 96AA(1) - where the consent authority is of the opinion there is not minimal environmental impact				
9.12	(i) If the original application fee was less than \$100		M	No	50% of the original DA fee
9.12	(ii) If the original application fee was \$100 or greater:				
9.12	I - Where the development application does not involve the erection of a building, the carrying out of a work or the demolition of a work or building		M	No	50% of the original DA fee
9.12	II - Where the development application involves the erection of a dwelling-house with an estimated cost of construction of \$100,000 or less		M	No	\$190.00
9.12	III - Any other Development Application not covered by I or II above is calculated as follows based on the estimated cost of construction: Fee quoted below PLUS an additional fee if notice of the application is required to be given under EP&A Act section 96(2) or section 96AA(1)		M	No	\$665.00
9.12	Fee quoted below PLUS further additional fee for application that EP&A Reg 115 (1A) applies relating to a residential flat development required to be accompanied by a design verification from a qualified designer that the development achieves the principals under State Environmental Planning Policy No. 65 - Design Quality of Residential Flat Development Additional to any other fees payable:				
9.12	Initial consideration for developments - 3 storeys or less		L	No	\$1,592.00
9.12	- more than 3 storey		L	No	\$3,185.00
9.12	Subsequent referral for developments - 3 storeys or less		L	No	\$530.00
9.12	- more than 3 storey		L	No	\$1,061.00
9.12	Up to \$5,000		M	No	\$55.00
9.12	\$5,001 to \$250,000		M	No	\$85.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) of the estimated cost		M	No	\$1.50
9.12	\$250,001 - \$500,000		M	No	\$500.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000		M	No	\$0.85
9.12	\$500,001 - \$1,000,000		M	No	\$712.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000		M	No	\$0.50
9.12	\$1,000,001 - \$10,000,000		M	No	\$987.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000		M	No	\$0.40
9.12	More than \$10,000,000		M	No	\$4,737.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000		M	No	\$0.25
9.13	PLANNING CERTIFICATE - EP&A REG CL. 259				
9.13	Section 149 (2) EP&A Act	RC203	M	No	\$53.00
9.13	Section 149 (5) EP&A Act - Additional Advice	RC203	M	No	\$80.00
9.13	Section 149 (2) & 149 (5) EP&A Act - Combined Advice	RC203	M	No	\$133.00
9.13	Urgency Fee for Planning Certificate - LG Act Section 608 (2) Certificate issued within 1 working day of receipt of application	RC213	I	No	\$103.00
9.14	ALTERNATE ASSESSMENT PATH				
9.14	Where an Alternate Assessment path is agreed by Council and Applicant (all statutory fees must be paid to council)		H	No	Full Cost Recovery
9.15	BUILDING CERTIFICATES - EP&A REG CL 260				
9.15	(1) For the purposes of section 149B (2) of the Act, the fee for an application for a building certificate in relation to a building is:				
9.15	(a) in the case of a class 1 building (together with any class 10 buildings on the site) or a class 10 building, \$250 for each dwelling contained in the building or in any other building on the allotment, or			No	\$250 for each dwelling contained in the building or in any other building on the allotment,

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9.15	(b) in the case of any other class of building, as set out in the Table to this clause, or			No	Set out on Table as per section 149B (2) of the Act
9.15	(c) in any case where the application relates to a part of a building and that part consists of an external wall only or does not otherwise have a floor area, \$250.			No	\$250.00
9.15	(2) If it is reasonably necessary to carry out more than one inspection of the building before issuing a building certificate, the council may require the payment of an additional fee (not exceeding \$90) for the issue of the certificate.			No	\$90.00
9.15	(3) However, the council may not charge an additional fee for any initial inspection.			No	No Fee
9.15	(3A) An additional fee determined in accordance with subclause (3B) may be charged for an application for a building certificate in relation to a building where the applicant for the certificate, or the person on whose behalf the application is made, is the person who erected the building or on whose behalf the building was erected and any of the following circumstances apply:				Note
9.15	(a) where a development consent, complying development certificate or construction certificate was required for the erection of the building and no such consent or certificate was obtained,			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(b) where a penalty notice has been issued for an offence under section 76A (1) of the Act in relation to the erection of the building and the person to whom it was issued has paid the penalty required by the penalty notice in respect of the alleged offence (or if the person has not paid the penalty and has not elected to have the matter dealt with by a court, enforcement action has been taken against the person under Division 4 of Part 4 of the Fines Act 1996),			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(c) where order No 2, 12, 13, 15, 18 or 19 in the Table to section 121B (1) of the Act has been given in relation to the building unless the order has been revoked on appeal,			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(d) where a person has been found guilty of an offence under the Act in relation to the erection of the building,			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(e) where the court has made a finding that the building was erected in contravention of a provision of the Act.			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(3B) The additional fee payable under subclause (3A) is the total of the following amounts:				
9.15	(a) the amount of the maximum fee that would be payable if the application were an application for development consent, or a complying development certificate (if appropriate), authorising the erection or alteration of any part of the building to which the application relates that has been the date of the application,			No	Additional Fee as determined in accordance with subclause (3A)
9.15	(b) the amount of the maximum fee that would be payable if the application were an application to the council for a construction certificate relating to the erection or alteration of any part of the building to which the application relates that has been erected or altered in contravention of the Act in the period of 24 months immediately preceding the date of the application.			No	Additional Fee as determined in accordance with subclause (3A)
9.15	(3C) If an application for a building certificate is made in relation to part only of a building, a reference in subclause (3A) to a building is taken to be a reference to the part of a building that is the subject of the application.				Note
9.15	(4) In this clause, a reference to a class 1 building includes a reference to a class 2 building that comprises 2 dwellings only.				
9.15	Floor area of building or part				
9.15	UP TO 200 square metres			No	\$301.30
9.15	200 square metres but not exceeding 2,000 square metres \$250, plus an additional 50 cents per square metre over 200			No	\$250 + an additional \$0.50 per square metre over 200
9.15	Exceeding 2,000 square metres - \$1165, plus additional \$0.075 cents per square metre over 2,000			No	\$1,165 + additional \$0.075 per square metre over 2,000
9.15	Building Certificate Urgency Fee			No	\$103.50
9.15	Building Certifications - Hourly Rate				
9.15	You might need a service that we don't cover in this price sheet. If you do, we will charge you an hourly rate for the service.			No	\$176.00
9.15	COPY OF BUILDING CERTIFICATE - EP&A REG CL. 261				\$13.00
9.15	CERTIFIED COPY OF DOCUMENT, MAP OR PLAN - EP&A REG CL. 262				\$53.00
9.16	REGISTRATION OF PRIVATELY ISSUED CERTIFICATES - EP&A REG CL. 263 (2)				

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Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.16	Fee per certificate for the lodgement of a Complying Development Certificate, Construction Certificate, Occupation Certificate or Subdivision Certificates			No	\$36.00
9.17	NON REGULATED FEES FOR DEVELOPMENT SERVICES				
9.17	COMPLYING DEVELOPMENT CERTIFICATE				
9.17	For the purposes of Part 4, Division 3 and Part 4A of EP&A Act the following fees apply: Packages: When Council has been elected to both issue the Complying Development Certificate and act as the Principal Certifying Authority (PCA), then the package dimensions include a Complying Development Certificate, building inspections up to the maximum number for the structure under assessment and a single Occupation Certificate Complying development certificates submitted under affordable SEPP				Note
9.17	Granny Flats:				
9.17	Package (includes mandatory building inspections)			Yes	\$1,840.30
9.17	Complying Development Certificate only			Yes	\$836.50
9.17	Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$1,657.90
9.17	Complying Development Certificates submitted under State Environmental Planning Policy (Exempt and Complying Codes) 2008				
9.17	1. General Housing Code				
9.17	New Single dwelling houses				
9.17	Package (includes mandatory building inspections)			Yes	\$2,327.00
9.17	Complying Development Certificate only			Yes	\$846.00
9.17	Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$1,434.30
9.17	New two storey dwelling houses				
9.17	Package (includes mandatory building inspections)			Yes	\$3,097.00
9.17	Complying Development Certificate only			Yes	\$1,616.00
9.17	Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$2,204.30
9.17	Alterations and additions to existing single storey and two storey dwelling houses (includes internal alterations)				
9.17	Package (includes mandatory building inspections)			Yes	\$1,840.30
9.17	Complying Development Certificate only			Yes	\$836.50
9.17	Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$1,657.90
9.17	Ancillary development				
9.17	1. Demolition or removal of dwelling houses or ancillary development (class 10 structures excluding swimming pools)				
9.17	Package (includes mandatory building inspections)			Yes	\$773.40
9.17	Complying Development Certificate only			Yes	\$546.40
9.17	Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$469.20
9.17	2. Swimming pools				
9.17	Package (includes mandatory building inspections)			Yes	\$1,540.70
9.17	Complying Development Certificate only			Yes	\$684.40
9.17	Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$1,460.10
9.17	Swimming Pool Inspection Fee (including Compliance Certificate and re-inspection fee of \$100 which will be refunded if re-inspection does not occur).				
9.17				No	No Fee
9.17	3. Sheds & Garages				
9.17	Package (includes mandatory building inspections)			Yes	No Fee
9.17	Complying Development Certificate only			Yes	No Fee
9.17	Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	No Fee
9.17	4. Minor Structures (decks, carports, retaining walls)				
9.17	Package (includes mandatory building inspections)			Yes	No Fee
9.17	Complying Development Certificate only			Yes	No Fee
9.17	Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	No Fee
9.17	Development Certificate has been issued by another authority)				
9.17	2. General Commercial & Industrial Code				
9.17	1. Building Alterations (Internal, per floor of works)				
9.17	(a) Package (includes mandatory building inspections)			Yes	\$1,598.30
9.17	(b) Complying Development Certificate only			Yes	\$799.10
9.17	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$1,065.50
9.17	2. Change of use of premises				
9.17	(a) Package (includes mandatory building inspections)			Yes	\$1,331.90
9.17	(b) Complying Development Certificate only			Yes	\$799.10
9.17	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$1,065.50

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9.17	3. Mechanical ventilation systems				
9.17	(a) Package (includes mandatory building inspections)			Yes	\$1,331.90
9.17	(b) Complying Development Certificate only			Yes	\$799.10
9.17	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$1,065.50
9.17	4. Shop front and awning alterations				
9.17	(a) Package (includes mandatory building inspections)			Yes	\$1,331.90
9.17	(b) Complying Development Certificate only			Yes	\$799.10
9.17	(c) Principal Certifying Authority only (when Council has been appointed as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$1,024.50
9.17	5. Skylights and roof windows				
9.17	(a) Package (includes mandatory building inspections)			Yes	\$1,331.90
9.17	(b) Complying Development Certificate only			Yes	\$799.10
9.17	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority)			Yes	\$1,065.50
9.17	Commercial & Industrial Code			Yes	No Fee
9.17	3. Modification of Complying Development Application				
9.17	For the purpose of Section 87 of EP&A Act: Application Fee		L & N	Yes	50% of the original fee for Comp Dev Cert
9.17	NOTE: Minimum Fee		L & N	Yes	\$228.10
9.18	COMPLIANCE CERTIFICATE				
9.18	For the purposes of Section 109C (1) (a) of EP&A Act the following fees apply:				Note
9.18	- Building work certificate				
9.18	(i) Specified building work or subdivision work completed as specified in the certificate and complies with specified plans and specifications		N	Yes	\$760.50
9.18	(ii) A condition with respect to specified building work or subdivision work, being a condition attached to a development consent or complying development certificate, has been duly complied with		N	Yes	\$760.50
9.18	(iii) A specified building or proposed building has a specified classification identified in accordance with the Building Code of Australia		N	Yes	\$760.50
9.18	(iv) Any specified aspect of development complies with the requirements of any other provisions prescribed by the regulations		N	Yes	\$760.50
9.18	(v) Any specified aspect of development, including design of development, complies with standards or requirements specified in the certificate with respect to the development		N	Yes	\$760.50
9.18	- Subdivision certificate				
9.18	(i) Specified building work or subdivision work completed as specified in the certificate and complies with specified plans and specifications		N	No	\$691.40
9.18	(ii) A condition with respect to specified building work or subdivision work, being a condition attached to a development consent or complying development certificate, has been duly complied with		N	No	\$691.40
9.18	(iii) A specified building or proposed building has a specified classification identified in accordance with the Building Code of Australia		N	No	\$691.40
9.18	(iv) Any specified aspect of development complies with the requirements of any other provisions prescribed by the regulations		N	No	\$691.40
9.18	(v) Any specified aspect of development, including design of development, complies with standards or requirements specified in the certificate with respect to the development		N	No	\$691.40
9.19	CONSTRUCTION CERTIFICATE				
	Building Class 1 & 10 Structures - Building Code of Australia:				
9.19	Packages: When Council has been elected to both issue the Construction Certificate and act as the Principal Certifying Authority (PCA), then the package dimensions include a Construction Certificate, building inspections up to the maximum for the structure under assessment and a single Occupation Certificate. Awnings, Pergolas, Open Structures and other class 10 structures including retaining and civil works				Note
9.19	(a) Package (includes mandatory building inspections) - minimum ONE inspection		N	Yes	\$889.10
9.19	(b) Construction Certificate only		N	Yes	\$367.40
9.19	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been issued by another authority)		N	Yes	\$734.80
9.19	PLUS Charges for external BCA consultant			Yes	Full Cost Recovery

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Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.19	A Construction Certificate requires payment of the construction certificate fee and inspection fee. Other charges as levied by the State Government and/or Development Consent are required to be paid prior to determination. The Construction Certificate application shall be accompanied by working drawings, building specifications and engineering plans (where relevant) A discount of 10% will be given on the Construction Certificate fee but only if lodged at the same time as the development application and Council is elected the PCA. (Discount does not include inspection fees)				Note
9.19	Swimming Pools and Garages				
9.19	(a) Package (includes mandatory building inspections)		N	Yes	\$1,236.50
9.19	(b) Construction Certificate only		N	Yes	\$380.30
9.19	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been issued by another authority)		N	Yes	\$1,155.90
9.19	Additions and Alterations				
9.19	(a) Package (includes mandatory building inspections) - Minimum 4 Inspections		N	Yes	\$1,893.50
9.19	(b) Construction Certificate only		N	Yes	\$760.50
9.19	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been issued by another authority)		N	Yes	\$1,536.20
9.19	Construction Certificate where combined with a Development Application - Cancellation/withdrawal of Construction Certificate during assessment - After completion of assessment				Note
9.19	Single Storey New Dwellings				
9.19	(a) Package (includes mandatory building inspections)		N	Yes	\$2,351.20
9.19	(b) Construction Certificate only		N	Yes	\$818.90
9.19	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been issued by another authority)		N	Yes	\$1,579.30
9.19	(d) Mandatory Building Inspection only		N	Yes	No Fee
9.19	Two Storey New Dwellings				
9.19	(a) Package (includes mandatory building inspections)		N	Yes	\$2,901.20
9.19	(b) Construction Certificate only		N	Yes	\$1,368.90
9.19	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been issued by another authority)		N	Yes	\$2,129.30
9.19	New Dwellings - Multi dwelling development				
9.19	Town houses / Villas		N	Yes	\$3,529.40
9.19	More than two units - cost per unit		N	Yes	\$569.30
9.19	Dual Occupation				
9.19	(a) Package (includes mandatory building inspections)		N	Yes	\$3,747.30
9.19	(b) Construction Certificate only		N	Yes	\$1,983.90
9.19	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been issued by another authority)		N	Yes	\$2,454.10
9.19	NOTE: If an inspection is deemed unsatisfactory then a re-inspection is required. Re-inspections of unsatisfactory work will be subject to an additional inspection fee and charged as follows:				Note
9.19	Additional Inspection fee as follows:				
9.19	Major Re-Inspections		N	Yes	\$330.00
9.19	Minor Re-Inspections		N	Yes	\$235.40
9.19	Demolition Inspections			Yes	\$330.00
9.19	NOTE: If the applicant requests an Interim Occupation Certificate as part of the package then an additional Final Occupation Certificate is required at an additional charge		L & N	Yes	\$304.20
9.19	Building Class 2 to 9 Structures - Building Code of Australia:				
9.19	NOTE: The following Package fees (include all mandatory Building Inspections) for structures under building classes under building classes ranging from 2 to 9 are based on the estimated cost of construction				Note
9.19	Where estimated cost of construction is:				
9.19	\$1 to \$50,000		L&N	Yes	\$1,161.60
9.19	\$50,000 to 100,000			Yes	\$1,821.60
9.19	Greater than \$100,000 and less than or equal to \$500,000		L & N	Yes	\$4,477.70
9.19	Greater than \$500,000 and less than or equal to \$1,000,000			Yes	\$8,248.40
9.19	Greater than \$1,000,000 and less than or equal to 2,500,000.00		L & N	Yes	\$8,580.00
9.19	Greater than 2,500,000.00 and less than or equal to \$5000000			Yes	\$9,426.80
9.19	Construction Certificate Only		L & N	Yes	50% of the package fee
9.19	Where Council has been elected as Principal Certifying Authority and the Construction Certificate has been issued by another authority		L & N	Yes	75% of the package fee
9.19	Modification of Construction Certificate				
9.19	For the purposes of Section 96 of EP&A Act				Note
9.19	Class 1 or 10 buildings		N	Yes	50% of the original fee for Const. Cert.
9.19	Class 2 to 9 buildings greater than 25% change to development		N	Yes	50% of the package fee
9.19	Class 2 to 9 buildings less than 25% change to development		N	Yes	25% of the package fee
9.19	NOTE: Minimum Fee - applicable to all building classes		N	Yes	\$182.50

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9.20	OCCUPATION CERTIFICATE - INTERIM OR FINAL		N	Yes	\$304.20
9.20	For the purposes of Section 109C (1) (c) of EP&A Act being a certificate that authorises: (i) The occupation and use of a new building (ii) A change of building use for an existing building				Note
9.21	SUBDIVISION CERTIFICATE - LINEN PLAN RELEASE				
9.21	Land (Torrens) Subdivision / Strata Subdivision				
9.21	Minimum Fee			No	\$664.00
9.21	Plus \$55 for each lot which includes GST			Yes	+ \$55 per lot
9.21	Strata Subdivision with Stratum component				
9.21	Minimum Fee			No	\$664.00
9.21	Plus \$110 for each lot which includes GST			Yes	+ \$110 per lot
9.22	CONVEYANCING ACT CERTIFICATES				
9.22	Processing and release of requests under the Conveyancing Act not being part of a subdivision or consolidation application				Note
9.22	Section 88B - Creation and release of easements		N	No	\$356.00
9.22	Section 88E - Regulation of use of land		N	No	\$356.00
9.22	Section 88G - Certificate of amount payable due to failure to comply with a public positive covenant on land - Conveyancing (General) Reg Cl. 44(a)		M	No	\$10.00
9.22	- Issue of certificate requiring inspection of land Conveyancing (General) Reg Cl. 44(b)		M	No	\$35.00
9.23	OTHER APPROVALS - LG ACT SECTION 68, PART A - INSTALL A MANUFACTURED HOME MOVEABLE dwelling or associated structure of land				
9.23	- LG Act Section 608 (2) - Concurrently as part of development approval		L	No	\$120.40
9.23	- LG Act Section 608 (2) - Where separate approval is sought		L	No	\$1,254.80
9.24	FOOTPATH HOARDINGS - ROADS ACT SECTION 138 AND EP&A ACT SECTION 91				
9.24	Tower Crane Application fee			No	\$295.00
9.24	Tower Crane Monthly Fee – Slewing over Council property WITH Work Zone			No	\$793.00
9.24	Tower Crane Monthly Fee – Slewing over Council property WITHOUT Work Zone			No	\$3,909.00
9.24	Application Fee - LG Act Section 608 (2)				
9.24	Type A - Fence type		L	No	\$295.00
9.24	Type B and Overhead type		L	No	\$590.00
9.24	Occupancy Fee - LG Act Section 608 (2)				
9.24	Type A without traffic barrier				
9.24	High Risk - Linear metre / p.a (pro rata)		R	No	\$581.00
9.24	Low Risk - Linear metre / p.a (pro rata)		R	No	\$436.00
9.24	Type B without site sheds				
9.24	High Risk - Linear metre / p.a (pro rata)		R	No	\$802.00
9.24	Low Risk - Linear metre / p.a (pro rata)		R	No	\$581.00
9.24	Type B with single storey site sheds				
9.24	High Risk - Linear metre / p.a (pro rata)		R	No	\$1,452.00
9.24	Low Risk - Linear metre / p.a (pro rata)		R	No	\$774.00
9.24	Type B with double storey site sheds				
9.24	High Risk - Linear metre / p.a (pro rata)		R	No	\$1,991.00
9.24	Low Risk - Linear metre / p.a (pro rata)		R	No	\$1,535.00
9.25	STAMPING ADDITIONAL PLANS & SPECIFICATIONS - LG ACT SECTION 608 (2) PER SET		H & I	No	\$26.30
9.26	SUBMISSION OF AMENDED PLANS - PRIOR TO DETERMINATION OF DA				
9.26	Estimated values of works \$100k - \$1m			No	\$160.00
9.26	Estimated values of works > \$1m to \$5m			No	\$266.00
9.26	Estimated values of works > \$5m to \$10m			No	\$533.00
9.26	Estimated values of works > \$10m			No	\$1,066.00
9.27	SUPPLY OF INFORMATION - LG ACT SECTION 608 (2)				
9.27	Information in relation to Development Applications and Consents and Construction Certificates - EP&A Reg Cl. 268				Note
9.27	Lists of approvals - per month	RC210	I	No	\$45.00
9.27	Lists of approvals - yearly subscription	RC210	I	No	\$394.00
9.28	SALE OF ENVIRONMENTAL IMPACT STATEMENTS - EP&A REG CL. 75 AND CL. 236	RC143	M	No	\$25.75
9.29	DEVELOPMENT APPLICATION PRE-LODGE MENT CONSULTATION (AMENDED)				
9.29	Dwelling house, alterations and additions to domestic dwelling and change of use for retail, commercial and industrial		J	Yes	\$313.00
9.29	Dual occupancy		J	Yes	\$783.00
9.29	Multi-unit dwellings, commercial (outside Parramatta CBD) and child care centre		J	Yes	\$1,575.00
9.29	Residential flat building, industrial and commercial (within Parramatta CBD)		J	Yes	\$3,520.00
9.29	Additional meeting - 25% of original fee paid			Yes	25% of original fee paid (+ GST)
9.30	WORK ZONES	RC487	R		
9.30	Application Fee (non-refundable; processing time: 6-8 weeks)		R	No	\$1,374.00

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.30	Urgency fee for Works Zone approval within 3 weeks (in addition to application fee)		R	No	\$687.00
9.30	Weekly kerbside charge per metre length of 'Works Zone' or temporary 'No Parking' associated with construction on narrow roads				Note
9.30	* CBD		R	No	\$63.50
9.30	* North Parramatta & South Parramatta metered areas		R	No	\$41.50
9.30	* Areas where there are no parking meters		R	No	\$14.00
9.30	Traffic and Transport				\$590.00
9.31	ROAD/FOOTPATH OCCUPANCY	RC486	R		
9.31	Application Fee (non-refundable; processing time: generally 2 days)		R	No	\$69.00
9.31	Urgency fee for Road Occupancy approval within 24 hours (in addition to application fee)		R	No	\$69.00
9.31	Daily fee per metre length of road / footpath / car park within metered parking area affected by occupancy for full footpath and /or full / partial kerbside lane occupancy (in addition to application fee)				Note
9.31	* CBD		R	No	\$10.50
9.31	* North Parramatta & South Parramatta metered areas		R	No	\$6.80
9.31	Full Road Closure Fee outside metered parking area (in addition to application fee)		R	No	\$274.80
9.32	CRANE OPERATIONS (Over 30 Tonnes) - Involving temporary partial road occupancy (additional to 9.27 and 9.28) per travel lane per day	RC486	R		
9.32	Within metered parking area		R	No	\$687.00
9.32	Outside metered parking area		R	No	\$343.50
9.33	Concrete Boom pumps - involving temporary partial road occupancy (additional to 9.27 and 9.28) per travel lane per day	RC486	R		
9.33	Within metered parking area			No	\$274.80
9.33	Outside metered parking area			No	\$68.60
9.34	BUILDING WASTE CONTAINERS	RC486			
9.34	Under 10m3 per container				
9.34	* Application fee (includes one day or part thereof usage fee)		R	No	\$34.30
9.34	* Additional fee for each additional day or part thereof		R	No	\$34.50
9.34	Over 10m3 per container per day or part thereof				
9.34	* Application fee (includes one day or part thereof usage fee)		R	No	\$60.00
9.34	* Additional fee for each additional day or part thereof		R	No	\$60.00
9.34	Urgency fee for Waste Container approval within 24 hours (in addition to the above fee)		R	No	\$34.50
9.35	RESIDENT PARKING PERMIT				
9.35	Purchase and renewal fee - ordinary		H	No	\$14.70
9.35	Purchase and renewal fee - full pensioners, full time students, and unemployed		F	No	\$7.30
9.35	Replacement Parking Permit - ordinary		H	No	\$7.50
9.35	Replacement Parking Permit - full pensioners, full time students, and unemployed		F	No	\$3.70
9.36	TRANSFERRABLE RESIDENT VISITORS PARKING PERMIT				
9.36	Purchase and renewal fee - ordinary		H	No	\$14.70
9.36	Purchase and renewal fee - full pensioners, full time students, and unemployed		F	No	\$7.30
9.36	Replacement Parking Permit - ordinary		H	No	\$7.50
9.36	Replacement Parking Permit - full pensioners, full time students, and unemployed		F	No	\$3.70
9.37	BUSINESS PARKING PERMIT				
9.37	Purchase and renewal fee		H	No	\$39.00
9.37	Replacement Parking Permit		H	No	\$39.00
9.38	ON-STREET AND OFF-STREET CAR SHARE SPACES IN THE PARRAMATTA CBD CORE				
9.38	Initial Application Fee*			No	\$4,410.00
9.38	Annual (Renewal) Application Fee*			No	\$4,410.00
9.38	Replacement Parking Permit Application Fee			No	\$74.40
9.38	On-street and off-street car share spaces outside the Parramatta CBD Core**			No	
9.38	Initial Application Fee*			No	\$372.50
9.38	Annual (Renewal) Fee*		H	No	\$149.00
9.38	Replacement Parking Permit Application Fee			No	\$74.40
9.38	*plus Annual usage fee per car share space where it replaces a metered parking car space			No	\$2,250.00
9.38	** The Parramatta CBD core is defined as the area bounded by Victoria Road, Wilde Avenue, Parramatta River, Macarthur Street, Harris Street, Parkes Street, Great Western Highway, Pitt Street, Macquarie Street and O'Connell Street..			No	Note
9.39	PARKING SIGNS (INCLUDING TEMPORARY BUS ZONES)				
9.39	Installation - per sign		H	Yes	\$63.60
9.39	Installation - per sign and post		H	Yes	\$238.50
9.39	Maintenance or removal - per sign		H	Yes	\$63.60
9.39	Maintenance or removal - per sign and post		H	Yes	\$238.50
9.39	Relocation - per sign and post		H	Yes	\$238.50

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.40	OVERSIZE VEHICLE ACCESS ON LOCAL ROAD				
9.40	Permit Fee as set by National Heavy Vehicle Regulator	RC621	M	No	\$72.00
9.41	LINEMARKING OF DRIVEWAYS				
9.41	Installation per driveway (for first driveway)		H	Yes	\$272.95
9.41	Installation per driveway (for second or more driveways)		H	Yes	\$189.31
9.42	DIRECTIONAL/COMMUNITY SIGNS				
9.42	Installation - sign only		I	Yes	\$426.00
9.42	Installation - sign and post		I	Yes	\$638.00
9.42	Purchase of Signage:- Confined space		I	Yes	\$33.78
9.42	Purchase of Signage:- OSD identification		I	Yes	\$15.35
9.42	Purchase of Signage:- Flood Warning Sign		I	Yes	\$62.32
9.42	Banner Poles - Hire - Per Week/Per Pair			No	\$116.39
9.42	Banner Poles - Install & Remove Banner - Per banner			No	\$226.29
9.43	HOARDINGS BONDS AND BANK GUARANTEES				
9.43	Footpath damage deposit per street frontage				
9.43	Class "A " Hoardings bonds				
9.43	Non CBD Area per street frontage			No	\$2,575.00
9.43	Parramatta CBD area per street frontage			No	\$5,150.00
9.43	Class "B " Hoardings bonds				
9.43	Non CBD Area per street frontage			No	\$5,150.00
9.43	Parramatta CBD area per street frontage			No	\$10,300.00
9.44	STREET TREE AND FURNITURE BONDS				
9.44	Street tree bond (per street tree) - For all works valued over \$250,000. This bond is not applicable to fit-outs.			No	\$2,000.00
9.44	Street furniture per item - For all works valued over \$250,000. This bond is not applicable to fit-outs.			No	\$2,000.00
9.45	DEVELOPMENT SITES BONDS AND BANK GUARANTEES				
9.45	Class 1 and Class 10 structures for works valued \$25,000 to \$1,000,000			No	\$2,500.00
9.45	Works valued over \$1,000,000			No	\$5,000.00
9.45	Residential Commercial Class 2 to 9 for works valued \$25,000 to \$250,000			No	\$5,000.00
9.45	Works valued over \$250,000 to \$1,000,000			No	\$10,000.00
9.45	Works valued over \$1,000,000			No	\$25,000.00
9.45	Note: A fee under clause 136M of the regulation to inspect the site for any damage will be deducted from the bond			No	\$200.00
9.46	DEVELOPMENT APPLICATION 3D CAD MODELLING FEES				
9.46	Development Applications Requiring 3D Models - Initial data extraction			No	\$620.00
9.46	3D development application - Lodgement Fee			No	\$410.00
9.46	Resubmission of a 3D file - Amendment Fee			No	\$410.00
9.46	Access to City Model for Commercial Photography - Fee Per Hour			No	\$105.00
9.46	1. The development application 3D data extraction fee is paid once only. This is to cover data extraction time and supply of a specified section of the model and any file translation necessary. 2. The development application lodgement fee is paid once only. This is to cover manipulation of the proposed development application file within the model and presentation of the contextual model, overlaying of DCP requirements etc. 3. The amendment fee is paid every time significant changes are made to the building envelope, which require resubmission of a 3D file.				Note
9.47	CITY SIGNIFICANT DEVELOPMENT				
9.47	Fee for appointment of external consultants for City Significant development applications			No	Full Cost Recovery

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
10	CITY STRATEGY				
10.1	AMENDMENT OF AN ENVIRONMENTAL PLANNING INSTRUMENT				
10.1	Preliminary Planning Proposals			No	\$13,390.00
10.1	Minor Planning Proposals - For sites Outside of Town Centre - involving minor changes to zoning to adopt adjoining zoning, minor changes to other planning controls or additional permitted use which does not involve significant intensification of the land use			No	\$13,390.00
10.1	Non Town Centre - Standard Planning Proposal - involving change to zoning and / or development controls low complexity (lower density proposals)			No	\$25,750.00
10.1	Non Town Centre - Complex Planning Proposal - involving change to zoning and / or development controls high complexity (significant increase in density / intensification of land use)			No	\$41,200.00
10.1	CBD or Identified Growth Precinct (Granville, Cammellia , Telopea, Wentworth Point and other precincts as determined by Director Strategic Outcomes and Development - where PP is consistent with identified strategic framework			No	\$51,500.00
10.1	CBD or Identified Growth Precinct (Granville, Cammellia , Telopea, Wentworth Point and other precincts as determined by Director Strategic Outcomes and Development - where PP seeks variation from identified strategic framework			No	\$92,700.00
10.1	Any site within the LGA greater than 2 hectares involving complex proposal with change in zoning and detailed urban design and urban capability assessment			No	\$92,700.00
10.1	Planning Proposal Pre-Lodgement Consultation*	RC720		No	\$2,130.00
10.1	Planning Proposal Pre-Lodgement Consultation (Second meeting only)*	RC720		No	\$1,600.00
10.1	* Fee will be deducted from Planning Proposal Fee if Planning Proposal is subsequently lodged for the site				Note
10.1	Public Hearing (if necessary) – cost recovery to Council	RC720			Full Cost Recovery
10.1	Higher of assessment fee for additional studies following Gateway Determination (if required) – 10% of category fee or cost of Council undertaking further assessment	RC720			10% of planning proposal fee
10.1	Preparation of Structure Plan or Significant Site/Precinct Specific DCP prepared by Council - Cost Recovery to Council	RC720		No	Full Cost Recovery
10.1	Assessment of Structure Plan or Significant Site/Precinct Specific DCP prepared by Applicant - Cost Recovery to Council	RC720		No	Full Cost Recovery
10.1	Planning Proposal Refund - if withdrawn prior to Council report for gateway	RC720	L	No	50% of Fee paid
10.1	Planning Proposal Refunds - if Council resolves not to proceed	RC720	L	No	25% of Fee paid
10.2	SALE OF PLANS & POLICIES- LG Act Section 608 (2)				
10.2	All plans for sale are available for download from Council's website				Note
10.2	Electronic copy of of any Local Environmental Planning Instruments and Maps, Development Control Plans, Contribution Plans or any other City Strategy Plan or Policy			No	\$51.50
10.2	Hardcopy copy of of any Local Environmental Planning Instruments and Maps, Development Control Plans, Contribution Plans or any other City Strategy Plan or Policy to be charged at the following rates per page			No	
10.2	A4 Black & White			No	\$0.15
10.2	A3 Black & White			No	\$0.30
10.2	A4 Colour			No	\$1.00
10.2	A3 Colour			No	\$1.50
10.2	Any other size			No	Full Cost Recovery
10.3	DEVELOPMENT CONTROL PLAN/MASTERPLAN APPLICATIONS				
10.3	Assessment of Master Plan (small sites)		L	No	\$13,825.00
10.3	Assessment of Development Control Plan (small sites)		L	No	\$6,910.00
10.4	VOLUNTARY PLANNING AGREEMENTS & OTHER PUBLIC DOMAIN ASSETS				
10.4	Negotiation, preparation and execution of planning agreement, or deed of variation of planning agreement, or deed of novation			No	Full Cost Recovery
10.4	Participation in design process as required including meetings and design review			No	Full Cost Recovery
10.4	Approval of detailed design plans and specifications (including CC if relevant)			No	Full Cost Recovery
10.4	Inspections & Reporting (including defects)			No	Full Cost Recovery
10.4	Issue of certificate of practical completion			No	Full Cost Recovery
10.4	Issue of occupation certificate (if relevant)			No	Full Cost Recovery
10.4	Contract administration			No	Full Cost Recovery
10.4	Enforcement of planning agreement			No	Full Cost Recovery
10.4	Registration of planning agreement to title			No	Full Cost Recovery
10.4	Release and discharge of planning agreement from title			No	Full Cost Recovery
10.4	Registration and withdrawal of caveats			No	Full Cost Recovery
10.4	Registration and variation (or removal) of easement or covenants or Other instruments to land title			No	Full Cost Recovery

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
10.4	Advertising costs relating to the exhibition of the planning agreement or deed of variation of planning agreement(Unless advertised concurrently with Development Application, Modification Application or Planning Proposal)	RC720	L	No	\$1,220.00
10.5	DESIGN COMPETITIONS	RC709	L	No	All out of pocket expenses but no less than\$7,500 (ex GST) per submission (minimum of 3 submissions)
10.6	PLANNING PROPOSALS & DEVELOPMENT APPLICATIONS REQUIRING 3D CAD MODELLING				
10.6	Initial data extraction			No	\$576.00
10.6	Lodgement Fee			No	\$442.00
10.6	Re-Submission Fee			No	\$320.00
10.6	<p>1. The 3D data extraction fee is paid once. This is to cover data extraction time and supply of a specified section of the model and any file translation necessary.</p> <p>2. The initial lodgement fee is paid once. This is to cover manipulation of the proposed application file within the model and presentation of the contextual model.</p> <p>3. The re-submission fee is paid every time any changes are made to the building envelope which require resubmission of a 3D file.</p>				Note
10.7	PLANNING PROPOSALS & DEVELOPMENT APPLICATIONS REQUIRING PHYSICAL MODEL				
10.7	Handling Fee			No	\$103.00
10.7	Planning or Development Enquiry:-Inquiries requiring less than 2 hours to prepare response			No	No Fee
10.7	Planning or Development Enquiry:-Where response required in excess of 2 hours response time a charge per hour will apply for every hour beyond 2 hours			No	\$52.00

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
11	REGULATORY SERVICES				
11.1	REGULATED PREMISES - PUBLIC HEALTH - FOOD				
11.1	1. Permanent Premises				
11.1	a. Inclusive of two inspection fees charged at first inspection with first review inspection uncharged				Note
11.1	Category 1				
11.1	Major venues/function centres and premises with more than 6 food/beverage service areas		C	No	\$710.00
11.1	Category 2				
11.1	Supermarkets, hotels/motels/clubs, Liquor Licensed outlets with between 3 & 6 food/beverage service areas		C	No	\$528.00
11.1	Category 3				
11.1	Liquor Licensed outlets. Café/Restaurants/Nightclubs up to 3 food/beverage service areas		C	No	\$290.00
11.1	Category 4				
11.1	Cafes, Restaurants (other than liquor licensed), Takeaway outlets Bakery, Fish, Catered Canteen (including schools) food factories - small processing areas, other places of food production)		C	No	\$217.00
11.1	Category 5				
11.1	Premises where only packaged foods sold and no processing undertaken (convenience stores, service stations, fruit and vegetable stores)		C	No	\$139.00
11.1	b. Re-inspection fee - Applicable where required fee charged according to category of premises				
11.1	Category 1		C	No	\$710.00
11.1	Category 2		C	No	\$528.00
11.1	Category 3		C	No	\$290.00
11.1	Category 4		C	No	\$217.00
11.1	Category 5		C	No	\$139.00
11.1	c. Compliance Inspection fee - Applicable where required fee charged according to category of premises				
11.1	Category 1			No	\$710.00
11.1	Category 2			No	\$528.00
11.1	Category 3			No	\$290.00
11.1	Category 4			No	\$217.00
11.1	Category 5			No	\$139.00
11.1	Registered charity or non-profit community service organisation		A		No Fee
11.1	2. Mobile Food Vendors				
11.1	a). Annually renewable registration & inspection, 1 review included, charge per vehicle:				
11.1	Category (1) Ice Cream/soft serve and/or potentially hazardous ready-to-eat products		C	No	\$279.00
11.1	Category (2) Packaged food/drink products only, where no direct handling or processing of food undertaken		C	No	\$176.00
11.1	b. Re-inspection fee - Applicable where >1 review inspection has been conducted				
11.1	Category (1) Ice Cream/soft serve and/or heated products		C	No	\$279.00
11.1	Category (2) Packaged food/drink products only, where no direct handling or processing of food undertaken		C	No	\$176.00
11.1	3. Royal Easter Show			No	
11.1	High or Medium Risk Food Outlets/Food Van/Permanent Site/Mobile Vendor			No	\$510.00
11.1	Low Risk Food Outlets/Food Van/Permanent Site/Mobile Vendor			No	\$113.00
11.1	Food Sample Outlets			No	\$220.00
11.1	Re-Inspection as a Result of Unclean Premises			No	\$110.00
11.1	4. Temporary Food Stalls				
11.1	Daily inspection fee applicable for each event				Note
11.1	Category (1) Commercial operation		C	No	\$99.00
11.1	Category (2) Registered charity or non-profit community service organisation		A	No	No Fee
11.1	Annual (financial year) registration of temporary food stall (Inclusive of all food inspection fees)				Note
11.1	Category (1) Commercial operation		C	No	\$225.00
11.1	Category (2) Registered charity or non-profit community service organisation		A	No	No Fee
11.1	5. Food Premises - Annual Administration Fee - High & Medium Risk Businesses Only as Per NSW Food Authority Categories:				
11.1	(Small-sized) - 5 or less equivalent full time food handlers selling high risk food but no direct food handling required (eg. packaged only)			No	\$250.00
11.1	(Medium-sized) - 6-50 equivalent full time food handlers			No	\$600.00
11.1	(Large-sized) - 51 or more equivalent full time food handlers			No	\$2,500.00
11.1	School Canteen (run by P & C - not for profit)				No Fee
11.1	Administration fee accompanying service of improvement notice (subject to Food Act amendment)		M	No	\$330.00
11.2	REGULATED PREMISES - PUBLIC HEALTH (OTHER)				
11.2	a. Initial inspection and 1 review inspection within financial year - Legionella control (Cooling towers), Mortuaries, Barber, Hairdressing, Beauty Treatment, Body piercing & Tattoo Premises				Note
11.2	Cooling Towers and Warm Water Systems				

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
11.2	First Unit		C	No	\$295.00
11.2	Each Additional Unit		C	No	\$295.00
11.2	Warm Water Premises -			No	\$645.00
11.2	- Each re-inspection (per hour + 1/2 hour or part thereof <1 hour)			No	\$134.00
11.2	High risk skin penetration premises & mortuaries				
11.2	Inspection fee (Inclusive of 1 review inspection)		C	No	\$295.00
11.2	Barbers, Hairdressing activity only				
11.2	Inspection fee (Inclusive of 1 review inspection)		C	No	\$158.00
11.2	Improvement Notices and Prohibition Orders Under Public Health Regulation 2012				
11.2	Containing a regulated system (cooling tower/warm water system)			No	\$560.00
11.2	Any other premises (skin penetration, public swimming pool,)			No	\$270.00
11.2	Public and Semi-Public Swimming Pools				
11.2	- Outdoor & indoor swimming pools (First Pool)		C	No	\$268.00
11.2	- Spa Pools (First Spa)		C	No	\$268.00
11.2	- Pools/Spas (Each Additional Pool/Spa)		C	No	\$58.00
11.2	- Bacteriological assessment fee (taken if chemical parameters have failed)		C	No	Full Cost Recovery
11.2	- Mandatory inspection Swimming Pool fencing Section 22B (2) (tourist accommodation and buildings with more than 2 dwellings) - Includes First Inspection + Reinspection		C	No	\$250.00
11.2	Boarding House inspection		C	No	\$275.00
11.2	Public Health Regulation Notification Fee (regulated system/s, public pool/spa, skin penetration premises)			No	\$100.00
11.2	Reinspection Fee for Prohibition Order under the Public Health Regulation (per hour, maximum charge of 2 hours)			No	\$250.00
11.2	6. Onsite Sewage Management Applications				
11.2	Application to Install an On-site sewage management system - 1-10 Equivalent Persons (Includes 2 inspection fees & approval to operate fee)			No	\$322.00
11.2	Application to Install an On-site sewage management system - >10 Equivalent Persons (Includes 2 inspections & approval to operate)			No	\$643.00
11.2	Application to Install an On-site sewage management system - Non Residential			No	\$938.00
11.2	Application to amend or alter an On-site sewage management system			No	\$180.00
11.2	On-site Sewage Management System- Inspection Fee/hour (minimum 1/2 hour)			No	\$165.00
11.2	Approval to Operate an On-site Sewage Management System (includes 1 inspection)			No	\$118.00
11.2	Pre-Purchase Inspection of an On-site Sewage Management System			No	\$165.00
11.2	7. Other Event:				
11.2	Other event inspection fees each event (e.g. Tattoo Expo, temporary skin penetration stall)			No	\$99.00
11.2	Addition inspection / re-inspection fee*			No	\$99.00
11.2	8. Environmental / Protection of the Environment Operations Act:				
11.2	Clean-up Notice / Prevention Notice / Administration Fee			No	\$550.00
11.2	Cost Recovery Notice Fee			No	Total costs including staff time, contractors, resources and administrative expenses
11.2	Application to Operate On-site Sewage Management System (including one inspection)			No	\$121.00
11.2	Inspection Fee			No	\$133.00
11.2	Fee - Install a manufactured home, moveable dwelling or associated structure on land			No	\$104.00 and DA Fee
11.3	REGULATORY CONTROL				
11.3	Annual Fire Safety Statements - EP&A Reg Cl. 177(1)				
11.3	Registration by Council - LG Act Section 608 (2)		L	No	\$180.00
11.3	Late fee			No	\$100 for first month, \$200 for 2nd month and so on up to a maximum of 5 months
11.3	Annual Fire Safety Statement - Request to stay penalty infringement notice			No	\$398.00
11.3	Fire safety Inspection				
11.3	Inspection fee for failure to comply with Order for fire audit for the 1st hour and report		C	Yes	\$332.00
11.3	Additional time billed at 15 minute intervals pro rata		C	Yes	\$172.00
11.3	Extension to approved DA working hours				
11.3	Application fee (less than 5 business days prior to the proposed commencement date)			Yes	\$3,090.00
11.3	Application fee (greater than 5 business days)			Yes	\$2,060.00
11.3	Graffiti Removal:				
11.3	Graffiti Removal (Using Chemical) - per Sq. metre			Yes	\$41.00
11.3	Graffiti Removal (Using Paint Over) - per Sq. metre			Yes	\$28.00

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Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
11.3	Graffiti Removal Flat Hourly Rate - per hour			Yes	\$156.00
11.4	SWIMMING POOLS SAFETY				
11.4	Swimming Pools Act Certificates - for pool barrier requirements				
11.4	Application of Exemption - Section 22 - Swimming Pools Reg Cl. 13			No	\$255.00
11.4	Application for inspection and Certificate of Compliance - Section 22C&D - Swimming Pools Reg Cl. 18A First inspection + Reinspection (If follow-up inspection not required, \$100 will be refunded)			No	\$255.00
11.4	Swimming Pool Re-inspection Fee			No	\$105.00
11.4	Swimming School Safety - Resuscitation Posters			Yes	Full Cost Recovery
11.4	Private Swimming Pools:				
11.4	Application for Exemption under S.22 of the Swimming Pools Act 1992 (cl 13 Swimming Pool Regulation 2008)			No	\$74.00
11.4	Certificate of Compliance under S.24 of the Swimming Pools Act 1992 (cl 17 Swimming Pool Regulation 2008)				Note
11.4	Inspection of Private Swimming Pools and Pool Fencing (Compliance inspections under the Swimming Pools Act — including certification of compliance)			No	\$159.00
11.4	Re-inspection of Private swimming pool and pool fencing			No	\$110.00
11.4	Registration of private swimming pools (Section 30B (2)(b) of the Swimming Pools Act)			Yes	\$10.00
11.5	ABANDONED VEHICLES - REMOVAL AND STORAGE				
11.5	Standard fee to be paid by the owner of an abandoned vehicle prior to the release of the vehicle		I	No	Full Cost Recovery
11.5	(a) Light Vehicles				
11.5	Fee for administration, advertising, seizure, taking charges, towing costs and release fee - maximum			No	Full Cost Recovery
11.5	Storage charges per day			No	Full Cost Recovery
11.5	(b) Heavy Vehicles				
11.5	Fee for administration, advertising, seizure, taking charges, towing costs and release fee - maximum			No	Full Cost Recovery
11.5	Storage charges per day			No	Full Cost Recovery
11.5	ABANDONED VEHICLES:				
11.5	· Daily Storage Charge			No	Full Cost Recovery
11.5	· Minimum Storage Charge			No	Full Cost Recovery
11.5	· Maximum Storage Charge			No	Full Cost Recovery
11.6	RECREATION EQUIPMENT				
11.6	Impounding Fee		L	No	Full Cost Recovery
11.7	OUTSTANDING NOTICE/ORDERS - 735A LG Act and 121ZP EPA Act		L	No	\$149.00
11.7	Urgency Fee for 24 hr service		I	No	\$152.00
11.8	POEO ACT NOTICE ADMINISTRATION FEE				
11.8	Compliance Cost Notice under the Environmental Planning and Assessment Act – For cost and expenses relating to the preparation or service of a notice of intention to issue an order			No	Investigating officer's hourly rate up to a max of \$500
11.8	Compliance Cost Notice under the Environmental Planning and Assessment Act – For costs and expenses relating to an investigation that leads to the issuing of an Order			No	Investigating officer's hourly rate up to a max of \$1000
11.8	Reinspection of business after Notice/Direction issued			No	\$181.00
11.9	ANIMAL REGISTRATION FEES - Animal Companions Act 1999				
11.9	Microchipping Service (Non Pensioners)			Yes	\$43.00
11.9	Microchipping Service (Pensioners)			Yes	\$31.00
11.9	Registration Fees payable for the registration of a companion animal:				
11.9	(a) for a de sexed animal (except owned by an eligible pensioner)		M	No	\$57.00
11.9	(b) for a de sexed animal owned by an eligible pensioner		M	No	\$24.00
11.9	(c) for an animal that is not desexed (except one kept by a recognised breeder for breeding purposes)		M	No	\$207.00
11.9	(d) for an animal that is not desexed and is kept by a recognised breeder for breeding purposes		M	No	\$57.00
11.9	(e) for an animal (whether desexed or not) kept at the premises of an accredited research establishment under the Animal Research Act 1985 for the purposes of research under that Act.		M	No	\$35.00
11.9	(f) Trained Assistance Animal (required to be microchipped)		M	No	No Fee
11.9	(g) for animal sold by eligible pound/shelter desexed at time of registration		M	No	No Fee
11.9	(h) Dangerous Dog Enclosure Certificate of Compliance		M	No	\$155.00
11.9	Animal holding fee per animal per 24 hour period		C	No	\$17.00
11.10	CAT TRAP HIRE				
11.10	Hire Fee			Yes	\$16.30
11.10	Pensioner Hire Fee			Yes	\$8.10
11.10	Return Deposit			No	\$44.10
11.10	Pensioner Return Deposit			No	\$21.50
11.10	Cat Trap replacement fee			No	\$150.00
11.11	POUND FEES				
11.11	Companion Animals Impounding Fees - Preferred Vet				
11.11	Surrender Dog			No	Full Cost Recovery
11.11	Surrender Cat			No	Full Cost Recovery

FEES & CHARGES 2018/19

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
11.11	Extra charge for after hours access			No	Actual cost of AH attendance
11.11	Companion Animals Impounding Fees - (Blacktown Pound)				
11.11	Surrender Dog			No	Actual cost
11.11	Surrender Cat			No	Actual cost
11.11	Extra charge for after hours access			No	Actual cost of AH attendance
11.11	Companion Animals - Impounding & Release Fees from approved premises - Vets, etc.				
11.11	Administration & Release Fee			No	\$14.00
11.11	Daily Boarding Charge - Dog up to 20kg			No	\$18.00
11.11	Daily Boarding Charge - Dog over 20kg			No	\$18.00
11.11	Companion Animals - Seizure & Release Fees from Council				
11.11	Administration & Release Fee			No	\$23.00
11.11	Daily Boarding Charge - Dog up to 20kg			No	\$13.00
11.11	Daily Boarding Charge - Dog over 20kg			No	\$18.00
11.11	Daily Boarding Charge - Cat			No	\$13.00
11.11	Pound release per night - Rydalmere Operations Centre Depot		L	No	\$22.00
11.12	IMPOUNDING CHARGE (ANIMALS)				
11.12	HORSES AND CATTLE:				
11.12	- Deterrent Fee (per head)			No	\$15.00
11.12	- Each additional animal			No	\$7.00
11.12	- Driver's allowance (per head/km)			No	Full Cost Recovery
11.12	- Release fee (per head)			No	\$22.00
11.12	- Daily Sustenance fee (per head)			No	\$17.00
11.12	SHEEP:			No	\$14.00
11.12	- Deterrent Fee (1-30 head)			No	\$7.00
11.12	- Driver's allowance (@ head/km)			No	Full Cost Recovery
11.12	- Release Fee (1-30 head)			No	\$22.00
11.12	- Daily Sustenance fee (per head)			No	\$18.00
11.13	OUTSTANDING NOTICES CERTIFICATE NOXIOUS WEEDS				
11.13	Outstanding Notices Certificate Noxious Weeds (Bio-diveristy)		L	No	\$147.29
11.14	IMPOUNDED ITEMS (OTHER THAN VEHICLES, CLOTHING BINS & SHOPPING TROLLEYS)				
11.14	Fee for Administration, Advertising, Seizure, Taking Charges, Removal Costs and Release Fee - (maximum)				
11.14	Up to 1.2m2			No	\$96.00
11.14	>=1.2m2			No	\$192.00
11.14	Storage charges per day			No	\$10.00



**CITY OF
PARRAMATTA**

CITY OF PARRAMATTA COUNCIL

Address: 126 Church St,
Parramatta
PO Box 32, Parramatta
NSW, 2124

Phone: 300 617 058

Email: council@cityofparramatta.nsw.gov.au

Facsimile: 9806 5917

Web: cityofparramatta.nsw.gov.au

To contact the Lord Mayor
follow the link at cityofparramatta.nsw.gov.au

ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة، اتصل بـ TIS على الرقم 131 450 واطلب منهم الاتصال نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صباحاً و 5:00 مساءً.

CHINESE

如果你需要翻译协助阅读这份新闻简报，请联系 TIS，电话131 450，要求他们代表你接通巴拉玛打市议会顾客服务处，电话 9806 5050。顾客服务处的工作时间是每星期一至星期五，上午8:30至下午5:00。

For non-English speakers, phone interpretation services are available by TIS National on **131 450**.

KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050)를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일, 오전 8시 30분부터 오후 5시까지입니다.

HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।